

The Clean Glasgow Neighbourhood Charter will offer you and your community

- Help to take part in or organise, neighbourhood clean ups or other environmental projects
- The opportunity to adopt a community 'hot spot' area where litter and vandalism are a particular concern
- A Community Tool Kit that will provide you with all the resources you will need
- Use of our environmental assessment tool to rate your own neighbourhood environment
- Financial incentives and awards for your community group



How do I play my part?

To get you started, contact the Clean Glasgow Community Action Team who will help you access the Community Tool Kit. The Tool Kit includes:

- Guidance and support on how to organise clean ups and ideas to transform your neighbourhood
- Protective clothing such as gloves, goggles & hats
- Materials to help you such as paint, cleaning products and tools
- Removal of collected debris
- Promotional materials
- Educational materials for children, adults and community groups



For further information

Contact the Clean Glasgow Community Action Team on freephone no: 0800 027 7027 or visit our website www.cleanglasgow.com



cleanglasgow
it's our city - play your part



**Tollcross and
West Shettleston**

Your local neighbourhood charter



In association with
EveningTimes

Your neighbourhood

Tollcross and West Shettleston

Tollcross and West Shettleston are located in the east end of the city and contain the popular and beautiful Tollcross Park and the modern East End Leisure centre, home to the Glasgow Swim Team. The housing in the area is fairly mixed, and contains the distinctive red, sandstone flats that line Tollcross Road near the Park. Like other areas in Glasgow, Tollcross and Shettleston were once villages in their own right that grew with the industrial revolution in Glasgow.



Vision

Glasgow is a great city, and one which we are all proud to live in. Unfortunately, the city can be blighted by litter, graffiti, dog fouling and other examples of environmental incivility.

Glasgow City Council has a role to play in dealing with these problems but no City authority can keep a city clean without the active engagement of its citizens. If the citizens of Glasgow become active in keeping the city clean everyone will share in the city's success and you and your family will feel safer in an environment which is cleaner and greener.

This leaflet sets out what we will do to deal with these problems and, crucially, sets out what you can do to help keep your community clean.

INCIVILITY?

Incivility refers to any act which is harmful to or contributes to the degradation of your living environment. This can include vandalism, fly tipping, littering and graffiti.



Our commitment to you

Clean Glasgow will be organising a regular programme of work in your area to help make your community safer, cleaner and better. Here are some of the services we will provide for you and your community.

- Empty your dustbins every week
- Clear up street littering
- Maintain open spaces
- Clear bulk refuse
- Deal with illegal fly tipping in your area
- Remove abandoned and burnt out cars
- Remove graffiti in your area
- Investigate vandalism and identify those responsible
- Remove discarded syringes
- Enforcement measures i.e. on the spot fines
- Provide Community Safety Patrol Officers to patrol your area. They will report litter, graffiti, vandalism and other antisocial behaviour.



George Black, Chief Executive
Glasgow City Council

What you can do



It is vital that we all play our part in keeping our communities clean and green. You can do this by taking part in or organising clean ups or other environmental projects in your area. There are also some simple things you can do to make a difference to where you live.

- Report any fly tipping you see
- Report graffiti, vandalism and excessive littering
- Report any antisocial behaviour you can see in the community
- Report discarded syringes
- Encourage neighbours, family and friends to take pride and good care of their neighbourhood by:
 - Not dropping litter
 - Disposing of litter and refuse in a responsible way, recycling where possible
 - Being a responsible dog owner - bag it and bin it
 - Treating others and the environment with care and respect

