

CORONAVIRUS (COVID-19) DAILY INFORMATION UPDATE



KEEP UPDATED AT ALL TIMES ON THE WEBSITE

<https://www.glasgow.gov.uk/staffupdates>

14 April

Reminder about working at home – networking your computer



Don't forget to check out our [Frequently Asked Questions – With Answers](#) under the working from home heading on our staff website at www.glasgow.gov.uk/staffupdates

There are lots of questions to support you working from home and about keeping in-touch with your teams. Recent examples include:

Q: Do I still have to come into the office and network my computer once a month?

- At this time, there is currently no requirement to come into the office to network any council device.

Q: I am usually prompted to change my password on the network - what should I do?

- For the immediate future you may not be asked to change your password as often as usual.

Next Bike – free monthly membership for all essential workers across the city



Free Nextbike memberships are being offered to all essential workers in Glasgow to help them get to and from work safely during the Covid-19 outbreak. Up to one thousand free memberships a month will be made available to all key workers over the next three months for use from the 79 Nextbike hire stations across the city.

Launched to help ensure social distancing for key workers while they get to their job, the scheme will also allow an opportunity for essential travel to be combined with daily exercise. The memberships will provide free unlimited 30 minute rides on the standard pedal bikes, in addition to a £2.50 bike credit.

The scheme has been made possible thanks to a joint funding partnership between the council, ScottishPower and Nextbike. The council used funding from the Scottish Government, Smarter Choices Smarter Places programme to support this initiative.

Essential worker – free voucher

If you are an essential council worker you can claim your free month by simply emailing: nextbike.essentialworkers@gmail.com You will receive a voucher code which can be redeemed on the Nextbike webpage [here](#).

NHS Scotland – isolation timeline poster

NHS Scotland have produced an easy to read **Isolation Timeline** graphic. This information poster can help you to understand how long you need to isolate if you, or any one in your household, has been experiencing the symptoms of coronavirus.

View and download the poster on our staff website [here](#).

For more information visit <https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19/coronavirus-covid-19-guidance-for-households-with-possible-coronavirus-infection>

Our heroes in action - Out of Hours team go the extra mile



Karen Donoghue, Service Manger contacted us to tell us what a fantastic job GCHSCP Out of Hours Standby teams are doing.

The team deliver an emergency social work and homelessness services on behalf of the six local authorities across Greater Glasgow and Clyde Health Board Area. They operate 365 days per year, covering 144 hours a week from 4pm through to 9am weekdays and all weekends and public holidays.

Karen said: "I'm really proud of the work they are doing. Everyone on the team has stepped up to the mark to help us continue to deliver a much needed service in this time of crisis.

"The team are really going the extra mile to support vulnerable families and individuals. Staff have been doing food shops then making up, and delivering, food parcels for these groups. One of our social workers, Angela McGowan, even asked her neighbours if they had any items to spare which resulted in neighbours leaving items on their doorsteps for her to collect which amounted to four full bags of shopping."

Well done to everyone on the team for going the extra mile.

Our heroes in action – Housing Benefit and Council Tax teams



Financial Services, Customer and Business Service staff from the Housing Benefit and Council Tax Service are working behind the scenes tirelessly to support residents – making sure that more than £300 million in Housing Benefit payments and almost £70 million in Council Tax Reduction is paid to those in need. Alongside that, they are busy producing our 2020 to 2021 Council Tax and Non-Domestic Rates bills – helping to protect the council's income position.

The team is also working flat out to deal with an increased demand for Scottish Welfare Fund payments to our vulnerable citizens. The most common situations where these apply are where households and individuals need money for essential food or heating until they receive their next benefit payment or salary. The numbers of applications received have more than doubled in the past few weeks.

Chris Thomson Head of Revenues, Benefits and Customer Contact said: "The hard work and dedication of the staff involved has been remarkable. Their efforts have made sure that those experiencing crisis can claim financial assistance through the Scottish Welfare Fund and those entitled to Housing Benefit and Council Tax Reduction continue to be supported throughout the ongoing difficulties while helping to make sure much need income to the council through the production of Council Tax and Non-Domestic Rates bills."

More information about the Scottish Welfare Fund can be found at www.glasgow.gov.uk/swf

Thanks to the team for their hard work and commitment

Taking care of your mental wellbeing – live mindfulness sessions



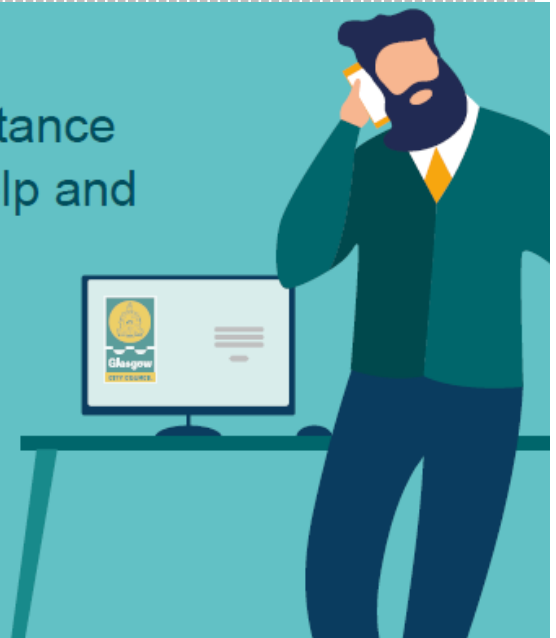
Live sessions - take part in some short mindfulness exercises run by 'Aware' specialists. These 10-minute sessions will help you focus, release tension and reset for improved well-being. Click the day and underlined time to book your session.

- **Tuesday 14 April** - [5 pm](#) and [5.30 pm](#)
- **Wednesday 15 April** – [2pm](#), [2.30pm](#), [9.30pm](#) and [10pm](#)
- **Thursday 16 April** – [8.30am](#), [9am](#), [10pm](#) and [10.30pm](#)
- **Friday 17 April** – [5pm](#) and [5.30pm](#)

Seek help if you need it

Please contact our Employee Assistance Provider, Workplace Options, for help and support.

**You can phone
Workplace Options
any day, any time,
free on: 0800 247 1100.**



VOLUNTEER

Help to keep **our city** running during this challenging time

SIGN UP TO **VOLUNTEER NOW**



Shout out to our teachers from St Bride's Primary School – well done!



St Bride's Primary School,...
@StBridesPS

Follow

Over 300 meals delivered to our families in Govanhill today thanks to our good friends @LaunchFoods Thank you so much!!
Shoutout to our teachers who gave up their time today to deliver the packages. Stay safe everyone ❤️ #launchfoods #community



10:22 am - 9 Apr 2020

Share your story with us



At this challenging time – we would love to hear about what you are doing to help support the city.

- Have you volunteered in another section to help deliver an essential task?
- Are you particularly proud of your team or a colleague and the work they are doing to keep services running to our citizens?
- Have you seen a colleague go above and beyond to help deliver a service?

We would love to share your stories with your colleagues across the council – so please get in touch. Email a couple of lines and a mobile phone picture (if you have one) to Insider@glasgow.gov.uk

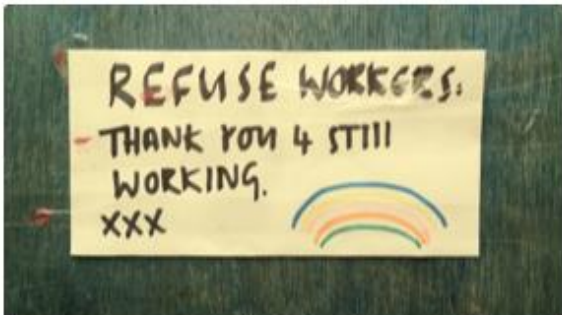
We know you're all proud to play your part for the city - thank you for making a difference.

Keep up the great work – what we're hearing on Twitter



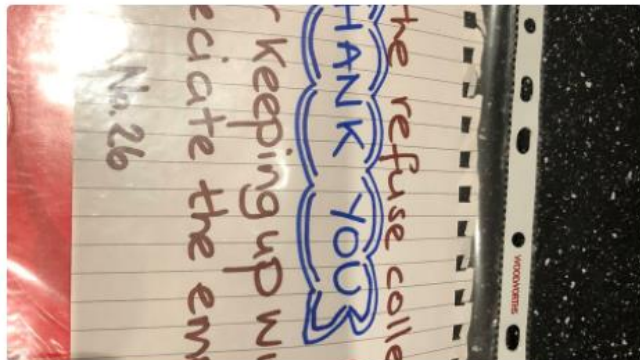
Librarian @stmungo_library
17 mins ago

Today I started thinking about the @GlasgowCC refuse workers. They'll still working. We'd be in big trouble without them. They deserve our gratitude + recognition so today I made a sign. I salute you all ❤️ #StayHomeSaveLives



sofargone @lynnos
4 days ago

Thanking the refuse collectorsjust crept out in the dark at 1am to sellotape #Maltesers to a green wheelie bin (tricky). Now trying 2think of ways 2show appreciation 2 mums carersthese are difficult times & u come to realise how vital the unseen services are @GlasgowCC



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