

OFFICIAL

CORONAVIRUS (COVID-19) DAILY INFORMATION UPDATE



KEEP UPDATED AT ALL TIMES ON THE WEBSITE

<https://www.glasgow.gov.uk/staffupdates>

31 March 2020

Please volunteer today to support key services

We've had a great initial response to our call for volunteers with around 280 people volunteering as of last night.

However, this means that the majority of people who have been sent home with no essential work to do have not yet registered as a volunteer. **We really need to you to sign up now, before the need for volunteers becomes urgent.**

Right now the demand for volunteers in the council is low as we have not yet hit the peak of infections, which is expected in the coming weeks.

When that peak comes we may find that we really need people who are in roles which are currently non-essential and who have been sent home with no work to do to make themselves available. And volunteering now will obviously make it far less likely that we will need to introduce compulsory redeployment for staff in non-essential roles.

Your colleagues in essential roles are doing an amazing job keeping the city moving.

Please show your support for registering as a volunteer at

<https://www.myjobscotland.gov.uk/councils/glasgow/jobs?type=internal&keywords=GLA06173&page=1>

For more information read our staff briefing on our website [here](#).



Meet our teams – our catering and cleaning teams in Riverside Care Home



Catering and Facilities Management are extremely proud of their amazing teams who are providing a seamless catering and cleaning provision for residents in our residential homes at the moment. Pictured are some of our catering and cleaning teams in Riverside Care Home.

#Keep up the great work.

Vehicle Cleaning Procedures – for council pool vehicles

When using a council pool vehicle - to help prevent the spread of COVID-19, all hard surfaces within the vehicle must be cleaned after use.

Please follow our cleaning procedures to make sure the vehicle is clean and safe for the next user to take out. These can be found on our website [here](#).

Pay award 2020 to 2021

The 3% pay award will be included in the pay for 7 April 2020. Payslips will continue to be produced in the usual way.

Staff with HSF Health Plans



As the country continues to deal with impact of COVID-19, HSF are doing everything they can to ensure the safety of their staff and the continued delivery of service to you, their policyholders - as a result their offices are now closed.

However, their staff are all working remotely to deal with claims and queries. Phone lines will operate between the hours of 10am to 3pm Monday to Friday. Things may take a little longer than they normally would, but please be assured that all your claims and queries will be dealt with.

Making a claim

They advise that you scan and email all claims rather than posting, as there will be a delay in dealing with any mail sent, although they will still be dealt with as someone is collecting the mail a couple of times per week.

For general information email customer@hsf.eu.com or phone 02079286662. For claims email claims@hsf.eu.com or phone 02079286662.

We want to hear from you – tell us your stories

We want to hear about the jobs you're doing at this challenging time to support the city, or tell us about a colleague you're particularly proud of. We'll then share these stories with your colleagues across the council.

We know you're all proud to play your part for the city - send us your stories and pictures to
Insider@glasgow.gov.uk

Keep up the great work – what we're hearing on twitter



Miss McGinlay @MissMcginlay

8 hours ago

My dad is a bin man for @GlasgowCC. I know this will be highly appreciated by everyone. Thank you 👍

Big_Lebowski @mini_Lebowski

Putting this out next to my bins tonight!
#everydayheroes #keyworkers



Frances Anne Nixon @777francesa

just now

@GlasgowCC Thank you to all our refuse/recycling/bottle collectors for a great job always but especially at this time. Always a cheery smile under all circumstances met.



sarah adams @sarahtottle

9 mins ago · Glasgow

@GlasgowCC @Glasgow_Live Big shout out to the refuse collectors on Kirklee Lane this morning; short staffed, busier than ever but working hard and with a smile on their faces - thanks for your hard work, we appreciate what you do!

Follow us @GlasgowCC on Twitter or Glasgow City Council on Facebook

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