

CORONAVIRUS (COVID-19) DAILY INFORMATION UPDATE



KEEP UPDATED AT ALL TIMES ON THE WEBSITE

<https://www.glasgow.gov.uk/staffupdates>

1 April 2020

Key information on your 2020/2021 pay

Your 3% pay increase will be paid on 7 April.

As some staff do not currently have access to corporate systems we are making the [2020/2021 Pay and Grading Structure](#), [Non-standard Working Pattern Payments](#) and [Work Context and Demands Payment Information](#)

These documents can be viewed in the **Employment Policies** section on our main **vacancies page** by clicking [here](#) or copying this web address at <https://www.glasgow.gov.uk/vacancies> and then selecting Employment Policies.

Pay queries during Covid-19 – please read our [staff briefing](#) on what to do should you have any pay queries at the current time. Please note due to the current situation staff resources are being allocated to making sure staff receive core pay on time. Please only raise an essential pay query to your manager as outlined in the process in the above briefing.

VOLUNTEER

Help to keep **our city** running
during this challenging time

SIGN UP TO **VOLUNTEER NOW**



Glasgow creates a hub of help

A new Glasgow hub has been created to help people struggling amid the Coronavirus crisis - linking them to organisations and volunteers who are keen to help.

Council and Health and Social Care Partnership staff have teamed up with GCVS, Volunteer Glasgow and Scotland Cares to create a hub which people can contact for help or to volunteer their services.

A new helpline is being set up to act as a single point of contact for anyone seeking or offering help. People who volunteer may be asked to help with tasks such as shopping or food delivery or simply having a daily phone call with someone who is being forced to self-isolate.

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The helpline will be open Monday to Friday from 9am to 5pm and can be contacted on 0141 345 0543. It is staffed by volunteers from across the partner organisations and demand is expected to be high so please be patient. Read the full story [here](#).

Shout out to our Social Workers

Big shout out to all the Social Workers and Health Visitors working away behind the scenes supporting some of the most vulnerable families in Glasgow.

Sian Finlayson

Social Worker

Glasgow City Health and Social Care Partnership

Children & Families North East

Meet our heroes – Tollcross Children's Farm



Our lives may be locked down against the coronavirus, but life around us continues.

One of the services administered by Neighbourhoods and Sustainability is the Tollcross Children's Farm and even with the current situation livestock still need human care and support to survive.

Farm Livestock Supervisor Hugh Boyle went above and beyond the call of duty to return from his annual leave early to help out as staff numbers had reduced as a result of the current Covid-19 situation. Hugh was supported by two new staff volunteers when a lamb decided to make a premature appearance. Susan Boyd and David Cann, Grounds Operatives who normally work on Glasgow Life contracts volunteered to get involved and help support the animals on the farm. They had an exciting first week and learnt perhaps more

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than they expected when a new lamb made a quick and unexpected early arrival – safely delivered under the care of Hugh. Pictured is Hugh and the lamb named Hope.

#keep up the great work

Cleansing Operations team receive special thanks from young residents



The Cleansing Operations team from Neighbourhoods and Sustainability out in the North East were bowled over last week when some of our youngest residents offered their thanks in their own special way.

Molly and Gracie from Barmulloch got their arts and crafts out and made a **special thank you card for the crew** that empty their bins. Mark McQuade is pictured holding the card.

Reminder: Council iPhone conference calls – keep in touch with colleagues

If you have a council family iPhone - this can be used to undertake conference calling with up to 6 people.

To undertake a conference call, simply follow the steps below:

1. **Call a colleague** – when they answer, press add call.
2. Then **select the person** you would like to add from your phone book, or click keypad to dial the number.
3. Once the person answers, **click the merge call** button.
4. This step can then be repeated, up to 6 times.
- 5.

Changes to our services

Don't forget you can keep up to date with service updates and information at

<https://www.glasgow.gov.uk/coronavirus>

We want to hear from you – tell us your stories

We want to hear about the jobs you're doing at this challenging time to support the city, or tell us about a colleague you're particularly proud of. We'll then share these stories with your colleagues across the council.

We know you're all proud to play your part for the city - send us your stories and pictures to Insider@glasgow.gov.uk

Keep up the great work – what we're hearing on Twitter

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Jackie Lee

• View full post · 19 mins ago

Wow so impressed with the bulk uplift team, been cleaning junk out while in lockdown never requested a uplift and this morning they came and removed it, I'm really impressed and a massive THANKYOU

[Read Less](#)



Diane Malita McElhinney

March 31, 2020 · 7:42am · View Post

Well done everyone your all doing a great job ❤️❤️ xx

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