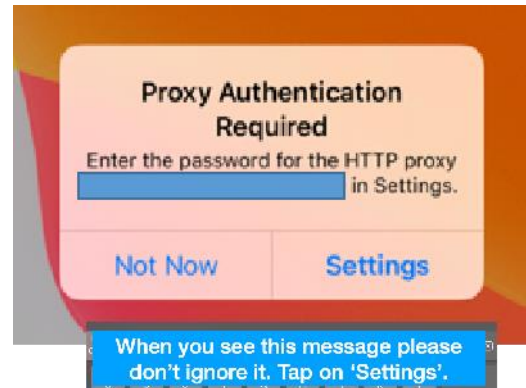


## How to get onto the Internet with Proxy Authentication:

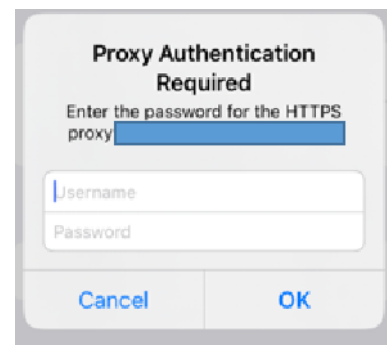
**1. Proxy authentication allows you to access the internet. There are a few ways to authenticate. If this message comes up, please tap on Settings.**

**DO NOT ever ignore this message or you may have issues later getting onto websites and accessing links.**

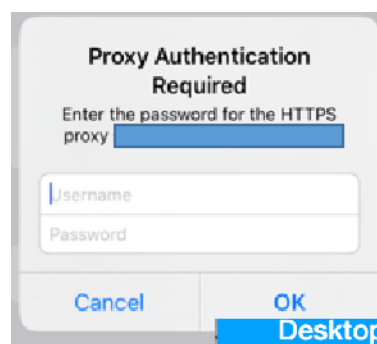


**2. Enter your AD account & password as you would when logging into your desktop / laptop at school.**

**Proxy is like a bouncer who lets you onto the internet, email, etc. You need to show your ID to get on. This is your AD account = your school computer login & password. IF you ignore this, you will have limited access to apps / internet.**



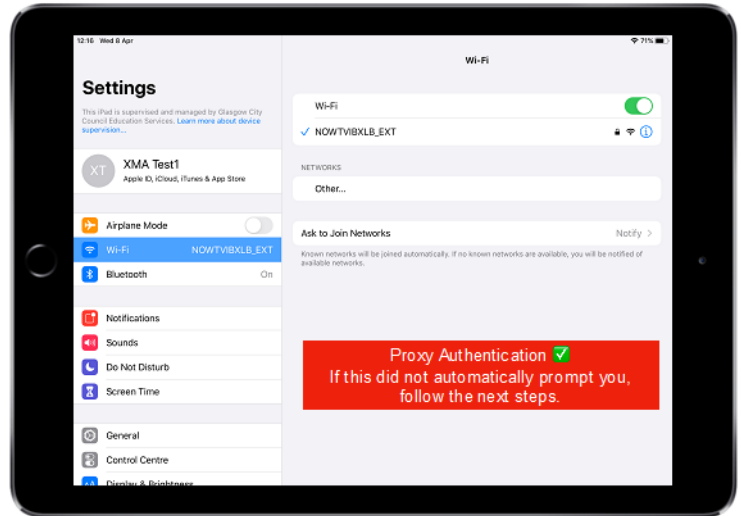
**3. If the message comes up again after entering your credentials, try again and / or check your password is up to date.**



**Desktop Login & Password.**  
If this keeps coming up you have to:

1. Try your password again.
2. Do you need to update your password on your Desktop?
3. Update your iOS Software to the latest version.

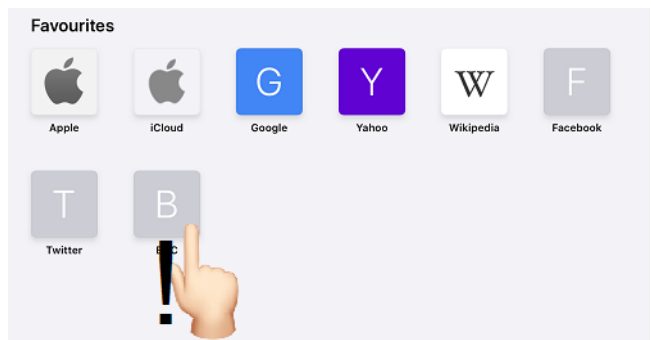
**4. If successful, the prompt will disappear & you will be able to access websites e.g. BBC via Safari without it coming up again.**



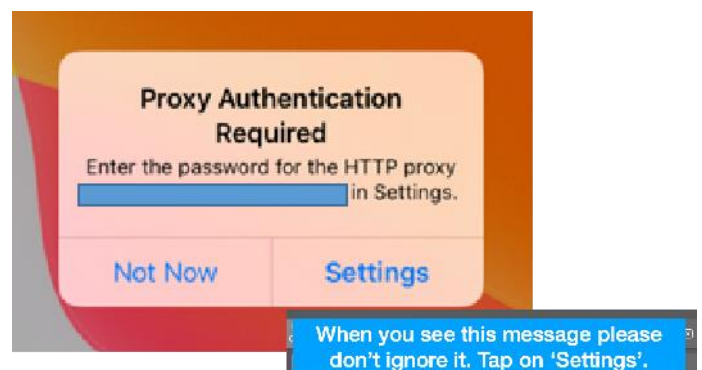
**5. Try this by: Tap on Home Button > Tap on Safari & try BBC.co.uk Follow the next steps on how to do this.**



**6. Tap on BBC on favourites OR type in the search bar BBC.co.uk**



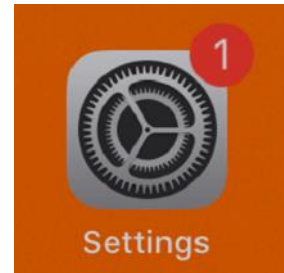
**7. If successful, you will be taken to BBC. If not, Proxy will come up!**



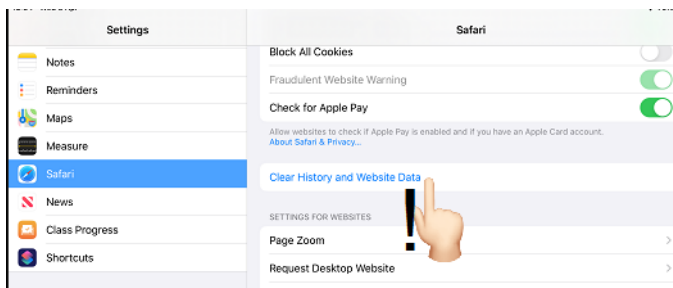
**8. Follow previous steps again (2-6)**



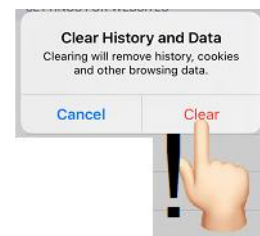
**9. If the Proxy Authentication Prompt does NOT come up / you cannot access the internet, follow the next steps. Go to Settings.**



**10. Scroll down on the left-hand side of Settings & Tap on Safari > Tap on “Clear History & Website Data” on the right-hand side menu.**



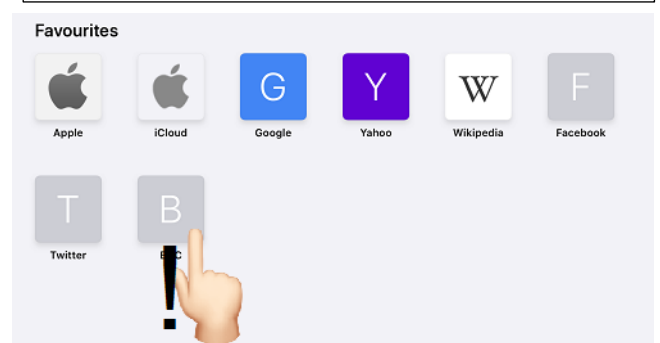
**11. Tap on “Clear”.**



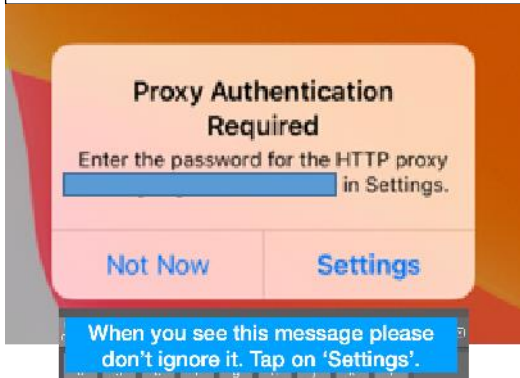
**12. Tap on Home Button > Tap on Safari.**



**13. Tap on BBC on favourites OR type in the search bar BBC.co.uk**



14. If successful, Proxy Authentication will come up and follow steps 2-6.



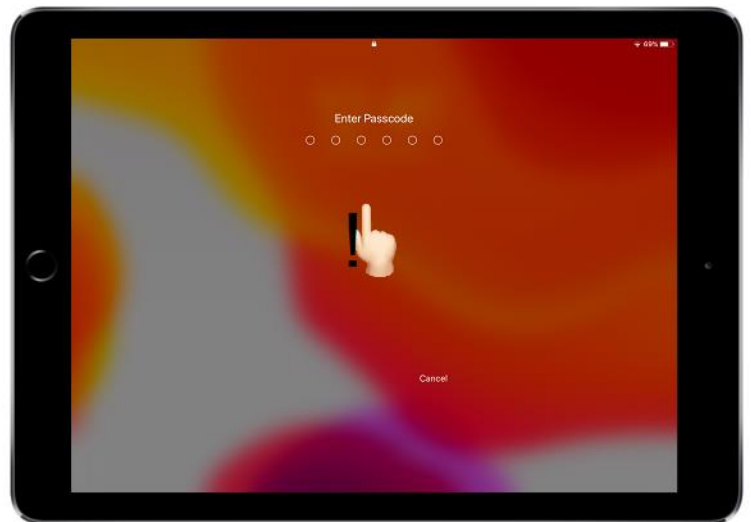
15. IF NOT, you may need to restart your iPad by switching it on & off again.



16. To switch off, press and hold the sleep/wake button & follow the prompts to swipe. Wait 10 secs & switch on by holding down until the Apple icon appears.



17. Enter your passcode (6 digit PIN)  
Follow steps 9-14.



**18. If successful, you will be able to access permitted content as per GCC via Safari.**



**Remember if you have issues with any of the above steps, please contact the Connected Learning Team.**