

## PROPOSAL FORM

#GlasgowCommunities

**PEOPLE  
MAKE  
GLASGOW**  
COMMUNITIES

SECTION C: YOUR PROPOSAL		
<b>Name of building / venue / facility</b>		
Pollokshields Community Centre		
15 Kenmure St.		
Pollokshields		
G41 2NT		
<b>Name of your organisation</b>		
Pollokshields Development Agency		
<b>Please provide details of the legal status of your organisation</b>		
Charity <i>(please provide Charity No if applicable)</i>	<input checked="" type="checkbox"/>	Charity No: SC 033424
Scottish Charitable Incorporated Organisation (SCIO)	<input type="checkbox"/>	
Company Ltd by Guarantee	<input checked="" type="checkbox"/>	Company No: 303487
Community Club/ Sports Club	<input type="checkbox"/>	
Other <i>(please specify)</i>		
<b>Do you have a formal constitution/ governance documents?</b> <i>(please provide a copy)</i>		<b>YES</b> <input checked="" type="checkbox"/> <b>NO</b> <input type="checkbox"/>
<p><b>Tell us about your proposal for the building/ venue/ facility and how you see this operating. Provide some detail as to why your organisation is well placed to deliver the benefits that will flow from the proposal.</b></p>		

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### Mission

Our mission is to develop services which promote integration and the regeneration of our community. By consulting and working with local people and stakeholders to develop and deliver services which meet the identified needs of our community, we aim to improve the quality of life of all residents but especially the most vulnerable in our community.

The table below illustrates the extent of the activities PDA had been facilitating in the Pollokshields community centre prior to the pandemic and the subsequent lockdown restrictions. After the restrictions came in, we ceased all in person group activities. We did, however, continue to respond to the community's needs as they arose. This included:

emergency food deliveries and digital device provisions in an effort to mitigate increasing levels of food & fuel poverty as well as digital exclusion.

We provided health and well-being support to community members who had lost their employment, loved ones or for whom lockdown had a major impact on their health and well-being. A great deal of extended support has been required over the lockdown period. Where we were unable to assist we provided referrals and sign-posting to specialist support organisations.

We also conducted many online workshops and social activities to reduce isolation. This included telephonic benefit assessments to assist families and individuals at risk of food and fuel poverty or those generally in need of access to financial support as result of Covid-19 job loss and furloughs.

We listened to our local community and responded to their needs

During restrictions the PDA supported 800+ individuals in the community.

Table of activities prior to pandemic: (planned to be reinstated after easing of restrictions)

PROGRAMME AREA	EXAMPLE PROJECTS	HOW MANY PEOPLE BENEFITTED
Lifelong Learning & Personal Development:	ESOL (English for Speakers of Other Languages) offered at Access 2 and Access 3 level. Women's Lunch Club (for under 50s) – the group provides a hot meal and an opportunity to meet other women to talk, share ideas and experiences, take part in activities and access support and information Education and leisure classes – a range of classes from badminton and massage to Women's DIY, Car Maintenance and Upholstery	35  30  15 women registered for Car Maintenance & 12 registered for DIY/Upholstery.
Older Peoples' Services	Seniors' Lunch Club – a weekly lunch club open to all residents over 60 years. The club provides a hot healthy meal, an opportunity for people to socialise and access a range of information and services Social and recreational opportunities, including ad hoc outings and events Seniors' Badminton	65 registered 45 attended every week  65 people registered  5

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<p>Health &amp; Fitness:</p>	<p>Health information and promotion workshops, including mental health awareness and healthy eating/cooking classes Culturally sensitive physical activities including regular exercise classes and walking groups School holiday play-schemes – offered Easter, Summer and October holidays; providing a safe and stimulating environment for children and young people to take part in fun activities including games, sports, arts and crafts, outings, special projects and trips Saturday Kids Club, providing fun activities for kids to enjoy on Saturdays</p>	<p>95 People registered</p> <p>25</p> <p>Children registered For PDA play schemes.</p> <p>25 children registered For Saturday Club.</p>
<p>Environment and Energy Efficiency</p>	<p>PDA Goes Green offered training workshops, public events and home advice focusing on food and textile waste reduction and energy saving practices. Our Community Fridge, invited the community to share fresh, healthy excess food completely free of charge</p>	<p>Over 1000 people Attended public events.</p> <p>275 people improved Carbon literacy.</p>
<p>Support &amp; Information:</p>	<p>Bilingual Support and Information in a variety of languages. Currently staff can offer Punjabi, Urdu, Farsi and English Referrals to mainstream agencies Signposting and translation</p>	<p>All clients</p> <p>200</p> <p>250</p>
<p>Community Transport Scheme:</p>	<p>Mini Bus Hire Service, providing access to a self-drive, 15 seat bus at an affordable price for community organisations</p>	<p>Community Organisations &amp; members of the Community can access our community transport Services.</p>
<p>Education:</p>	<p><b>Urdu</b> –currently the Pollokshields Community Centre is a centre for SQA exams in Urdu Higher and National 5. <b>Home-School Project/After School Club</b>, offers tuition and supported studies in English, Math’s and Sciences and other subjects as needed to local BME students, both in group tuition and one-to-one, with the aim of raising educational attainment. Also delivers Parents’ Workshops to enable them to assist their children with homework, gain an understanding of the education system and how to communicate effectively with their child’s school</p>	<p>30 students registered.</p> <p>Over 150 registered.</p>
<p>Youth work:</p>	<p>The programme includes development activities for young people aged 10 to 19 years. Activities include arts and sports as well as personal and social development opportunities and issues-based group work</p>	<p>15</p>

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	We will also be instituting a youth-board to inform future youth-focused and youth-led activities.		
Community Celebrations	Eid, Diwali, Vesaki and Christmas	Over 300 attended.	

We will invite previous tenants who were letting spaces for the benefit of the community back into the space.

The opening times of the centre will be increased and will include the full weekend.

We would like to open up the kitchen to utilise it to its full potential using the kitchen as a capacity building space for community members.

We would like to make the reception a more welcoming area where community information is presented clearly where other community stakeholders are able to advertise community events and opportunities.

We would like to make Pollokshields Community Centre the 'hub of Pollokshields', a place where everyone regardless of background can come together socialise, seek advice and take part in activities. We aim to have continuous engagement with the community to ensure we can help address gaps in service delivery, help reduce inequalities by empowering local people especially those suffering from socio-economic disadvantage, provide volunteering opportunities that can lead to future training or employment, improve health and wellbeing especially among the most vulnerable in our community. We seek to create a youth forum which will give young people a platform to influence and take part in decision making.

We have recently received funding for a Financial Inclusion Project and we would envisage this continuing as a service provided from the Centre.

We propose to use the main hall as a community café for a couple of hours in the morning, to encourage the community to use the hall and provide us with engagement opportunities.

The PDA Board would create a Venue Operations Committee who would oversee Pollokshields Community Centre and would report to the Board.

The Manager of the PDA would be responsible for managing the day to day of the Centre with support from current staff and new staff to include a receptionist (deal with enquiries in person and phone as well as bookings), caretaker/handy person and cleaner.

We will seek to take advice and guidance from Glasgow Life to ensure appropriate monitoring, reporting and administration is in place to ensure smooth running of the Centre. This will also entail creating and updating policies and procedures to enable this to happen and ensure Health and Safety is always a priority.

**Tell us about the benefits that you expect to generate from this proposal and how these might meet an existing need. Will your proposal benefit the local community, a community of interest or both?**

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- Increased availability of the community centre for local events including evenings and weekends
- Invite previous lets back to use space again
- Keeping letting costs at the same level as Glasgow Life
- fundraising for letting out events and functions
- introduce new lets
- morning cafe
- subsidised tea and cakes
- create a local hub
- two primary schools close to the centre and we can engage and consult with the local community
- parent toddler class (young mothers)
- community interest group
- Community Forum Space -Youth/Senior general community forums
- Eventual creation of a One Stop Shop for all advice and information needs especially for those new to the area or country

**What are your plans to generate sufficient income/ grants to be able to sustain the ongoing operating costs of the building/ venue/ facility?**

Costs will be worked out once we have an up to date full building conditions survey. Once we have all the information we will be in a better position to look for appropriate funding. The necessary funding will be through grant applications and letting fees (should be an increase as we hope to invite previous lets back and attract new lets with our increase in opening hours into the evening and weekends). We would like to work collaboratively with Glasgow City Council and Glasgow Life to ensure any model we come up with is sustainable.

**Grants**

Money from current and new Lets

And some fundraising and hiring of venue and kitchen

Drop-in cafe

Our current grant applications contain an element of funds to hire space in the community centre for our activities.

**Tell us about any experience you have in managing a building/ venue/ facility.**

PDA has been established since 1985. Prior to moving to The centre in 1998 we had managed the building on the other side of McCulloch Street which has since been demolished and been placed by a part of Glendale primary. We were responsible for all aspect of the building including day-to-day maintenance of the building as well as delivering services to the communities.

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**Please provide us with any other information that you feel is relevant to your proposal.**

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