GLASGOW
CITY
CENTRE

ECONOMIC
HEALTH CHECK

APRIL 2014
NO. 11
Welcome to the eleventh edition of Glasgow city centre's ECONOMIC HEALTH CHECK:

A progress report on how the city centre is performing on a range of indicators. This edition, produced by the City Centre Regeneration Team within Development and Regeneration Services, covers the period July – December 2013 (unless otherwise stated).

What is the Health Check?

The objective of the Health Check is to track the impact of economic activity on the city centre, and to provide a baseline from which future performance can be benchmarked.

Trends

The table below provides an at-a-glance colour coded trend indicators.

<table>
<thead>
<tr>
<th>Colour codes as follows:</th>
<th>Improvement</th>
<th>Relative stability</th>
<th>Decline</th>
</tr>
</thead>
</table>

Footfall
An upward trend in average footfall across all counters overall was recorded when compared against the same period in 2012.

Vacant units
The average annual percentage of vacant units in this category for 2013 was 10.2%. This was the same figure recorded for 2012.

Cleanliness
Whilst final calculations are still pending, it is expected that results should at least match that of 2012.

Crime
Average decrease of compared to same period last year.

Tourism
1.5% increase in city centre hotel occupancy rates against 2012. Peak occupancy rates (93%) are best ever recorded. 2.99% year on year increase in Glasgow Airport passenger numbers against 2012.

Planning & Development
41.3% year on year increase in city centre retail planning applications as compared against 2012.
The “Style Mile” relates to the square mile in the heart of Glasgow’s city centre and is the principal retail area containing many unique independent designer and flagship stores for British and international retailers.

A map, retail guide and iphone app, (which provides up to the minute details on current promotional offers) can all be downloaded by visiting: www.glasgowstylemile.com.

The Style Mile is a public private partnership initiative to promote, protect and enhance Glasgow’s city centre retail offering and capitalise on the city’s ranking as the UK’s top retail destination outside London’s West End.

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**Style Mile: Background and Area Map**

The Style Mile is a public private partnership initiative to promote, protect and enhance Glasgow’s city centre retail offering and capitalise on the city’s ranking as the UK’s top retail destination outside London’s West End.

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**VENUESCORE Report 2013-14**

Javelin Group is Europe’s leading specialist retail and ecommerce consultancy and work with many of the regions largest retailers and distributors including most of the UK’s top 20 retailers. Their VENUESCORE Report 2013-14 evaluates locations in terms of their provision of multiple retailers. A score is attached to each operator which reflects their overall impact on shopping patterns. The resulting aggregate scores are then ranked. The top ten scores are shown below. Whilst London’s West End ranks far higher than any other location (with 1,398 points), the VENUESCORE report considers it comprised of a number of separate (albeit interlinked) retail venues. As a result, Glasgow currently ranks in first place.

1. **GLASGOW** 727
2. **MANCHESTER** 668
3. **Birmingham** 541
4. **LEEDS** 544
5. **Liverpool** 513
6. **Oxford Street** 457
7. **Nottingham** 454
8. **Bristol Broadmead** 448
9. **Cardiff** 448
10. **EDINBURGH** 444

**CACI’s most recent Retail Footprint 2011**

Which monitors by comparison spend, shows the top ten rankings based on retail forecast expenditure (£m). Their findings continue to show Glasgow remaining in 2nd place.

1. **LONDON KING’S ROAD** £3,270
2. **GLASGOW** £2,480
3. **BIRMINGHAM** £2,430
4. **MANCHester** £1,790
5. **LIVERPOOL CENTRAL** £1,730
6. **LEEDS CENTRAL** £1,490
7. **WESTFIELD LONDON** £1,460
8. **NEWCASTLE UPON TYNE** £1,240
9. **OXFORD** £1,180
10. **NORTHERNITY** £1,180

**CACI’s.**

research also ranks Glasgow 8th in the Top 10 Resilient Centres.

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1. CACI http://www.caci.co.uk/616.aspx
2. Source: British Marketing Survey 2011
4. Javelin Group (VENUESCORE 2013-14)
1. FOOTFALL
1.1 Style Mile Footfall

The Style Mile footfall monitor is based on Springboard’s Customer Counting and Measurement system, which registers foot flow at designated counters located throughout the Style Mile. These four counters are located at:

- Buchanan Street at Lush
- Buchanan Street at Galleries
- Argyle Street at Debenhams
- Sauchiehall Street at Marks and Spencer

Table 1a below shows data collated from these counters from January 2011 – December 2013. Springboard counters record foot flow over each 24 hour period, therefore registering both day and night time economy.

For period July to December 2013 there has been no real change (a very marginal average increase of 0.04%) across all counters against the same period in 2012. Whilst the precincts reflected this lack of change over this period, Sauchiehall Street precinct performed the best with a 3.38% increase in footfall.

Table 1b illustrates Glasgow’s average footfall figures against comparator cities from January 2012 to December 2013. Glasgow has generally followed the trends of its comparators. However, a comparison of the period July to December 2013 (as averaged) against the same period in 2012 (as averaged) shows that while footfall figures for the rest of the UK fell, figures for Glasgow and Scotland actually showed an increase. Glasgow’s improved figure of 0.7% was more than triple that of the Scottish average (0.2%).

Table 1a City Centre Footfall January 2011 - December 2013

Table 1b ATCM - Springboard National High Street Index - Average Monthly % Change
1.2 Nitezone footfall

Table 1c illustrates comparative Nitezone footfall figures from January 2011 – December 2013. The figures (relating to Gordon Street, Sauchiehall Street, Byres Road and Merchant City) are collated by taxi marshals who are present at the designated taxi pick up points between 10pm and 5am every Friday and Saturday night. They ensure the efficient, safe exit out of the city for users of the night time economy.

As a peripheral city centre spot, Merchant City records the lowest footfall while Sauchiehall Street regularly records the highest due to its night time economy.

Whilst the Nitezone footfall figures are collated on a weekly basis, Table 1c represents this data on a total-per-month basis. This allows for easier identification of developing trends. In this case, there would appear to be a stabilisation of the falling footfall figures previously recorded in Gordon Street and Sauchiehall Street. The Merchant City figures have remained stable throughout.

ATCM-Springboard

ATCM-Springboard collates the Night Time Economy Index which focuses on the UK’s high street footfall during the hours of 6pm – 4am. The UK average annual percent change for period July to December 2013 against the same period last year showed a slight fall of -0.74%. Glasgow’s figures for the same period on period comparison showed an improvement of 17.70%.

Table 1d shows the last 3 years’ Night Time Economy figures for Glasgow from January 2011 to end of December 2013. Comparing period July to December 2013 against the same period in 2012 shows that Glasgow’s performance improved for every month (with the sole exception of December, which showed a -11.27% fall). The greatest rate of improvement was 37.68% as recorded for October.

Table 1c Nitezone Footfall

Table 1b ATCM Springboard Glasgow Night Time Economy Figures

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7 GCSS February 2014
8 ATCM Springboard Night Time Economy Index – February 2014 (NB figures for September 2013 are unavailable)
9 Springboard, February 2014
1.3 SPT Footfall

Subway Footfall

SPT have thirteen reporting periods in which they collate Subway footfall data based on numbers boarding (going through the barrier). From 2012/13 figures have been aligned to a set of 4-weekly traffic return dates whereas previous years reported on a 13 period basis along financial accounting periods. For example, period 1 for 2013/14 in the graph below represents the 4 weekly period ending 20 April 2013.

Table 1e\textsuperscript{10} There has been a 1.10\% increase in average monthly footfall at St Enoch Subway station over reporting periods 1 to 10 in 2013/14 as against the same reporting periods in 2012/13. The graph reflects particularly increased footfall figures through periods 7 to 10 in 2013/14 and shows a 10.39\% increase in average monthly footfall for these four periods combined when compared with the same reporting periods in 2012/13.

Table 1f\textsuperscript{13} shows that Buchanan Street Subway station records a higher footfall than St Enoch Subway station. Comparing periods 1 to 10 for 2013/14 with 2012/13 shows that there has been a 1.90\% increase in average monthly footfall at Buchanan Street Subway station in 2013/14. The graph reflects particularly increased footfall figures through periods 8 to 10 in 2013/14 and shows a 10.40\% increase in average monthly footfall for these three periods combined when compared with the same reporting periods in 2012/13.

\textsuperscript{10} SPT, March 2014

\textsuperscript{13} Ibid
Bus Station Footfall

Table 1g illustrates the footfall at Buchanan Bus Station. Comparing figures from the second half of 2013 (i.e. from July to December), shows a very slight decrease of 0.44% in overall average monthly footfall compared with the same reporting periods from July to December in 2012. However, the average monthly footfall for the whole of 2013 showed an increase of 0.38% when compared with that of the average monthly footfall recorded for the whole of 2012.

2. VACANT UNITS (STYLE MILE)

Table 2a illustrates the city centre’s vacant unit trend since record maintenance began. From March 2010 – May 2012 this count was conducted monthly but following a review of resources, is now produced every second month. The chart records the number of vacant units at street level and includes Class 1 (shops), Class 2 (financial, professional and other services – e.g. banks, Class 3 (food and drink – e.g. cafes and restaurants) and Sui Generis (not in any “use class” e.g. pub or hot food takeaways). Table 2a does not include vacant units within the shopping centres on Glasgow’s Style Mile.

After peaking in November 2010, the vacancy rate in the Style Mile continued to fall until January 2012 when it reached the same low level as June 2004 before the recession. However, the percentage of vacant units has started to rise since the beginning of 2012. The average annual percentage of vacant units for 2013 was 8.23%. This represents a 0.3% increase when compared to the same figure for the whole of 2012 but was still lower than the UK national average of 11.1%.

Table 1g Buchanan Bus Station Footfall

![Footfall Chart]

Table 2a Style Mile: Vacant Units

![Vacant Units Chart]

12 Ibid
13 GCC February 2014
14 Springboard, February 2014
Table 2b\textsuperscript{14} shows vacancy rates for the Style Mile including shopping centres from January 2012 - November 2013. This shows a higher vacancy level to that of vacancy rates in the style mile only. The average annual percentage of vacant units in this category for 2013 was 10.2%. This was the same figure recorded for 2012.

### Table 2b Vacancy Rates Including Shopping Centres & Malls

<table>
<thead>
<tr>
<th>Year</th>
<th>Month</th>
<th>January</th>
<th>March</th>
<th>May</th>
<th>July</th>
<th>September</th>
<th>November</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td></td>
<td>8.2%</td>
<td>8.7%</td>
<td>11.2%</td>
<td>12.0%</td>
<td>11.5%</td>
<td>9.8%</td>
</tr>
<tr>
<td>2013</td>
<td></td>
<td>9.9%</td>
<td>11.0%</td>
<td>10.6%</td>
<td>9.7%</td>
<td>10.6%</td>
<td>9.3%</td>
</tr>
</tbody>
</table>

3. **VACANT SITES (CITY CENTRE)**

Table 3a\textsuperscript{16} provides details of city centre vacant and derelict sites as of March 2014. The pie-chart represents 10.63ha of vacant and derelict land across 32 sites within the city centre area bounded by the M8, High Street and the Clyde.

As indicated, the majority of sites are privately owned. Their potential land use is varied from residential to office, retail, civic and mixed use. The majority of sites appear to have had planning consents granted or are in the process of undertaking pre-application work. A number of sites have a temporary use, predominantly car parking, and various others have been temporarily landscaped. Development on these sites can be slow because of the nature, scale and complexity of vacant sites, as well as the impact of the global economic environment.

### Table 3a Vacant sites within the City Centre

- **Private**: 19 sites
- **GCC**: 3 sites
- **Scottish Enterprise**: 1 site
- **Scottish Government**: 1 site

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\textsuperscript{14} Ibid

\textsuperscript{16} GCC March 2014
4. CAR PARKING

City Parking (Glasgow) LLP is one of Glasgow City Council’s Arms Length External Organisations (ALEO), owning Cambridge Square, Cadogan Square, Charing Cross, Concert Square, Dundas Street and Duke Street car parks which sit within the boundary of the city centre.

Table 4a\(^{17}\) illustrates the number of daily entries for each of the sites per month for period January 2013 to December 2013. Concert Square is the most utilised which would be expected given its proximity to Buchanan Street and the Royal Concert Hall, while Cadogan Street shows lower occupancy rates as it is located on the edge of the city centre. Since opening in December 2011 Duke Street has been steadily increasing its customer numbers.

Table 4a City Parking Car Parks - No Of Daily Entries 2012 / 13

Table 4b City Parking Car Parks - % Difference On Last Year

\(^{17}\) City Parking (Glasgow) LLP, February 2014

\(^{18}\) Ibid
5. ENVIRONMENTAL INDICATORS AND CITY CENTRE INFORMATION

5.1 Street Cleanliness

Since Clean Glasgow was launched by Glasgow City Council in February 2007, independent street cleanliness surveys of the city centre have been commissioned by the Clean Glasgow team each year. These independent surveys are undertaken by the national environment agency, Keep Scotland Beautiful (KSB).

Unfortunately, the annual city centre survey was not repeated in November 2013. Steps are currently being taken to remedy this going forward.

The Keep Scotland Beautiful annual survey results for Glasgow city-wide cleanliness are shown in Table 5a as below. The overall score for year 2013/14 has still to be calculated. In general there has been a 26% improvement since 2000 with zero tolerance on littering, graffiti, dog fouling, fly tipping, fly posting, chewing gum and cigarette butts being thrown onto the pavements.

In June 2012, ‘Recycle on the Go’ bins were also launched in the city centre to improve cleanliness and increase waste recycling.

5.2 Key Performance Indicators (KPIs)

Community Safety Glasgow (formerly Glasgow Community and Safety Services) present various quarterly performance indicators relating to crime and antisocial behaviour19. Below is a sample of these indicators relevant to the city centre from April to December 2012. From April 2012 the data was collected by ward rather than a larger area which had previously incorporated Partick West and Hillhead.

### Square meterage of graffiti removed

<table>
<thead>
<tr>
<th>Year</th>
<th>January - March</th>
<th>April - June</th>
<th>July - September</th>
<th>October - December</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>4303</td>
<td>5241</td>
<td>4303</td>
<td>5630</td>
</tr>
<tr>
<td>2013/2014</td>
<td>4303</td>
<td>5241</td>
<td>4303</td>
<td>5630</td>
</tr>
</tbody>
</table>

### Square meterage of flyposting removed

<table>
<thead>
<tr>
<th>Year</th>
<th>January - March</th>
<th>April - June</th>
<th>July - September</th>
<th>October - December</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>11</td>
<td>91</td>
<td>30</td>
<td>346</td>
</tr>
<tr>
<td>2013/2014</td>
<td>11</td>
<td>91</td>
<td>30</td>
<td>346</td>
</tr>
</tbody>
</table>

### Fixed penalty notices issued

(includes flytipping, dog fouling, litter, cigarette litter and chewing gum)

<table>
<thead>
<tr>
<th>Year</th>
<th>January - March</th>
<th>April - June</th>
<th>July - September</th>
<th>October - December</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>2637</td>
<td>4112</td>
<td>4168</td>
<td>3198</td>
</tr>
</tbody>
</table>

### Number of school, community and business clean-ups undertaken

<table>
<thead>
<tr>
<th>Year</th>
<th>January - March</th>
<th>April - June</th>
<th>July - September</th>
<th>October - December</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>12</td>
<td>25</td>
<td>27</td>
<td>30</td>
</tr>
</tbody>
</table>

### Number of volunteers actively engaged with GCSS through NIES20

<table>
<thead>
<tr>
<th>Year</th>
<th>January - March</th>
<th>April - June</th>
<th>July - September</th>
<th>October - December</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>33</td>
<td>462</td>
<td>96</td>
<td>256</td>
</tr>
</tbody>
</table>

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19 CSG, February 2014
20 Neighbourhood Improvement and Enforcement Service
5.3 Crime and antisocial behaviour

Table 5b provides data on crime, incidents and antisocial behaviour (ASB) for the period covered by this health check and the same 6 month period last year.

The data collated covers the Local Community Planning Partnership Central and West area which is an aggregation of the Council wards of Partick West, Hillhead and Anderston/City. This is the largest local CPP in the City by population size. The table shows that ASB, youth disorder and violent crime incidents have all fallen compared to the same period last year, however, the number of recorded ASB crime incidents has increased by 19% over the same period.

DEFINITIONS

- ASB Incidents - Police Scotland incidents relating to complaints, disturbances, neighbour and noise complaints.
- Youth Disorder - the same as above but filtered to isolate youth related incidents by disposal code/qualifier and free text search for phrases indicating youth involvement.
- ASB Crime - data from the Police Scotland Corporate Database covering a variety of ASB type offences relating to disregard for community wellbeing (such as BOP, threatening or abusive behaviour, drunk and incapable behaviour etc), environmental damage (such as littering, vandalism etc), misuse of public space (such as street drinking, prostitution, and all Fixed Penalty Notices).
- Violent Crime - all Group 1 crimes of violence and simple/common assaults taken from the Police Scotland Corporate Database.

6. PLANNING AND DEVELOPMENT

6.1 Planning Applications and Building Warrant Applications

Table 6a provides a comparison on planning applications granted and building warrant applications received on Ward 10 Anderston/City centre basis against periods January to June and July to December for years 2009 to 2013. The number of planning applications granted for period July to December 2013 has increased by 32% against the same period in 2012. The number of building warrant applications received for period July to December 2013 has increased by 40% against the same period in 2012.

Table 5b Crime / ASB indications

<table>
<thead>
<tr>
<th>KPI Type</th>
<th>January – December 2012</th>
<th>January – December 2013</th>
<th>+/-</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASB Incidents</td>
<td>9894</td>
<td>8563</td>
<td>-1331</td>
<td>-13%</td>
</tr>
<tr>
<td>Youth Disorder</td>
<td>504</td>
<td>378</td>
<td>-126</td>
<td>-25%</td>
</tr>
<tr>
<td>ASB Crime</td>
<td>11202</td>
<td>13364</td>
<td>+2162</td>
<td>+19%</td>
</tr>
<tr>
<td>Violent Crime</td>
<td>2255</td>
<td>1957</td>
<td>-298</td>
<td>-13%</td>
</tr>
</tbody>
</table>

Table 6a Ward 10 Anderston / City
Planning and Building Warrant Applications

21 Police Scotland, February 2014

22 GCC February 2014
6.2 City Centre Retail Planning Applications

Table 6b tracks the quarterly numbers of retail planning applications approved since January 2006 to December 2012 using monthly data collated by GCC. There are no apparent yearly trends shown by the graph, however, the total annual figures for 2013 exceeded those of 2011; the highest yearly total previously recorded. The figure for 2013 is 41.3% greater than that recorded in 2012.

7. TOURISM
7.1 Glasgow Hotel Occupancy Rates

The data recorded for hotel occupancy rates is based on 22 city centre hotels. Table 7a illustrates the hotel occupancy rates from 2009 to 2013 (to date). The 2013 data retains the existing yearly trends whilst generally outperforming all previous years. August 2013 produced the highest monthly rate yet recorded of 93%.

Table 7b illustrates the average hotel occupancy rates for previous years, 2013 outperformed previous average occupancy rates and finished with an all time high of 78.9%. This represents a 1.5% improvement over the previous high rate of 77.4% as recorded in 2012 and 2007.

Table 7b Yearly Average Hotel Occupancy Rates (%)

<table>
<thead>
<tr>
<th></th>
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<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>65.7</td>
<td>65.5</td>
<td>66.0</td>
<td>68.4</td>
<td>70.8</td>
<td>71.5</td>
<td>74.3</td>
<td>77.4</td>
<td>74.3</td>
<td>74.4</td>
<td>74.4</td>
<td>75.1</td>
<td>77.4</td>
<td>78.9</td>
</tr>
</tbody>
</table>
7.2 Tourist Surveys

Around 400 people are surveyed per quarter by Lynn Jones Forecasting using the Visitract online survey system by which email addresses are taken from visitors and then sent an online questionnaire. The addresses are captured from various locations throughout the city, though tend to be around the city centre and west end due to the majority of visitor attractions being located in these areas – therefore results are not city centre only. A score of less than 8 indicates that improvements should be made.

The average results/per period comparison table is shown below. The category of customer service in performing arts venues is no longer recorded by Lynn Jones Forecasting and so is longer available for comparison purposes. Glasgow’s overall rating has improved and the length of duration of stay has increased.

<table>
<thead>
<tr>
<th>Rating</th>
<th>01/01/12 - 30/06/12</th>
<th>01/07/12 - 31/12/12</th>
<th>01/01/13 - 30/06/13</th>
<th>01/07/12 - 31/12/13</th>
</tr>
</thead>
<tbody>
<tr>
<td>No. of nights</td>
<td>2.55</td>
<td>Avg. 2.58</td>
<td>2.57</td>
<td>2.80</td>
</tr>
<tr>
<td>Customer service in</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>visitor attractions</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3 star</td>
<td>34%</td>
<td>32%</td>
<td>33%</td>
<td>34%</td>
</tr>
<tr>
<td>4 star</td>
<td>29%</td>
<td>31%</td>
<td>30%</td>
<td>32%</td>
</tr>
<tr>
<td>5 star</td>
<td>6%</td>
<td>6%</td>
<td>5%</td>
<td>9%</td>
</tr>
<tr>
<td>Don’t know</td>
<td>16%</td>
<td>19%</td>
<td>15%</td>
<td>18%</td>
</tr>
<tr>
<td>Customer service in restaurants/cafes</td>
<td>8.51</td>
<td>8.57</td>
<td>8.49</td>
<td>8.72</td>
</tr>
<tr>
<td>Customer service in pubs</td>
<td>8.08</td>
<td>8.29</td>
<td>8.12</td>
<td>8.31</td>
</tr>
<tr>
<td>Customer service in Visitor Info Centre</td>
<td>8.15</td>
<td>8.45</td>
<td>8.32</td>
<td>8.46</td>
</tr>
<tr>
<td>Customer service in shops</td>
<td>8.14</td>
<td>8.38</td>
<td>8.29</td>
<td>8.37</td>
</tr>
<tr>
<td>Customer service in transport</td>
<td>8.16</td>
<td>8.36</td>
<td>8.26</td>
<td>8.33</td>
</tr>
<tr>
<td>Customer service in accommodation</td>
<td>8.33</td>
<td>8.33</td>
<td>8.46</td>
<td>8.49</td>
</tr>
<tr>
<td>Customer service in performing arts venues</td>
<td>8.47</td>
<td>8.42</td>
<td>No longer recorded</td>
<td>No longer recorded</td>
</tr>
<tr>
<td>Cleanliness</td>
<td>6.84</td>
<td>7.20</td>
<td>6.94</td>
<td>7.22</td>
</tr>
<tr>
<td>Safety</td>
<td>7.40</td>
<td>7.74</td>
<td>7.57</td>
<td>7.73</td>
</tr>
<tr>
<td>Value for money</td>
<td>7.54</td>
<td>7.68</td>
<td>7.65</td>
<td>7.77</td>
</tr>
<tr>
<td>Glasgow overall</td>
<td>8.23</td>
<td>8.31</td>
<td>8.33</td>
<td>8.44</td>
</tr>
</tbody>
</table>

7.3 Glasgow International Airport: Passenger Numbers

Glasgow International Airport operates 365 days a year, 24 hours a day and deals with approximately 7.2 million passengers a year. Over the last 10 years more than £200 million has been invested which includes the £31 million terminal extension. Further snapshot facts and figures on the airport can be accessed via the following link:


Table 7c illustrates Glasgow Airport’s passenger numbers and how it compares to an average of other cities. The figures cover the period January 2009 – July 2013 and relate to the number of terminal passengers recorded by the Civil Aviation Authority. Glasgow Airport and its comparators tend to demonstrate the same yearly trends. For the year of 2013 Glasgow Airport demonstrated a 2.99% increase in passenger numbers against the figures recorded in 2012.

![Glasgow Airport Terminal Passenger Numbers](image-url)

26 Glasgow Airport website accessed October 2013
27 CAA website accessed March 2014
28 Birmingham, Bristol, Cardiff, Edinburgh, Gatwick, Heathrow, Leeds, Liverpool, London City, London Luton, Manchester, Newcastle, Norwich and Stansted
Table 7d shows the annual percentage rate changes for Glasgow against the average of the comparator cities. The graph shows that Glasgow performed below the average of the comparator cities during 2013. This underperformance is also reflected in a comparison against Glasgow’s figures for 2012. Only the period June to August 2013 performed better than the same period in 2012.

8. GLASGOW GOOD NEWS

- £1.5m plan to create 2000 new firms by 2017 – 15 November 2013

- First look at expanded Buchanan Galleries – 16 November 2013

- First firms get behind radical plans to revamp Sauchiehall Street – 21 November 2013

- Glasgow means business – and the world knows it – 21 November 2013
  www.dailyrecord.co.uk/opinion/news/humza-yousaf-glasgow-means-business-2812280

- Record month again for city hotel rooms – 15 November 2013
  www.eveningtimes.co.uk/news/record-month-again-for-city-hotel-rooms-142641n.22710489

- Bright idea to keep city safe – 28 November 2013
  www.eveningtimes.co.uk/news/bright-idea-to-keep-city-safe-143703n.22796060

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- Shoppers spend £830m in city centre stores in a year – 30 November 2013
  www.eveningtimes.co.uk/news/shoppers-spend-830m-in-city-centre-stores-in-a-year-143944n.22795116
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<td>Festival can mean business – 10 December 2013</td>
<td><a href="http://www.eveningtimes.co.uk/news/festival-can-mean-business-144991n.22913608">www.eveningtimes.co.uk/news/festival-can-mean-business-144991n.22913608</a></td>
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<td>Firms vote Yes to plan for Sauchiehall Street – 16 December 2013</td>
<td><a href="http://www.eveningtimes.co.uk/news/firms-vote-yes-to-plan-for-sauchiehall-street-145516n.22949233">www.eveningtimes.co.uk/news/firms-vote-yes-to-plan-for-sauchiehall-street-145516n.22949233</a></td>
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<td>Bid to make city centre world class – 3 January 2014</td>
<td><a href="http://www.eveningtimes.co.uk/news/bid-to-make-city-centre-world-class-147047n.22976310">www.eveningtimes.co.uk/news/bid-to-make-city-centre-world-class-147047n.22976310</a></td>
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<td>“This is what we have been waiting for – 2014 is the year of Glasgow” – 30 December 2013</td>
<td><a href="http://www.eveningtimes.co.uk/news/this-is-what-we-have-been-waiting-for-2014-is-the-year-of-glasgow-146730n.23003722">www.eveningtimes.co.uk/news/this-is-what-we-have-been-waiting-for-2014-is-the-year-of-glasgow-146730n.23003722</a></td>
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<td>Where to go in 2014 – UK travel hot list -</td>
<td><a href="http://www.theguardian.com/travel/2014/jan/02/2014-uk-travel-hot-list-britain">www.theguardian.com/travel/2014/jan/02/2014-uk-travel-hot-list-britain</a></td>
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<td>Free parking bid to lure shoppers – 10 January 2014</td>
<td><a href="http://www.eveningtimes.co.uk/news/free-parking-bid-to-lure-shoppers-147814n.23137888">www.eveningtimes.co.uk/news/free-parking-bid-to-lure-shoppers-147814n.23137888</a></td>
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<td>Glasgow School of Art Reid Building has wow factor -</td>
<td><a href="http://www.dailyrecord.co.uk/news/scottish-news/glasgow-school-art-reid-building-3001334">http://www.dailyrecord.co.uk/news/scottish-news/glasgow-school-art-reid-building-3001334</a></td>
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<td>£5.3m revamp will mean it’s all change at St Enoch – 22 January 2014</td>
<td><a href="http://www.eveningtimes.co.uk/news/53m-revamp-will-mean-its-all-change-at-st-enoch-149121n.23233490">www.eveningtimes.co.uk/news/53m-revamp-will-mean-its-all-change-at-st-enoch-149121n.23233490</a></td>
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<td>Glasgow knows there’s no place like home – 21 January 2014</td>
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Continued growth for UK as Glasgow’s record-breaking run continues
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<td>£120m vision for Queen Street Station – 25 February 2014</td>
<td><a href="http://www.eveningtimes.co.uk/news/120m-vision-for-queen-street-station-153486n.23352174">www.eveningtimes.co.uk/news/120m-vision-for-queen-street-station-153486n.23352174</a></td>
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<td>Film and TV shoots bring just under £20m to Glasgow – 3 March 2014</td>
<td><a href="http://www.bbc.co.uk/news/uk-scotland-glasgow-west-26418109">www.bbc.co.uk/news/uk-scotland-glasgow-west-26418109</a></td>
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<td>Exhibition to show how area can be transformed – 3 March 2014</td>
<td><a href="http://www.eveningtimes.co.uk/news/exhibition-to-show-how-area-can-be-transformed-154185n.23554483">www.eveningtimes.co.uk/news/exhibition-to-show-how-area-can-be-transformed-154185n.23554483</a></td>
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<td>Pavilion takes a bow at 110 years – 28 February 2014</td>
<td><a href="http://www.eveningtimes.co.uk/entertainment/theatre/pavilion-takes-a-bow-at-110-years-153921n.23543802">www.eveningtimes.co.uk/entertainment/theatre/pavilion-takes-a-bow-at-110-years-153921n.23543802</a></td>
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<td>Space business hub launched at Strathclyde University – 17 March 2014</td>
<td><a href="http://www.bbc.co.uk/news/uk-scotland-glasgow-west-26583436">www.bbc.co.uk/news/uk-scotland-glasgow-west-26583436</a></td>
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<td>City Deal support welcomed – 21 March 2014</td>
<td><a href="http://www.heraldscotland.com/politics/wider-political-news/city-deal-support-welcomed.23747022">http://www.heraldscotland.com/politics/wider-political-news/city-deal-support-welcomed.23747022</a></td>
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<td>New hotel planned for £10m Clydeside centre – 18 March 2014</td>
<td><a href="http://www.eveningtimes.co.uk/news/new-hotel-planned-for-10m-clydeside-centre-155993n.23690926">www.eveningtimes.co.uk/news/new-hotel-planned-for-10m-clydeside-centre-155993n.23690926</a></td>
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