

CORONAVIRUS (COVID-19) DAILY INFORMATION UPDATE

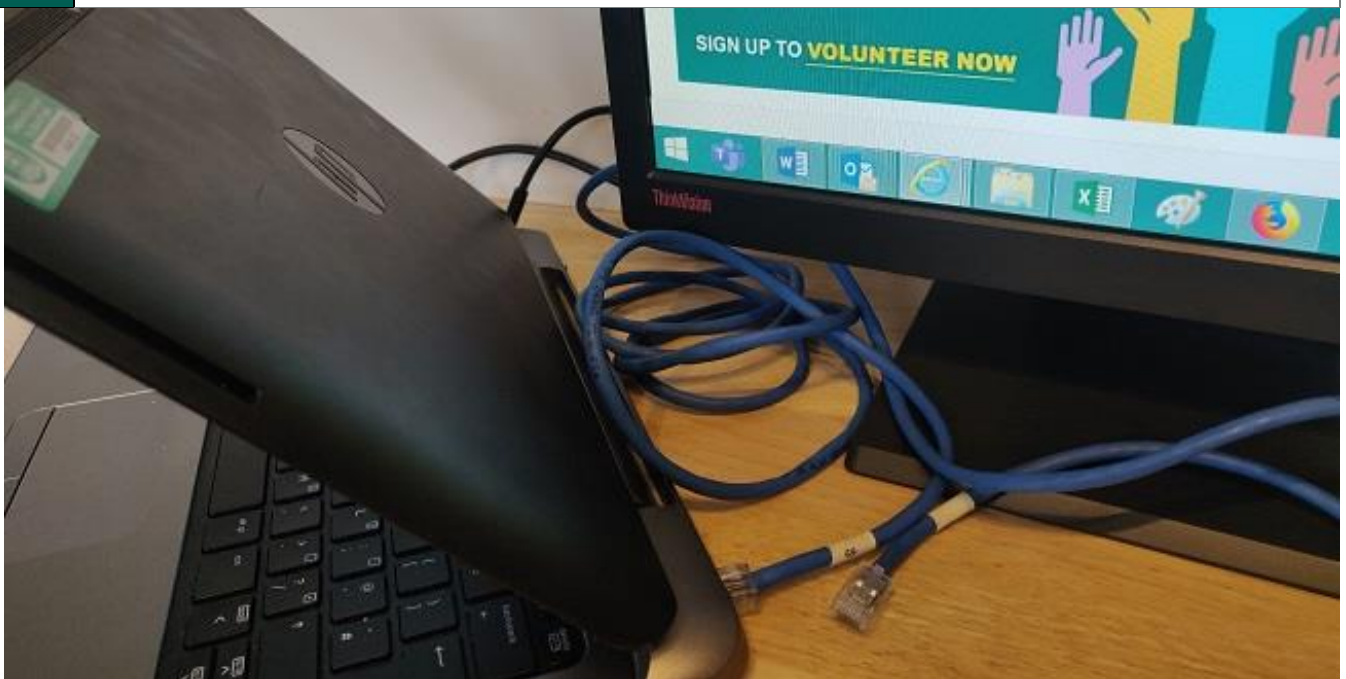


KEEP UPDATED AT ALL TIMES ON THE WEBSITE

<https://www.glasgow.gov.uk/staffupdates>

9 April

Working at home – networking your computer and frequently asked questions



Over the last two weeks, and following the government guidance, we have reduced as far as possible, the number of people we have traveling to work and enabled more people to work from home to continue to keep services running for the city.

To make sure that we continue to reduce the number of staff we have coming into the work place, at this time, we have relaxed the requirement to come into the office and network computers once a month. We will keep this under review as the security risk increases the longer we go without networking computers. Also, for the immediate future you may not be asked to change your password as often as usual.

We've had a lot of questions from you about working from home and how to keep in-touch with your teams and continue with council business including meetings. To support you, these have **now been added to our [Frequently Asked Questions – With Answers](#)** section - under the working from home heading on our staff website at www.glasgow.gov.uk/staffupdates.

Additional information about working from home can be found in the main section on the staff website called – **Guidance on working from home**. Keep checking the staff website for the latest updates.

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Violence Against Women Services – support routes

We know **#StayHome** may not be refuge for many which is why our Violence Against Women Services are here to support anyone who is worried about their own safety at home during Covid-19.

If you know anyone who may be afraid of the current stay at home rules, because they do not feel safe in their own home – then please let them know that the Scottish Government and Police Scotland advice is crystal clear. **No-one who is currently shielding, self-isolating or currently unwell with Covid-19 should be scared to remain in their own home or be afraid to leave.**

If they are worried for their safety – please let them know that the current lockdown situation does not mean they have to stay. There are many support routes available to help them. Detailed information can be found on our web site at <https://www.glasgow.gov.uk/VAW/COVID19> this includes:

- **Glasgow Women's Aid** helpline open 10am - 4pm, Monday to Friday phone 0141 553 2022 or email officecover@glasgowwomensaid.org.uk
- **National Domestic Abuse Helpline** (24 hrs) Freephone on 0808 2000 247
- **Scotland's Domestic Abuse and Forced Marriage Helpline** (24 hrs) Freephone 0800 027 1234 or chat online at: <http://www.sdafmh.org.uk>

Important information for Agency Workers

The council initially wanted to support Agency Workers in a similar way to its casual workforce by taking an early decision to extend all agency arrangements to the end of June - through local discussions between Services and the staffing agencies they use.

This early position has been impacted by the introduction of the Job Retention Scheme known as 'Furlough' by the government. This scheme supports companies where there is no work available for their staff as a direct result of Covid-19.

As a result, this means that the staffing agency that you work for will have to decide whether you continue to work for the council – based on whether you are carrying out an essential role for us. For example, if we have essential work that we need you to undertake your agency will decide that you continue working for us. If we do not have essential work for you to undertake your agency may decide to 'Furlough' you for the duration of the Covid-19 outbreak.

We're working with agencies to finalise these arrangements, so in the meantime, whilst this is happening, you should continue to work in line with your local management's instructions and speak to them directly about any concerns you may have.

Please be assured that our aim is to protect your earnings until the end of June. Thereafter, if the Covid-19 situation continues and your work is not identified as essential to the council, we will be required to follow whatever decision your staffing agency makes regarding 'Furlough'.

Social distancing – ever wondered what 2m (6foot) really looked like?

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In public please stay 2m (6ft) away from others [#KeepYourDistance](#)

HSF – making a claim

Make a CLAIM



To make it easier for any staff who are policyholders to claim during this period you can now download an **editable** claim form from the HSF website. Simply **fill it out online** and return by email along with a picture of receipts, **meaning no printer is required**. Full instructions available at <https://www.hsf.co.uk/claimform>.

Challenges of working from home – work life balance

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Jamie Callaghan, Service Manager, Early and Effective Intervention (EEI), at Neighbourhoods and Sustainability got in touch to highlight some of the challenges he's facing now that he's working from home.

Jamie said: "I manage a small team of eight working on EEI – a national framework for children and young people who are involved in low level offending behaviour. Our role is to link with universal services and other partners and to work with the young people and their families to agree the best outcome for each individual."

"I'm currently the only member of the team with full access to council systems from home. The rest of the team are doing what they can by phone at home. It's extremely challenging for all of us.

"I'm grateful to be able to work from home, but there are challenges too! We have three children at home who are 14 years, 9 years and 22 months and my fiancée is heavily pregnant. So we're having to balance work with activities for kids and trying to keep everyone safe and motivated."

Thank you for your commitment Jamie

Our heroes in action - working hard to keep it flowing



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The team of four **Recycling Monitoring Officers** at Neighbourhoods and Sustainability are doing a fantastic job - making sure that the city's recycling points are being regularly serviced. Team members - **Stevie McMillan, Colin Andrews, Willie Connor and Gillian McDonald** – have increased the number of inspections of the council's network of over 700 public recycling points and communal recycling sites at multi-storey flats and deck access properties.

Rolf Matthews, Group Manager (Waste Management), said: "Some of our usual services, such as bulk collections have been temporarily suspended. This can mean extra demand for our public recycling points. "The team is checking each site to identify full and overflowing recycling bins, and whether any fly tipping has occurred which could lead to potential public health issues. The information they record is passed to the local operations depots to allow them to respond appropriately."

Rolf added: "The information provided is helping us to understand how busy each site is, allowing us to prioritise workloads and schedule collections accordingly. The team are doing a vital job acting as the 'eyes' of the service and helping us to keep the city clean."

Please note: As we all follow the government's advice and **#stayathome**, you are not being asked to take refuse to recycling points. However, some sites are still being used because they are located in areas where we may still be around such as in supermarket car parks, shopping centres and on-street locations.

VOLUNTEER

Help to keep **our city** running during this challenging time

SIGN UP TO **VOLUNTEER NOW**



Share your story with us

**NOT ALL
HEROES WEAR
CAPES**

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At this challenging time – we would love to hear about what you are doing to help support the city.

- Have you volunteered in another section to help deliver an essential task?
- Are you particularly proud of your team or a colleague and the work they are doing to keep services running to our citizens?
- Have you seen a colleague go above and beyond to help deliver a service?

We would love to share your stories with your colleagues across the council – so please get in touch. Email a couple of lines and a mobile phone picture (if you have one) to Insider@glasgow.gov.uk

We know you're all proud to play your part for the city - thank you for making a difference.

Keep up the great work – what we're hearing on Twitter



Lou Mahon @LuMahon

4 mins ago

@GlasgowCC please pass on a massive thanks to your waste/cleansing teams and the amazing job their are continuing to provide to the city. Gloved up still smiling 🙌

Follow us [@GlasgowCC](#) on Twitter or [Glasgow City Council](#) on Facebook

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