

## **Appreciative Enquiry approach**

### **1. What worked well previously?**

- 'Cycling Forum' –
  - it was effectively a personal initiative
  - mainly a talking shop but at least it got things started
  - It achieved a quasi-formal relationship to the Council Committee structure and had a role in strategy 2015/25
- Inclusive cycle access investigations
- Sub groups e.g. cycling in schools/ young people
- Shown plans of infrastructure proposals
- Opportunity to share ideas and concerns
- Previously negative and combative – now more open and participative
- Good that it existed – a useful place for discussion
- Nothing positive except that it existed and has evolved into the wider Active Travel Forum

### **2. What is going well now?**

- Opportunity to share ideas and concerns.
- The new Forum seems more likely to deliver than the old
- Great range of organisations
- Great that we move around venues, this changes the dynamic and keep conversations fresh
- Good leadership
- Meetings are constructive
- Appreciate opportunity to voice opinions – positive and negative
- Example of power sharing
- Excellent inputs by agencies like GDA – challenging received wisdoms
- Meetings are regular now
- More and better interaction
- The variety of perspectives present
- Good mix of people involved
- Opportunity to share news, ideas, best practice
- Exchange about upcoming events and promoting through the other member organisations paying off
- Networking and continuity of conversations
- Moving venues to different parts of the city
- Having a space to hold the local authority accountable
- Expanding to include all active travel has been an improvement
- Having an engaged and open elected member as chair and regular meetings are all huge improvements

### **3. How and why is it going well?**

- Relationships with Officers more open and positive - they aren't the 'bad guys'!
- Diverse groups from across Glasgow
- Existing relationships from outside the Forum
- Good and committed leadership from Cllr Richardson
- Good opportunity to network
- Seems to be genuine power sharing
- Having themed meeting is a good way to organise them. Knowing a theme in advance helps to prepare and makes for more relevant conversations
- Giving space and time to not the usual suspects
- Being strategic and using discussions for early engagement
- Access to Councillors and Officers among like-minded activists
- Engagement and discussion on strategic and practical active travel issues with an engaged set of stakeholders
- Group is taken seriously
- Broad range of members from communities who traditionally are ignored (e.g. disabled, local communities etc.)
- Good to have direct contact and conversation with Officers
- Not too big – there is a chance to be heard
- Great opportunity for networking its really useful to meet people face to face
- Cross sector representation and voices – creating opportunities
- More harmony and less confrontational relationships with officers
- Think that it works well with Anna (Cllr Richardson) as a chair.
- Added to by her role as City Convener or Sustainability for Carbon Reduction – it feels like issues and queries get addressed and taken forward with Officers.
- The chat!

#### **4. What would you like to do more of?**

- Raise awareness of active travel
- Regular digital information sharing (shared folder? Email updates?)
- Really useful and helpful to hear from guest speakers (e.g. Isla from Glasgow Disability Alliance)
- have discussions on slack NOT the mailing list
- Wider and clearer distribution of small take away actions where possible
- Still waiting to hear that the Sighthill/ Springburn Road Junction will be improved
- Maybe we could have greater representation – whose voice is not being heard?
- Concentrating or getting political power
- Update against strategic objectives
- DRS (Roads department or whatever it is called) to attend – removing silos

- Engagement forum or practical issues – e.g. junctions discussions
- More diversity in membership – more than just cycling groups e.g. bus operators, community groups, NHS, larger employers etc. Especially the people that actually have power to make decisions
- More action
- Opportunity to contribute to reviews of existing infrastructure. How might it be improved or enhanced e.g. road crossings like northside Squinty Bridge
- Feedback does not appear to be reaching officers or being acted upon
- Discuss and set actions around strategic priorities by doing some all of the following
  - Site walkarounds at each forum to scope cycling infrastructure in the area
  - Delegation of actions to forum members

#### **5. What does a future Forum look like?**

- Active travel and cycling in schools – currently no representation
- Identify key shared messages
- Open and inclusive – anyone can come
- Linking to public transport
- More power
- Council update circulated in advance
- Nothing cause aims achieved
- Maintenance update
- Clarify purpose of the forum and who should be attending
- Set some goals up and stay focused and to measure our success over the course of a year
- Other elected members to be involved
- Consider opening up to link to public transport
- More discussion on issues facing pedestrians
- Action by the Council on points raised at the Forum
- We talk a lot about cycling (rightly so) but we should acknowledge that most people in Glasgow walk/ are pedestrians and give appropriate focus to this
- Funding update: where is money spent? How much is spent against budget?
- Form specific sub groups e.g. gritting
- A wider range of groups – more pedestrians, bus companies, bus lobby groups, community councils, people from transport poor areas in the City
- Bringing in Community Council members to contribute to the conversation
- Developing a framework for engagement with contractors and criteria do standards of AT provisions
- To be the strategic sounding board for active travel issues in Glasgow

## Active Travel Forum – Review workshop- March 2019

- More outwards facing to gain views from outside Glasgow to share best practice
- Comms to share with communities what we are doing
- Structural projects updates
  - All the current plans
  - All the current consultations
  - All the active projects

### Membership

- SPT Avenues Lead Officer
- Glasgow Disability Alliance
- RNIB
- Connectivity Commission
- Sustrans
- PREPASS (schools)
- I-bike Officers
- Cycling Scotland
- Nextbike
- ComoUK
- More socio – economically diverse representation
- Medical representatives e.g. GPs (as distinct from Public Health) to share ideas on active travel for health
- Forum meetings should be open to the public and widely advertised
- Local groups from the areas in which the venues are
- More local charities hosting the Forum e.g. Bikes for Refugees
- Large employers and estate holders
- Business
- Health/ police
- Bus/ rail reps
- How can the ATF sell its story to the wider audience?

### Venues

- Outlying transport poor areas
- Community facility in outlying residential areas/ schemes to get more local representation
- SPT offices (focus on public transport?)
- Glasgow university

### Themes

- Inclusive cycling
- Active Travel in schools
- Young People generally
- Intergenerational

## Active Travel Forum – Review workshop- March 2019

- Updates on large projects e.g. new transport and mobility plans
- How do we engage with the wider population to speak to themes and work?
- Forum as a sounding board for other active & sustainable transport developments in Glasgow at an early shaping stage