

A new beginning for recovery services across the city

Many of you will know that significant changes are in the pipeline for how recovery services are delivered across the city. This is the result of a city-wide review and commissioning of a new service model. Our ambition is to put you in charge of your own recovery plan so that you can get well and move on with your life.

What will the new services look like?

Addaction will be the provider of recovery services in the north west and north east of the city. We will create a 'hub and spoke' model. This means there will be a hub venue in the north east and another in the north west with additional satellite venues across the north of the city. There will still be a major emphasis on working with you at places and times that suit you including, where appropriate, your own home. There will be much closer working among the hubs and the recovery communities, with shared space and resources. There will be structured rolling courses taking place across the city. There will be a new partnership with the colleges, employment services and volunteering organisations.

What happens next?

The new service will be operational from 12 August 2016. We will work with the current service providers to plan the way ahead, so there is no negative impact on people's recovery and to provide continuity of service provision during the transition period.

This is an exciting time but also a time of change. Together with our partners we are striving to make services that are streamlined and really recovery focussed.

From 12 August 2016 the contact number for the Hubs will be **0808 178 5901**.