### Santa Dash - Frequently Asked Questions

### Registering

### Q. Can you register to run on the day?

A. No. Unfortunately there will be no registrations on the day.

### Q. Are there any discounts for group bookings?

A. No.

### Q. What age is an 'adult' and what age is a 'child'?

A. An adult is anyone over the age of 16 or 18 if they are still in full time education.

A child is anyone under the age of 16 unless they are in full time education in which case they can pay a child entry fee up to 18.

### Q. Do I need to register a baby?

A. Babies do not have be registered however they will not receive a race number, suit or medal.

### Q. Can I register more than one person at a time?

A. Yes. The person who is registering the group should enter their own details on the form and select all the options needed from the menu for their group. An emailed race pack will go to the person who has registered the group to tell them where and when they can collect their race numbers and if selected suits. Remember the email will go to the email address you register with.

### Q. What do I get for my registration fee?

A. Your registration fee covers your entry to the race, race number, suit and medal. This year, in a bid to make the Santa Dash more sustainable, we are offering a 10% discount if you use your own suit.

# Q. I already have a Santa Suit. Do I still have to pay the full registration fee?

A. No. This year you'll receive a 10% discount if you choose to use your own Santa suit.

### Q. What do you mean by a small adult suit?

A. A small adult suit will fit the equivalent of a ladies' size 8-10 otherwise the normal adult size will be required. Please note the small suit does not come with a beard. Remember there is always the option to use your own suit and receive a 10% discount.

## Q. Who do I contact if I have a problem with registering for the Santa Dash?

A. If you are having difficulties registering for the Santa Dash please email us at: <a href="mailto:LESevents@glasgow.gov.uk">LESevents@glasgow.gov.uk</a>

### Once you have registered

### Q. When will I receive my race pack?

A. Your race pack will be sent out via the email you provide at registration week beginning the 11 November 2019.

## Q. I registered a group and there is only one code in the race pack for the First Bus ticket – what do I do?

A. The code provided is for your full group, after downloading the app you should all use the same code.

### Q. Where do I collect my race number from?

A. Race numbers and Santa suits will be collected from the St Enoch Centre. It is important for Health and Safety reasons that the contact details at the back of the race numbers are completed before the start of the race.

Remember to 'Carry a Carrier' when you come to collect your Race number and Santa suit.

### Q. Can you post out the race numbers?

A. No – This would raise the cost of the event with less money going to charity.

#### On the Day

### Q. What date is the Santa Dash?

A. The Santa Dash is on Sunday 08 December 2019.

#### Q. What time does the event start?

A. Muster is at 9.30am where you will be allocated your race group. The race will move off at 10am.

### Q. Where does the event begin?

A. George Square

### Q. I want to run with my six month old baby, can I do that?

A. Yes. Those with everyone with buggies should start the race in the last muster group.

### Q. Can I bring my dog along to the race?

A. Yes. However you should start the race in the last muster group.

### Q. Can I wear my own Santa Suit/dress?

A. Yes and you'll receive a 10% discount on your entry fee if you do!

# Q. Can I run for my own charity or does it have to be for the nominated ones?

A. We try to encourage everyone to run for the nominated charities however you can also run for your own charity.

### Q. Can I leave my bag anywhere?

A. No – There are no facilities to leave coats/bags/phones etc.