



# GLASGOW CITY CENTRE ECONOMIC HEALTH CHECK April 2017

Welcome to the seventeenth edition of Glasgow city centre's Economic Health Check: a progress report on how the city centre is performing against a range of indicators. This edition, produced by the City Centre Regeneration Team within GCC's Development and Regeneration Services, covers the period July – December 2016 (unless otherwise stated).

#### What is the Health Check?

The objective of the Health Check is to track the impact of economic activity on the city centre, and to provide a baseline from which future performance can be benchmarked.

#### Trends

The table below provides at-a-glance colour coded trend indicators.

Colour codes as follows: 

improvement relative stability decline

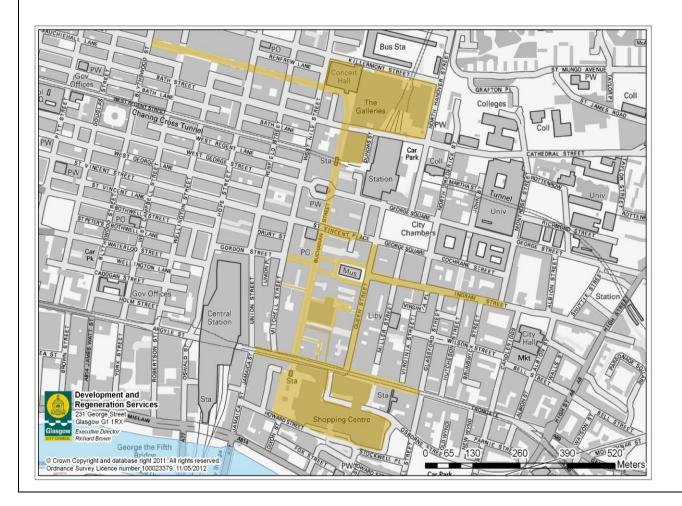
| Indicator              | Trend | Comment  |  |  |
|------------------------|-------|--|--|--|
| Footfall               | •     | Average headline/overall footfall has increased against previous year's figures. |  |  |
| Vacant units           |       | Average vacancy rates have remained stable                                       |  |  |
| Cleanliness            |       | Overall CI score remains stable compared to previous KSB audit.                  |  |  |
| Planning & Development |       | City Centre retail applications continue to show upward trends.                  |  |  |
| Tourism                |       | Glasgow Airport Passenger levels have shown a steady increase.                   |  |  |

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## Style Mile: Background and Area Map

The "Style Mile" relates to the square mile in the heart of Glasgow's city centre and is the principal retail area containing many unique independent designer and flagship stores for British and international retailers. A map, retail guide and iphone app, (which provides up to the minute details on current promotional offers) can all be downloaded by visiting www.glasgowstylemile.com.

The Style Mile is a public-private partnership initiative to promote, protect and enhance Glasgow's city centre retail offering and capitalise on the city's ranking as the UK's top retail destination outside London's West End.



Harper Dennis Hobbs<sup>1</sup> have ranked the top 50 British retail centres by the total retail spend attracted to each centre. The Retail Spend Potential is calculated based on the supply and demand characteristics of each centre. Glasgow are currently ranked in second place.

| 1. London West End | £8,470,734,807 | 6. Liverpool           | £3,029,719,219 |
|--------------------|----------------|------------------------|----------------|
| 2. Glasgow         | £4,187,229,307 | 7. Nottingham          | £2,931,531,767 |
| 3. Birmingham      | £3,523,573,409 | 8. Cardiff             | £2,746,380,212 |
| 4. Manchester      | £3,424,696,667 | 9. Newcastle Upon Tyne | £2,739,903,521 |
| 5. Leeds           | £3,062,899,974 | 10. Leicester          | £2,334,503,122 |

Callcredit describe their RetailVision<sup>2</sup> report as the UK's most comprehensive retail dataset. It ranks the top 50 retail centres by revenue – Glasgow currently shows in 4th place (based on annual revenue (£m)).

| 1. Oxford Street | £1,434 | 6. Liverpool           | £705 |
|------------------|--------|------------------------|------|
| 2. Manchester    | £910   | 7. Westfield Stratford | £648 |
| 3. Birmingham    | £849   | 8. Leeds               | £628 |
| 4. Glasgow       | £813   | 9. Edinburgh           | £622 |
| 5. Knightsbridge | £710   | 10. Leicester          | £619 |

The most recent Experian report<sup>3</sup> (ranking the UK's top retail centres based on comparison spend (£m)) continues to show Glasgow in second place.

| 1. London West End      | £4,465 | 6. Leeds - Central            | £1,447 |
|-------------------------|--------|-------------------------------|--------|
| 2. Glasgow              | £1,939 | 7. Westfield Stratford        | £1,371 |
| 3. Birmingham - Central | £1,561 | 8. Edinburgh – Princes Street | £1,325 |
| 4. Manchester - Central | £1,549 | 9. Nottingham - Central       | £1,261 |
| 5. Liverpool - Central  | £1,540 | 10. Bristol - Broadmead       | £1,197 |

Javelin Group is described as Europe's leading specialist retail and ecommerce consultancy and work with many of the regions largest retailers and distributors including most of the UK's top 20 retailers. Their VENUESCORE Report 2015-16<sup>4</sup> evaluates locations in terms of their provision of multiple retailers. A score is attached to each operator which reflects their overall impact on shopping patterns. The resulting aggregate scores are then ranked. The top ten scores are shown below. Whilst London's West End ranks far higher than any other location (with 1,614 points), the VENUESCORE report considers it comprised of a number of separate (albeit interlinked) retail venues. As a result, Glasgow currently ranks in first place.

| 1. Glasgow    | 807 | 6. Nottingham | 520 |
|---------------|-----|---------------|-----|
| 2. Manchester | 766 | 7. Brighton   | 517 |
| 3. Birmingham | 686 | 8. Edinburgh  | 514 |
| 4. Leeds      | 642 | 9. Cardiff    | 512 |
| 5. Liverpool  | 551 | 10. Aberdeen  | 464 |

3

<sup>&</sup>lt;sup>1</sup> Harper Dennis Hobbs Retail Centre Reports 2014

<sup>&</sup>lt;sup>2</sup> Callcredit RetailVision 2014 Annual Report

<sup>&</sup>lt;sup>3</sup> http://www.experian.co.uk/marketing-services/news-retailscape-uk-retail-centres-best-placed-to-thrive.html

<sup>&</sup>lt;sup>4</sup> Javelin Group *VENUESCORE 2015-16* 

#### FOOTFALL

#### 1.1 Style Mile Footfall

The Style Mile footfall monitor is based on Springboard's Customer Counting and Measurement system that registers footfall at designated counters located throughout the Style Mile. These four core counters are positioned at the following locations:

**Buchanan Street** at Buchanan Galleries **Buchanan Street** at Kiehl's

Argyle Street at Debenhams
Sauchiehall Street at Marks and Spencer

Additional counters have also been installed adjacent to the Garage nightclub at the western end of Sauchiehall Street, and at 194 Bath Street.

**Table 1a**<sup>5</sup> below shows data collated from these counters from January 2013 – December 2016. Springboard counters record footfall over each 24-hour period and register both day and night time economy.

Total footfall recorded across all counters for the period of July to December 2016 increased by 5.07% when compared against the same period in 2015. All counter locations reported increased footfall figures however, Buchanan Street at the Galleries performed best during this comparison period, recording a total increase of 16.61%.

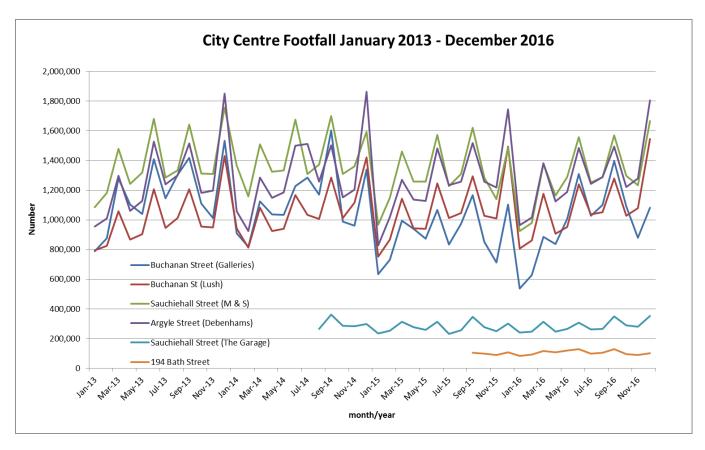


Table 1a

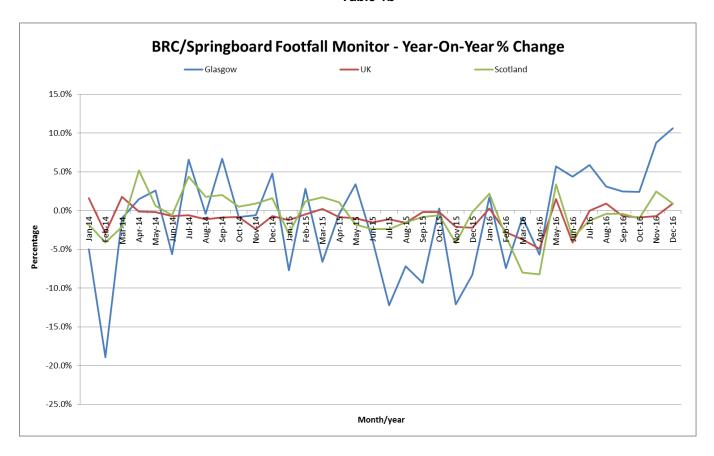
The British Retail Consortium (BRC) / Springboard Retail Footfall Monitor gathers data on customer activity in town and city centre locations, and in out of town shopping locations, throughout the UK using the latest generation automated technology. The Monitor records over 60 million footfall counts per week at over 600 counting locations across 227 different shopping sites in 142 towns and cities across England, Northern Ireland, Scotland and Wales. The Monitor covers the main centres in each nation/region and a representative sample of secondary and smaller town centres.

<sup>&</sup>lt;sup>5</sup> Springboard, February 2017

The Monitor provides the only available broad-based measures of the footfall performance of town centres and out of town shopping locations in the UK.

Table 1b<sup>6</sup> illustrates the year-on-year change in Glasgow's footfall figures as compared against national comparator data drawn from the BRC/Springboard Retail Footfall Monitor from January 2014 to December 2016.

Table 1b



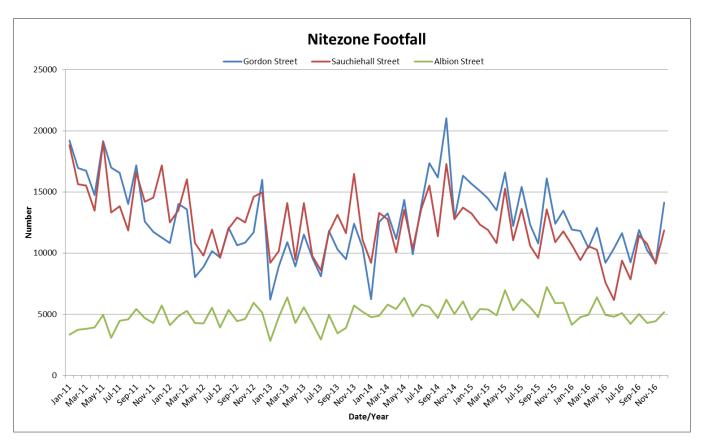
<sup>&</sup>lt;sup>6</sup> BRC/Springboard Footfall & Vacancies Monitor, February 2017

#### Nitezone footfall

Table 1c<sup>7</sup> illustrates comparative Nitezone footfall figures from January 2011 – December 2016. These figures (relating to locations at Gordon Street, Sauchiehall Street, and Albion Street) are collated by taxi marshals who are present at the designated taxi pick up points between 10pm and 5am every Friday and Saturday night. They ensure the efficient, safe exit out of the city for users of the night time economy.

Average footfall figures recorded in Gordon Street and Sauchiehall Street appear to have stabilised since mid-2012. Albion Street figures have remained stable throughout. The total Nitezone footfall recorded over all three city centre precincts during the reporting period of January - December 2016 showed a change of -19.81% when compared to those recorded over the same reporting period in 2015.

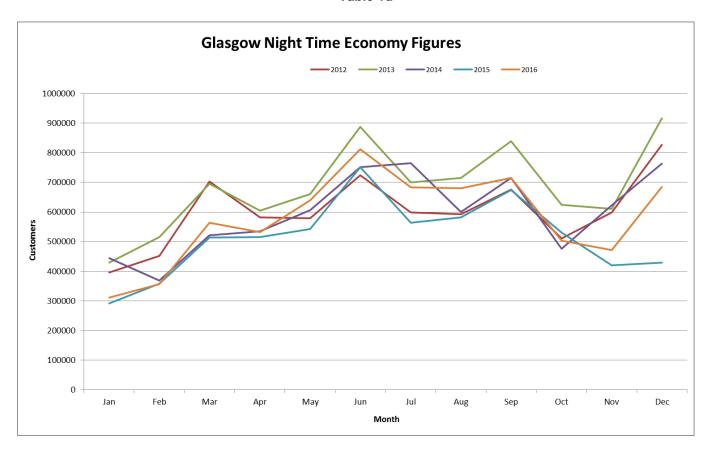
Table 1c



<sup>7</sup> CSG, March 2017

**Table 1d**<sup>8</sup> shows the footfall recorded by the core Style Mile counters during the hours of 6pm – 4am. This is the retail period usually referred to as the Night Time Economy. These figures were recorded within Glasgow Style Mile from January 2012 to December 2016.

Table 1d



<sup>&</sup>lt;sup>8</sup> Springboard, March 2017

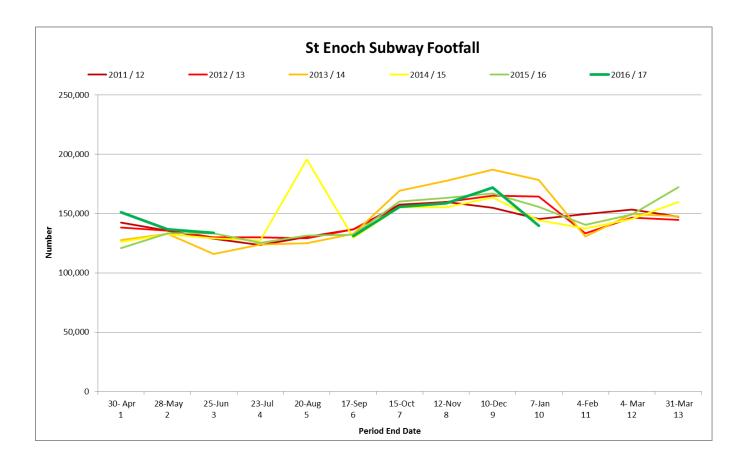
#### 1.2 SPT Footfall

#### **Subway Footfall**

SPT have thirteen reporting periods in which they collate Subway footfall data based on numbers boarding (going through the barrier). These periods are based along financial accounting periods.

**Table 1e**<sup>9</sup> shows the footfall recorded for each reporting period from 2011/12 onwards. It should be noted that the Subway suspension period took place between reporting period 4 and reporting period 5 in 2016/17 and as such, a direct comparison cannot be made against the same periods in 2015/2016. Therefore, this edition of the Healthcheck looks at data collected from reporting period 6 in 2016/17 to reporting period 10 in 2016/17. A comparison of this data with the same data collected 12 months previously shows a decrease of 2.73% in total footfall figures.

Table 1e

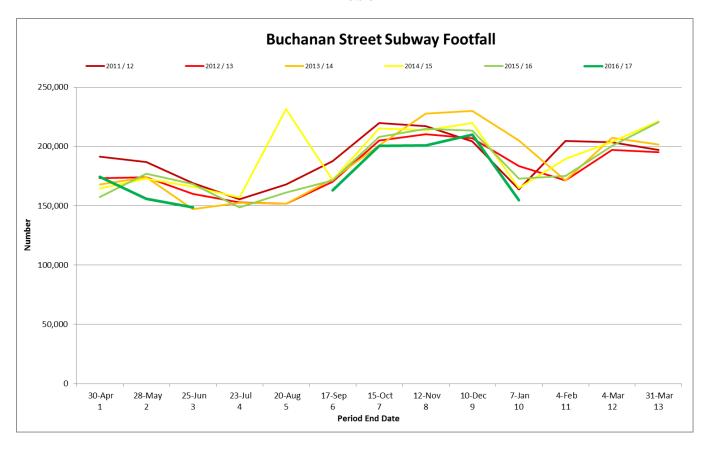


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<sup>9</sup> SPT, April 2017

**Table 1f<sup>10</sup>** shows that Buchanan Street Subway station records a higher footfall than St Enoch Subway station. This edition of the Healthcheck looks at data collected from reporting period 6 in 2016/17 to reporting period 10 in 2016/17. A comparison of this data with the same data collected 12 months previously shows a change of -5.24% in total footfall figures.

Table 1f



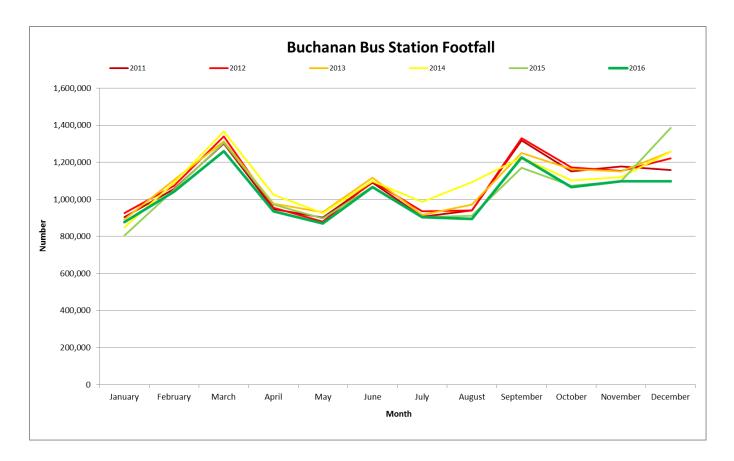
9

<sup>&</sup>lt;sup>10</sup> Ibid

### **Bus Station Footfall**

**Table 1g**<sup>11</sup> illustrates the footfall at Buchanan Bus Station. Total footfall recorded at this location between January and December 2016 showed a change of -2.43% against the figures recorded over the same period in 2015.

Table 1g



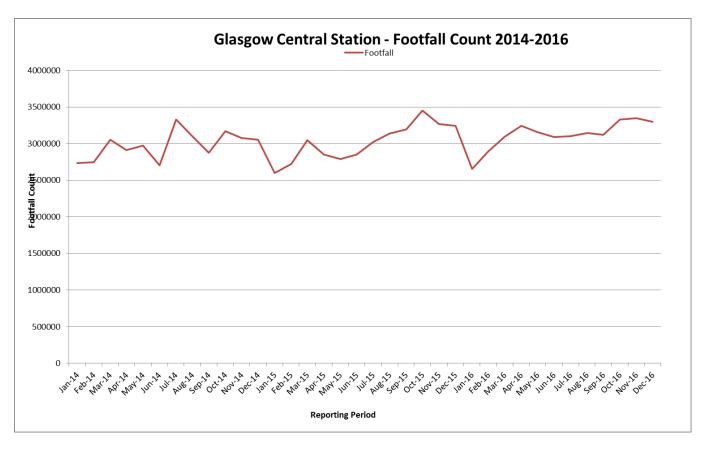
10

<sup>11</sup> Ibid

### **Train Station Footfall**

Table 1h<sup>12</sup> illustrates the footfall count recorded by Network Rail at Glasgow Central Train Station. Total annual footfall figures recorded from July to December 2016 showed an increase of 0.12% against the figures recorded during the same reporting period in 2015.

Table 1h

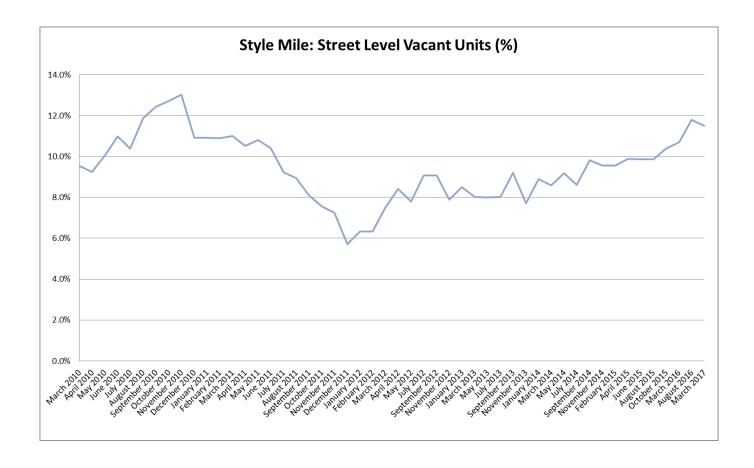


<sup>&</sup>lt;sup>12</sup> Network Rail, February 2017

## 2. VACANT UNITS (STYLE MILE)

**Table 2a**<sup>13</sup> illustrates the city centre's ground floor vacant unit trend since March 2010. The Glasgow data is a record of the number of vacant units at street level and includes Class 1 (shops), Class 2 (financial, professional and other services – e.g. banks, Class 3 (food and drink – e.g. cafes and restaurants) and *Sui Generis* (not in any "use class" e.g. pub or hot food takeaways). It does not include vacant units within shopping centres. The vacancy rate is defined as the percentage of the ground floor units in the town centre that are vacant, and a vacant unit is regarded as one which is not trading at the time of the survey (whether or not it is let).

Table 2a

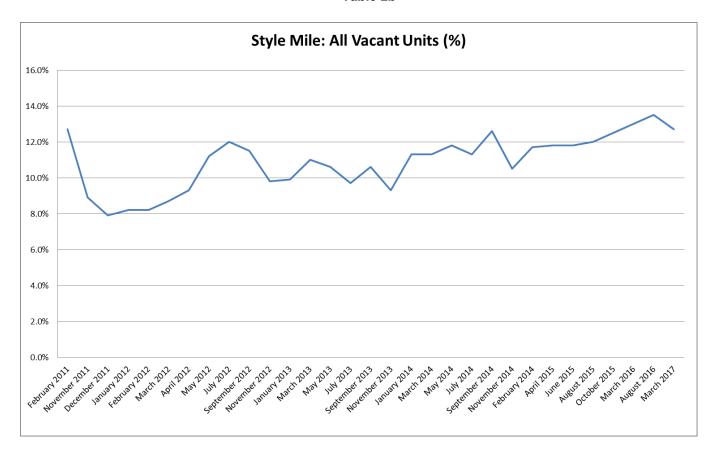


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<sup>&</sup>lt;sup>13</sup> GCC, March 2017

**Table 2b<sup>14</sup>** shows vacancy rates for the Style Mile including shopping centres as recorded at various points from February 2011 to March 2017. As a result, these rates are greater than that of ground floor only vacancy rates recorded in the Style Mile.

Table 2b



<sup>14</sup> Ibid

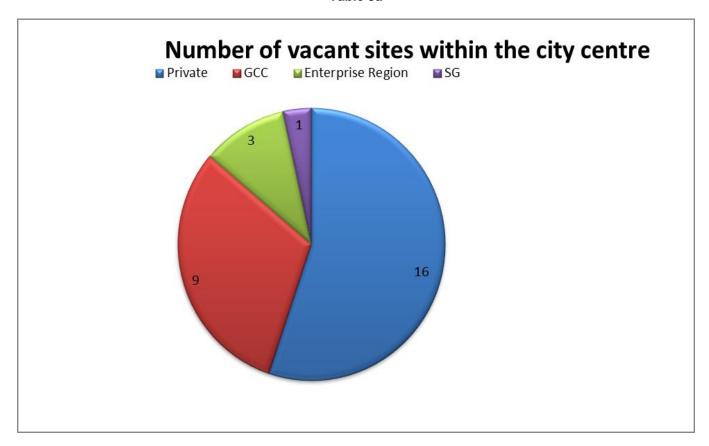
<sup>13</sup> 

#### 3. VACANT SITES (CITY CENTRE)

Within the city centre area bounded by the M8, High Street and the River Clyde there are 29 sites comprising approximately 10.56 hectares of vacant / derelict land. **Table 3a**<sup>15</sup> provides a breakdown of the ownership of these sites by number.

As indicated, the majority of sites are privately owned. Their potential land use is varied from residential to office, retail, civic and mixed use. The majority of sites appear to have had planning consents granted or are in the process of undertaking pre-application work. A number of sites have a temporary use, predominantly car parking, and various others have been temporarily landscaped. Development on these sites can be slow because of the nature, scale and complexity of vacant sites, as well as the impact of the global economic environment.

Table 3a

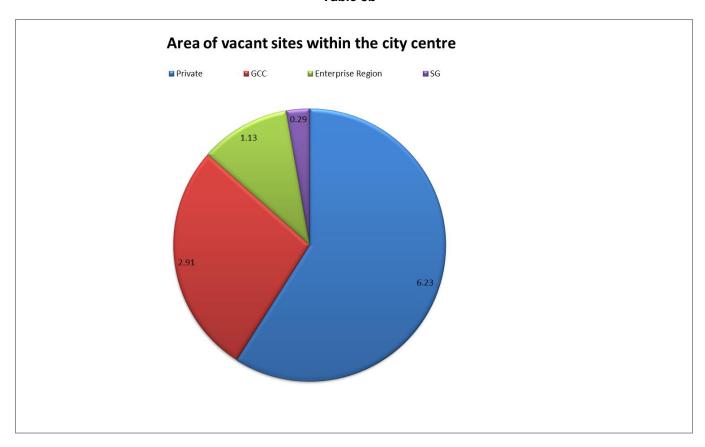


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<sup>&</sup>lt;sup>15</sup> GCC, March 2017

**Table 3b** provides a breakdown of the ownership of these sites by area.

Table 3b<sup>16</sup>



16 Ibid

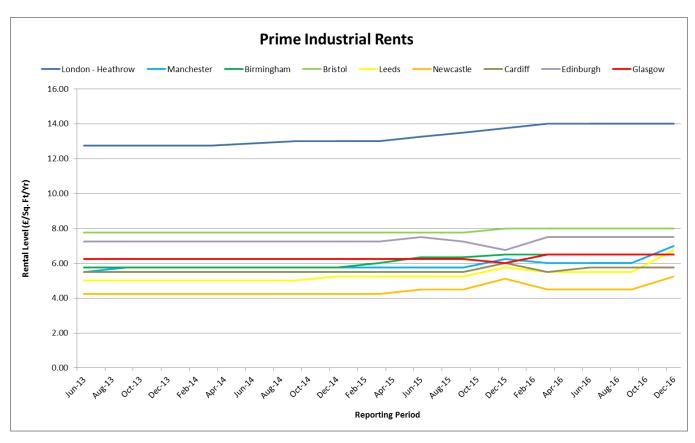
#### 4. UK PROPERTY MARKET TRENDS

Cushman & Wakefield is a privately held commercial real estate services firm which provides a range of services globally. Their UK Quarterly MarketBeat is a review of market trends and price movements in the UK property markets, which includes an analysis of yields and rental values for the retail, office, industrial, hotel and residential property sectors. It should be noted that these reports are prepared solely for information purposes and do not purport to be a complete description of the markets or developments contained therein. Further information can be found via <a href="http://www.cushmanwakefield.co.uk/en-gb/research-and-insight/local-reports/">http://www.cushmanwakefield.co.uk/en-gb/research-and-insight/local-reports/</a>.

#### 4.1 Industrial

**Table 4a**<sup>17</sup> shows the indicative prime industrial rent levels over the relevant reporting periods for Glasgow and various other UK comparator locations.

Table 4a

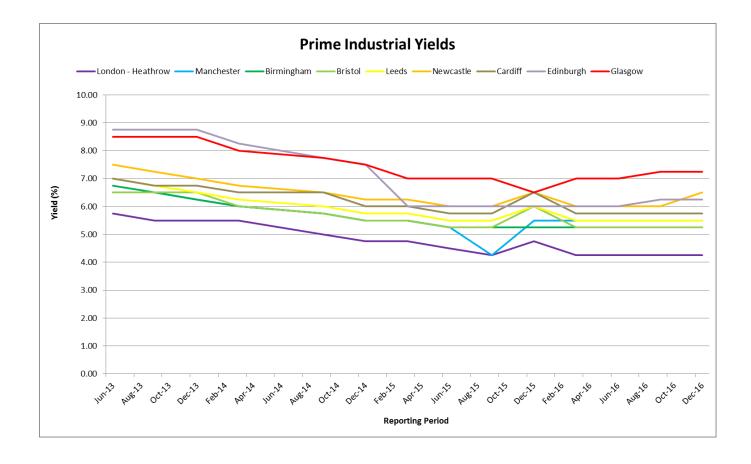


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<sup>&</sup>lt;sup>17</sup> Cushman & Wakefield, February 2017

**Table 4b**<sup>18</sup> shows the indicative prime industrial yields over the relevant reporting periods for Glasgow and various other UK comparator locations.

Table 4b

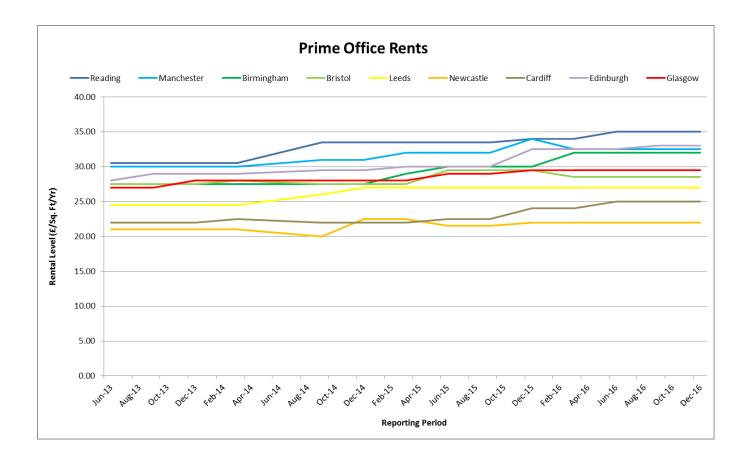


<sup>18</sup> Ibid

### 4.2 Office

**Table 4c<sup>19</sup>** shows the indicative prime office rental levels over the relevant reporting periods for Glasgow and various other UK comparator locations.

Table 4c

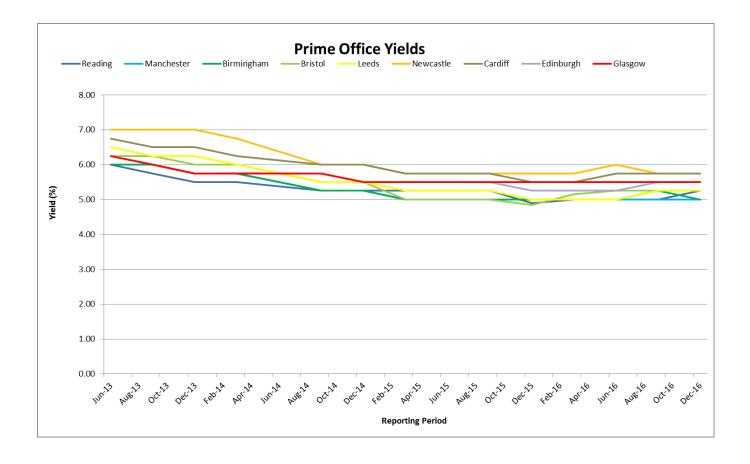


18

<sup>19</sup> Ibid

**Table 4d<sup>20</sup>** shows the indicative prime office yields over the relevant reporting periods for Glasgow and various other UK comparator locations.

Table 4d

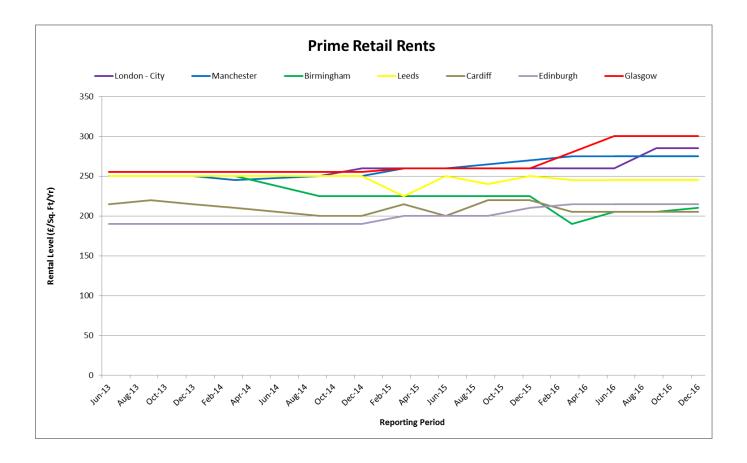


20 Ibid

#### 4.3 Retail

Table 4e<sup>21</sup> shows the indicative prime retail rental levels over the relevant reporting periods for Glasgow and various other UK comparator locations. Due to the discrepancy between its high rental level figures and the other comparator locations, London (West End) is not included in this table. Please also note that zoning practices can differ between cities.

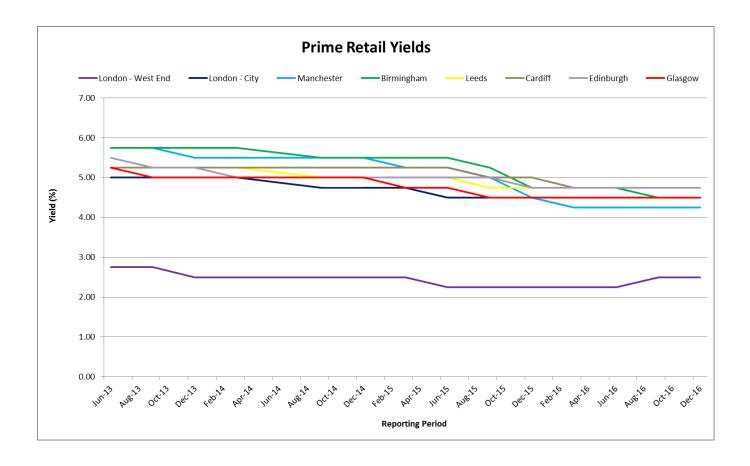
Table 4e



<sup>21</sup> Ibid

**Table 4f**<sup>22</sup> shows the indicative prime retail yields over the relevant reporting periods for Glasgow and various other UK comparator locations. Please note that zoning practices can differ between cities.

Table 4f



<sup>22</sup> Ibid

#### 5. ENVIRONMENTAL INDICATORS AND CITY CENTRE INFORMATION

#### 5.1 Street Cleanliness

Clean Glasgow, launched by Glasgow City Council in February 2007, commissioned independent street cleanliness surveys of the city centre which have been undertaken by the national environment agency, Keep Scotland Beautiful (KSB). Whilst the annual city centre survey was not repeated in November 2013, the City Centre Regeneration team commissioned a renewal of this report for November 2014 with a view to maintaining this process going forward.

The area surveyed consists of approximately 168 street sites (transects) and the survey reflects the standard of cleanliness of these areas, achieved at the time of the survey and assessed in accordance with the Environmental Protection Act 1990 and its attendant Code of Practice on Litter and Refuse (Scotland) 2006. Criteria assessed include the general standard of cleanliness, sources of litter, types of litter, and adverse environmental quality indicators (AEQIs). Each transect is graded (from A to D) with each grade worth a requisite number of points. The overall city centre Cleanliness Index (CI) is then a reflection of the total points scored as a percentage of the total possible points available.

The CI score for April 2017 was 60, with 83% of all transects surveyed found to be of an acceptable standard (i.e. Grade A, B or B+). The overall CI scores for the **city centre** surveys undertaken to date are as follow:

| Period   | Sep  | Nov  | Apr  |
|----------|------|------|------|------|------|------|------|------|------|
|          | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2014 | 2015 | 2017 |
| CI Score | 66   | 66   | 64   | 66   | 66   | 62   | 64   | 60   | 60   |

As part of the independent surveys they conduct, KSB also report on various aspects of street cleanliness including Adverse Environmental Quality Indicators (AEQIs) i.e. common issues affecting the local environment within communities. The number of incidences of these issues recorded in each KSB report has been collated in **Table 5a** below.

Table 5a

|             | Sep-07 | Nov-08 | Nov-09 | Nov-10 | Nov-11 | Nov-12 | Nov-14 | Nov-15 | Apr -17 |
|-------------|--------|--------|--------|--------|--------|--------|--------|--------|---------|
| Dog fouling | 2      | 2      | 1      | 1      | 1      | 4      | 1      | 2      | 2       |
| Graffiti    | 12     | 10     | 13     | 16     | 17     | 15     | 4      | 27     | 52      |
| Vandalism   | 1      | 1      | 0      | 1      | 0      | 0      | 0      | 1      | 2       |
| Weeds       | 11     | 0      | 9      | 5      | 5      | 2      | 4      | 5      | 21      |
| Detritus    | 8      | 11     | 12     | 10     | 12     | 9      | 7      | 7      | 34      |
| Gum         | 28     | 31     | 66     | 57     | 16     | 46     | 32     | 87     | 79      |
| Fly-posting | 2      | 4      | 5      | 7      | 2      | 4      | 1      | 29     | 54      |
| Fly-tipping | 1      | 1      | 2      | 1      | 1      | 1      | 1      | 2      | 5       |

Established in 2016, the GCC-led Environmental Task Force is focused upon optimising environmental services across the Council Family and partner organisations, and delivering them at local level. Real time information from the public is gathered at the command centre in Bridgeton with 30 rapid response teams available to tackle the issues as quickly as possible. This includes dealing with environmental issues such as Fly-Tipping, Litter, Needle Uplifting, Dog Fouling, Fly-Posting, Graffiti and Environmental Enhancement.

The Local Environmental Audit and Management Systems (LEAMS) monitoring standard is used as an indicator for street cleanliness, audited by Keep Scotland Beautiful.

The KSB annual survey results for Glasgow city-wide cleanliness are shown in Table 5b as below.

Table 5b

| Year      | April | June | August (other<br>LA) | October | December | KSB Validation | February (other LA) | Score |
|-----------|-------|------|----------------------|---------|----------|----------------|---------------------|-------|
| 2010/2011 | 70    | 70   | 67                   | 71      | 74       | 68             | 72                  | 69    |
| 2011/2012 | 70    | 71   | 75                   | 72      | 73       | 68             | 76                  | 70    |
| 2012/2013 | 72    | 72   | 76                   | 71      | 78       | 58             | 72                  | 72    |
| 2013/2014 | 74    | 69   | 73                   | 81      | 73       | 63             | 83                  | 74    |

Please note that the methodology involved in the surveys for the year 2014/15 has changed. As a result of this the format of the scoring achieved has also changed to the following.

| Year      | Assessment 1<br>(Glasgow City CI) | Assessment 2<br>(Glasgow City CI) | Assessment 3<br>(KSB Validation) | Overall Score |
|-----------|-----------------------------------|-----------------------------------|----------------------------------|---------------|
| 2014/2015 | 82                                | 85                                | 76                               | 81            |
| 2015/2016 | 69                                | 82                                | 80                               | 77            |
| 2016/2017 | 63                                | 79                                |                                  |               |

#### 5.2 **Key Performance Indicators (KPIs)**

Community Safety Glasgow monitors various quarterly performance indicators relating to crime and antisocial behaviour<sup>23</sup>. Below is a sample of these indicators relevant to the city centre from January 2015 to December 2016. From April 2012 the data was collected by local authority ward rather than a larger area that had previously incorporated Partick West and Hillhead.

| Ward 10<br>(Anderston/City)   | Jan-<br>Mar<br>2015 | Apr-<br>Jun<br>2015 | Jul-<br>Sep<br>2015 | Oct-<br>Dec<br>2015 | Jan-<br>Mar<br>2016 | Apr-<br>Jun<br>2016 | Jul-<br>Sep<br>2016 | Oct-<br>Dec<br>2016 |
|---|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Square meterage of graffiti removed   | 5127                | 5943                | 4461                | 3447                | 3201                | 2484                | 2702                | 2707                |
| Square meterage of<br>flyposting removed  | 525                 | 495                 | 84                  | 57                  | 2                   | 14                  | 4                   | 9                   |
| <ul> <li>Fixed penalty notices<br/>issued (includes fly-<br/>tipping, dog fouling,<br/>litter, cigarette litter<br/>and chewing gum)</li> </ul> | 3100                | 3279                | 3271                | 2236                | 2672                | 2167                | 2295                | 1724                |
| Number of school,<br>community and<br>business clean-ups<br>undertaken  | 54                  | 102                 | 92                  | 81                  | 78                  | 81                  | 98                  | 98                  |
| Number of volunteers<br>actively engaged with<br>CSG through NIES <sup>24</sup>   | 223                 | 451                 | 242                 | 198                 | 196                 | 232                 | 426                 | 314                 |

<sup>&</sup>lt;sup>23</sup> CSG, March 2017

<sup>&</sup>lt;sup>24</sup> Neighbourhood Improvement and Enforcement Service

#### 5.3 Crime and antisocial behaviour

**Table 5c** provides data on crime, incidents and antisocial behaviour (ASB) for the period of January to December in 2016. The figures from the same period in 2015 are also provided for comparison.

The data collated covers the Local Community Planning Partnership Central and West area, which is an aggregation of the Council wards of Partick West, Hillhead and Anderston/City. This is the largest local CPP in the City by population size.

Table 5c: Crime/ASB indicators - Central & West neighbourhood

| KPI Type       | January -<br>December 2015 | January –<br>December 2016 | +/-   | % change |
|----------------|----------------------------|----------------------------|-------|----------|
| ASB Incidents  | 6705                       | 6679                       | -26   | -0.4%    |
| Youth Disorder | 336                        | 377                        | 41    | 11%      |
| ASB Crime      | 10844                      | 7282                       | -3562 | -49%     |
| Violent Crime  | 1906                       | 1955                       | 89    | 4%       |

#### **DEFINITIONS**

- ASB Incidents Police Scotland incidents relating to complaints, disturbances, neighbour and noise complaints.
- Youth Disorder the same as above but filtered to isolate youth related incidents by disposal code/qualifier and free text search for phrases indicating youth involvement.
- ASB Crime data from the Police Scotland Corporate Database covering a variety of ASB type offences relating to disregard for community wellbeing (such as BOP, threatening or abusive behaviour, drunk and incapable behaviour etc.), environmental damage (such as littering, vandalism etc.), misuse of public space (such as street drinking, prostitution, and all Fixed Penalty Notices).
- Violent Crime all Group 1 crime of violence and simple/common assaults taken from the Police Scotland Corporate Database.

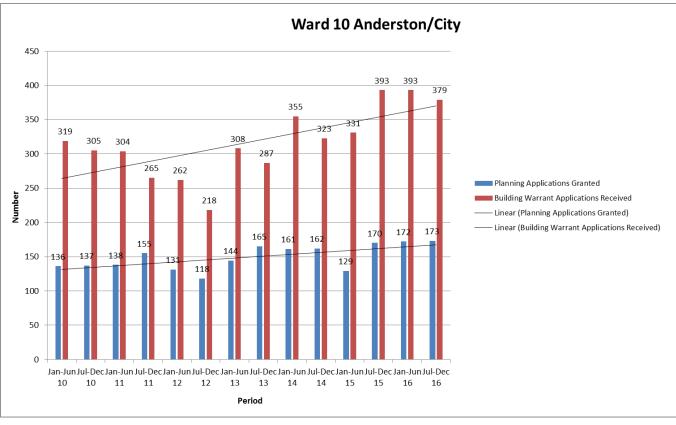
#### 6. PLANNING AND DEVELOPMENT

#### 6.1 Planning Applications and Building Warrant Applications

Table 6a<sup>25</sup> provides a comparison of both planning applications granted and building warrant applications received within Ward 10 (Anderston/City centre) against the periods January to June and July to December for years 2010 to 2016.

The number of planning applications granted and building warrant applications received for period July to December 2016 (against the same period in 2015) showed an increase of 2% and a decrease of 4% respectively. These figures still record some of the highest levels since publication of the Healthcheck documents commenced.

Table 6a

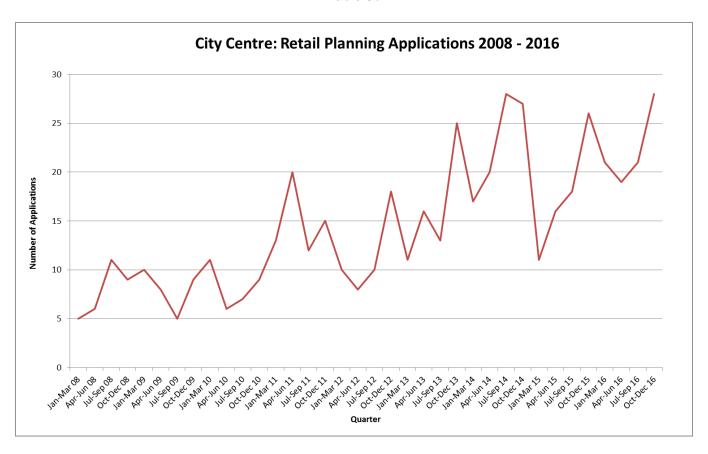


<sup>&</sup>lt;sup>25</sup> GCC, April 2017

#### 6.2 **City Centre Retail Planning Applications**

**Table 6b**<sup>26</sup> tracks the quarterly numbers of retail planning applications approved since January 2008 to December 2016 using monthly data collated by GCC. The figures collected from July to December 2016 represent an increase of 11.36% on the figures recorded from July to December 2015.

Table 6b



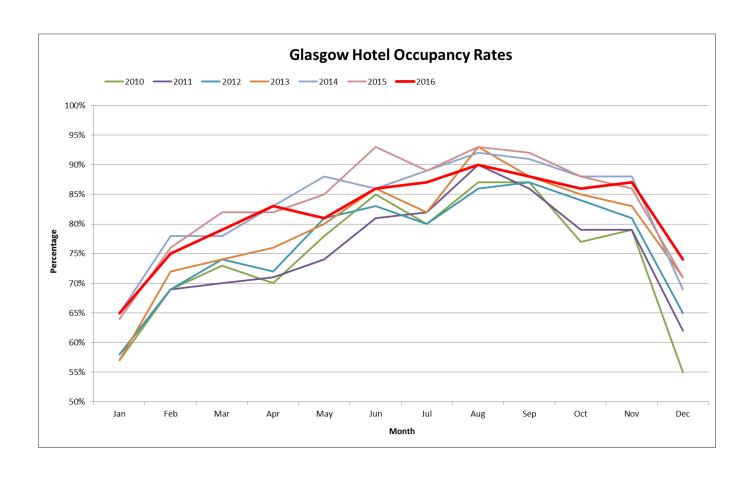
<sup>&</sup>lt;sup>26</sup> Ibid

### 7. TOURISM

### 7.1 Glasgow Hotel Occupancy Rates

The data recorded for hotel occupancy rates is based on 22 city centre hotels. **Table 7a**<sup>27</sup> illustrates the hotel occupancy rates from January 2010 to December 2016. The average hotel occupancy rate recorded over the period July to December in 2016 was 85.3%. The rate recorded over the same period in 2015 was 86.5%.

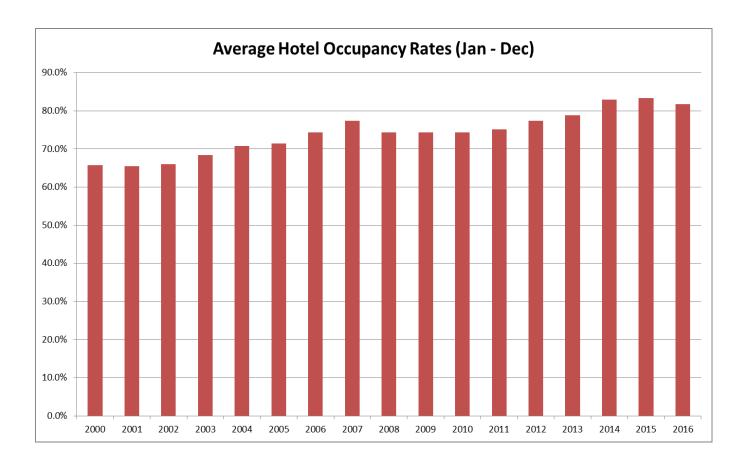
Table 7a



 $<sup>^{\</sup>rm 27}$  GGHA City of Glasgow Forecaster – Zone A (provided by GCMB March 2017)

**Table 7b**<sup>28</sup> illustrates the average hotel occupancy rates recorded of all years 2000 to 2016. The average hotel occupancy rate for 2016 was recorded at 81.8%. For the same period in 2015 the rate recorded was 83.4%.

Table 7b



<sup>&</sup>lt;sup>28</sup> Ibid

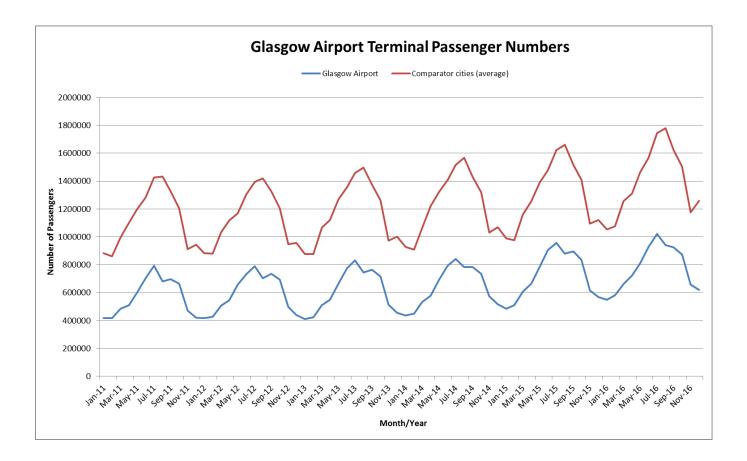
#### 7.2 Glasgow International Airport: Passenger Numbers

Glasgow International Airport operates 365 days a year, 24 hours a day and deals with approximately 9 million passengers a year, generating almost £200 million annually to the economy<sup>29</sup>. Further snapshot facts and figures on the airport can be accessed via the following link: <a href="http://www.glasgowairport.com/about-us/facts-and-figures">http://www.glasgowairport.com/about-us/facts-and-figures</a>

**Table 7c**<sup>30</sup> illustrates Glasgow Airport's total passenger numbers and how they compare to an average taken of other cities<sup>31</sup>. The figures cover the period January 2011 – December 2016 and relate to the number of terminal passengers recorded by the Civil Aviation Authority. Glasgow Airport and its comparators tend to demonstrate the same yearly trends.

Comparing the second half of 2016 against the same period in 2015, Glasgow Airport demonstrated a 5.98% increase in average monthly passenger numbers.

Table 7c



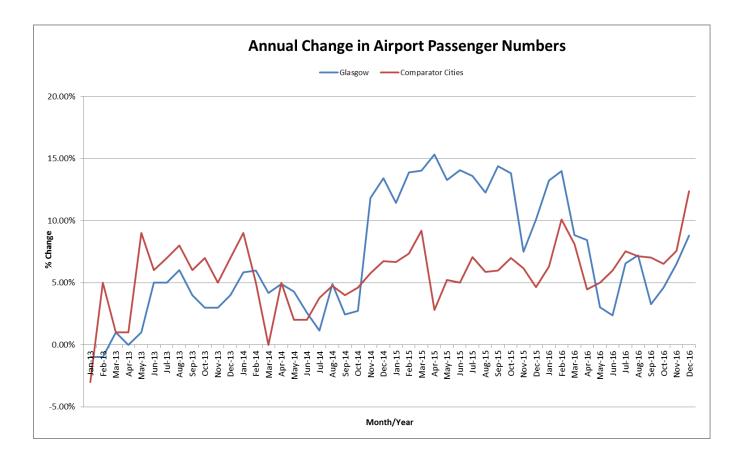
<sup>&</sup>lt;sup>29</sup> Glasgow Airport website accessed March 2017

<sup>30</sup> CAA website accessed March 2017

<sup>&</sup>lt;sup>31</sup> Birmingham, Bristol, Cardiff, Edinburgh, Gatwick, Heathrow, Leeds, Liverpool, London City, London Luton, Manchester, Newcastle, Norwich and Stansted

**Table 7d**<sup>32</sup> shows the year-on-year percentage rate change in airport passenger numbers recorded at Glasgow Airport for each month. For comparison purposes, a similar calculation is made for the year-on-year percentage rate change in the average airport passenger numbers of the comparator cities. The graph shows that Glasgow performed better than the average of the comparator cities during the first half of 2016 (8.32% against 6.67%).

Table 7d



32 Ibid

#### 8. GLASGOW NEWS ROUND-UP

Uefa Euro 2020 launches in Glasgow Science Centre, 25 October 2016

http://www.scottishfa.co.uk/scottish\_fa\_news.cfm?page=2986&newsID=16597&newsCategoryID=1

Glasgow City Council unveils new city centre mural trail, 27 October 2016

http://www.scotsman.com/news/glasgow-city-council-unveils-new-city-centre-mural-trail-1-4270797

Glasgow leads the way in retail rent growth, 28 October 2016

http://www.dailyrecord.co.uk/business/business-property/report-glasgow-leads-way-retail-9143908

Glasgow food scene: Scotland's best city to scoff, 29 October 2016

http://www.thecourier.com.au/story/4227705/glasgow-food-scene-scotlands-best-city-to-scoff/?cs=34

WW1 statue Every Man Remembered unveiled in Glasgow, 1 November 2016

http://www.bbc.co.uk/news/uk-scotland-edinburgh-east-fife-37838111

Stars vie for Scottish Baftas at glittering ceremony in Glasgow, 6 November 2016

http://www.eveningtimes.co.uk/news/14846416.Stars vie for Scottish Baftas at glittering ceremony in Glasgo w/?ref=arc

Queen Mary steamer comes 'home' to Glasgow after 40 years, 9 November 2016

http://www.scotsman.com/news/queen-mary-steamer-comes-home-to-glasgow-after-40-years-1-4282972

Glasgow airport records busiest October ever, 12 November 2016

http://www.renfrewshire24.co.uk/2016/11/12/glasgow-airport-records-busiest-october-ever/

Top Italian restaurants honoured at Scottish Italian Awards ceremony, 14 November 2016

http://www.heraldscotland.com/news/homenews/14890156.Top\_Italian\_restaurants\_honoured\_at\_Scottish\_Italian\_Awards\_ceremony/?ref=rss

Superfast Broadband rolls out in over 10 areas in Glasgow, 14 November 2016

http://www.glasgowlive.co.uk/news/glasgow-news/superfast-broadband-rolls-out-over-12172718

Record number of gold awards handed out to Glasgow pubs at Best Bar None awards, 16 November 2016

http://www.glasgowlive.co.uk/news/glasgow-news/record-number-gold-awards-handed-12186673

Glasgow hosts first Music Tourist Summit with international celebration of city's rich music heritage, 18 November 2016

http://www.dailyrecord.co.uk/entertainment/music/glasgow-hosts-first-music-tourist-9284416

Glasgow's Style Mile Carnival 2016 was the biggest and best yet, 28 November 2016

http://www.glasgowlive.co.uk/whats-on/family-kids-news/glasgows-style-mile-carnival-2016-12238739

Glasgow confirms plans for £144m tram-train link to airport, 18 November 2016

http://www.railtechnologymagazine.com/Rail-News/glasgow-confirms-plans-for-144m-tram-train-link-to-airport?dorewrite=false

Glasgow Summer Sessions win top outdoor festival award, 25 November 2016

http://www.glasgowlive.co.uk/news/glasgow-news/glasgow-summer-sessions-wins-top-12231032

#### Christmas starts with a bang in George Square, 20 November 2016

http://www.eveningtimes.co.uk/news/14916960.Christmas starts with a bang in George Square

#### Glasgow launches ambitious plan to attract one million more visitors by 2023, 29 November 2016

http://www.glasgowlive.co.uk/news/glasgow-news/glasgow-launches-ambitious-plan-attract-12249523

#### Glasgow's Piping Live! Festival contributes £2.3m to economy, 1 December 2016

http://www.scotsman.com/news/glasgow-s-piping-live-festival-contributes-2-3m-to-economy-1-4306250

#### Glasgow enjoys spending boost in festive countdown, 5 December 2016

http://www.heraldscotland.com/news/14946226.Glasgow enjoys spending boost in festive countdown/

#### Thousands take part in Glasgow Santa Dash, 11 December 2016

http://www.bbc.co.uk/news/uk-scotland-glasgow-west-38281654

#### Glasgow shopping centre has award winning toilets, 12 December 2016

http://www.glasgowlive.co.uk/news/glasgow-news/glasgow-shopping-centre-award-winning-12307163

#### Glasgow Subway celebrates 120 years of service, 14 December 2016

https://stv.tv/news/features/1375670-time-travel-glasgow-subway-celebrates-120-years-of-service/

#### Glasgow hotel occupancy rates up despite the city having more rooms, 16 December 2016

http://www.eveningtimes.co.uk/news/14969715.Glasgow hotel occupancy rates up despite the city having more rooms/

#### Smart Cities project revealed, 16 December 2016

http://www.digitalbydefaultnews.co.uk/2016/12/16/smart-city-projects-revealed/

#### Glasgow hotels show solid performance as city gains a more cosmopolitan image, 15 December 2016

 $\frac{https://www.property-magazine.eu/glasgow-s-hotels-show-solid-performance-as-city-gains-a-more-cosmopolitan-image-40506.html$ 

### Glasgow's world leading cancer research centre receives £8million charity boost, 20 December 2016

http://www.glasgowlive.co.uk/news/glasgow-news/glasgows-world-leading-cancer-research-12345848

#### Plans to turn old BHS store into cinema unveiled, 22 December 2016

http://www.eveningtimes.co.uk/news/14982308.Plans to turn old BHS store into cinema unveiled/

#### Hidden Glasgow Central platform to be re-opened after 50 years, 29 December 2016

http://www.scotsman.com/news/transport/hidden-glasgow-central-platform-to-be-re-opened-after-50-years-1-4327355

## New 750 home development to transform derelict Govan docks, 11 January 2017

https://stv.tv/news/west-central/1377827-new-750-home-development-to-transform-derelict-govan-docks/

## Going to market in eco-friendly style wins Glasgow team awards, 12 January 2017

http://positivelyscottish.scot/2017/01/12/going-to-market-in-eco-friendly-style-wins-glasgow-team-awards/

#### New cycle path connecting North Glasgow and City Centre is launched, 13 January 2017

http://www.eveningtimes.co.uk/news/15021704.New cycle path connecting North Glasgow and City Centre is launched/

## Glasgow's first indoor street food market coming soon to Govan – here's what we know so far, 12 January 2017

http://www.glasgowlive.co.uk/whats-on/food-drink-news/glasgows-first-indoor-street-food-12446258

## Parkhead Cross heritage projects will deliver over £6million investment in the area, 24 January 2017

http://www.glasgowlive.co.uk/news/glasgow-news/parkhead-cross-heritage-projects-deliver-12501246

Celtic Connections 2017 comes to triumphant end after welcoming over 100,000 revellers, 5 February 2017 <a href="http://www.glasgowlive.co.uk/whats-on/whats-on-news/celtic-connections-2017-comes-triumphant-12560631">http://www.glasgowlive.co.uk/whats-on/whats-on-news/celtic-connections-2017-comes-triumphant-12560631</a>

Buchanan Galleries shoppers raise thousands for Glasgow children's hospital charity, 7 February 2017

<a href="http://www.eveningtimes.co.uk/news/15074384.Buchanan\_Galleries\_shoppers\_raise\_thousands\_for\_Glasgow\_children\_shoppers\_for\_Glasgow\_children\_shoppers\_for\_Glasgow\_children\_shoppers\_for\_Glasgow\_children\_shoppers\_for\_Glasgow\_children\_shoppers\_for\_Glasgow\_children\_shoppers\_for\_Glasgow\_children\_shoppers\_for\_Glasgow\_children\_shoppe

Glasgow schools awarded for innovative fashion design skills at Junk Kouture final, 11 February 2017 <a href="http://www.glasgowlive.co.uk/news/glasgow-news/glasgow-schools-awarded-innovative-fashion-12590440">http://www.glasgowlive.co.uk/news/glasgow-news/glasgow-schools-awarded-innovative-fashion-12590440</a>

Tenant's training academy receives gold award for helping youth employment in Glasgow, 14 February 2017 <a href="http://www.glasgowlive.co.uk/news/glasgow-news/tennents-training-academy-receives-gold-12602190">http://www.glasgowlive.co.uk/news/glasgow-news/tennents-training-academy-receives-gold-12602190</a>

Community Champions 2017: Positive power from the people of Glasgow, 14 February 2017

<a href="http://www.eveningtimes.co.uk/news/15092805.Community\_Champions\_2017\_Positive\_power\_from\_the\_people\_of\_Glasgow/">http://www.eveningtimes.co.uk/news/15092805.Community\_Champions\_2017\_Positive\_power\_from\_the\_people\_of\_Glasgow/</a>

Ten youth project to share more than £450,000 lottery funding, 15 February 2017 <a href="http://www.glasgowlive.co.uk/news/glasgow-news/ten-youth-projects-share-more-12605250">http://www.glasgowlive.co.uk/news/glasgow-news/ten-youth-projects-share-more-12605250</a>

Thousands of hopefuls arrive in Glasgow for the All Scotland Championship in Irish Dancing, 17 February 2017 <a href="http://www.glasgowlive.co.uk/whats-on/arts-culture-news/thousands-hopefuls-arrive-glasgow-scotland-12616722">http://www.glasgowlive.co.uk/whats-on/arts-culture-news/thousands-hopefuls-arrive-glasgow-scotland-12616722</a>

City centre brasserie named Hotel Restaurant of the Year, 21 February 2017 <a href="http://www.glasgowlive.co.uk/whats-on/food-drink-news/city-centre-brasserie-named-hotel-12633479">http://www.glasgowlive.co.uk/whats-on/food-drink-news/city-centre-brasserie-named-hotel-12633479</a>

Glasgow Film Theatre becomes first cinema in the UK to win prestigious autism award, 22 February 2017 <a href="http://www.glasgowlive.co.uk/news/glasgow-news/glasgow-film-theatre-becomes-first-12640767">http://www.glasgowlive.co.uk/news/glasgow-news/glasgow-film-theatre-becomes-first-12640767</a>

Glasgow is home to eight of the top visitor attractions in Scotland, 24 February 2017

<a href="http://www.eveningtimes.co.uk/news/15114913.Tourism">http://www.eveningtimes.co.uk/news/15114913.Tourism</a> boost as Glasgow is home to eight of the top visito r attractions in Scotland/

Glasgow librarians share gong for helping city fall in love with reading, 27 February 2017
<a href="http://www.eveningtimes.co.uk/news/15119336.Glasgow">http://www.eveningtimes.co.uk/news/15119336.Glasgow</a> librarians share gong for helping city love reading/

Glasgow's film festival announces record attendances for 2017, 7 March 2017

<a href="http://www.heraldscotland.com/news/15137766.Glasgow">http://www.heraldscotland.com/news/15137766.Glasgow</a> 39 s film festival announces record attendances for 2017/

Glasgow voted UK's best convention bureau for record 11<sup>th</sup> year, 6 March 2017 http://www.dailyrecord.co.uk/business/business-news/glasgow-voted-uks-best-convention-9976266

Hi-tech bins which report when full pilot in Glasgow, 6 March 2017 <a href="https://stv.tv/news/west-central/1382403-hi-tech-bins-which-report-when-full-pilot-in-glasgow/">https://stv.tv/news/west-central/1382403-hi-tech-bins-which-report-when-full-pilot-in-glasgow/</a>

Blast off! Glasgow set for new space centre, 10 March 2017 <a href="http://www.glasgowlive.co.uk/news/glasgow-news/blast-off-glasgow-set-new-12723190">http://www.glasgowlive.co.uk/news/glasgow-news/blast-off-glasgow-set-new-12723190</a>

World inspired revamp for Glasgow's 90 city centre lanes, 17 March 2017 <a href="https://stv.tv/news/west-central/1383277-glasgow-s-90-city-centre-lanes-in-world-inspired-revamp/">https://stv.tv/news/west-central/1383277-glasgow-s-90-city-centre-lanes-in-world-inspired-revamp/</a>

Glasgow city centre to come alive to celebrate 2018 European Championships, 20 March 2017

<a href="http://www.eveningtimes.co.uk/news/15167978.Glasgow">http://www.eveningtimes.co.uk/news/15167978.Glasgow</a> city centre set to come alive to celebrate 2018 European Championships/

### Glasgow's City Centre Mural Trail is now award-winning, 24 March 2017

http://www.glasgowlive.co.uk/news/glasgow-news/glasgows-city-centre-mural-trail-12792533

## Scotland's visitor attractions 'outperform' UK, 27 March 2017

http://www.bbc.co.uk/news/uk-scotland-39378610

## Second day of BBC 6 music festival in Glasgow kicked off in style at the Tramway, 26 March 2017

https://www.thescottishsun.co.uk/tvandshowbiz/779330/bbc-6-music-festival-glasgow/

## Glasgow plans to be the first autism-friendly city centre in the UK, 2 April 2017

http://www.glasgowlive.co.uk/news/glasgow-news/glasgow-plans-first-autism-friendly-12801814?service=responsive

#### Glasgow's finest make it to Scottish Street Food Awards shortlist, 31 March 2017

http://www.glasgowlive.co.uk/whats-on/food-drink-news/glasgows-finest-make-scottish-street-12824830

### 9. MAILING LIST AND SURVEY

To subscribe to the Health Check please send an email to the address below with your contact details. You can also access the latest and archived issues at <a href="http://www.glasgow.gov.uk/index.aspx?articleid=2977">http://www.glasgow.gov.uk/index.aspx?articleid=2977</a>.

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