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PCP Parking FAQ's 2023

Why are parking charges being introduced in Pollok Country Park?

The parking charges are being introduced to encourage visitors where possible to adopt more sustainable forms of transport. This intervention forms part of a carefully planned approach to enhance the visitor experience and prioritise safety across the park.

All income generated from parking charges will be ring fenced to deliver improvements in the park.

I am a National Trust for Scotland (NTS) member, will I be charged for parking?

NTS members and paying visitors to Pollok House should use The Riverside Car Park at Pollok House and will not be charged for parking. Members will have to display a free parking ticket showing they are an NTS member, or have paid to visit, which must be stamped by Pollok House on the day you are visiting Pollok House. Visitors displaying the free parking ticket obtained from Pollok House will not receive a parking ticket.

What is the access to Pollok Country Park like for disabled motorists / blue badge holders and specifically for those visiting the Burrell Collection and Pollok House?

Both main car parks within Pollok Country Park including The Burrell Collection Car Park located via Pollokshaws Road entrance and The Riverside Car Park at Pollok House located via Lochinch Road entrance have accessible bays for Blue Badge holders. There are accessible bays for Blue Badge Holders adjacent to The Burrell Collection some of which will have Electric Vehicle (EV) chargers (to be delivered in Summer 2023).

Blue Badge holders can park in the lower courtyard at Pollok House.

Blue badge holders will be exempt from parking charges across the park.

When will the shuttle bus operate?

A free electric shuttle bus is in operation between 10am– 18.15pm stopping at the Pollokshaws Road entrance into the park, Pollok House and the Burrell Collection. The bus is wheelchair accessible, please note that as it is a minibus it only has capacity for one wheelchair per journey.

Please see below for full timetable. Pick up is from Pollokshaws Road entrance, except for the two last runs at 17:15 and 18:15 which will be from the Burrell bus stop. The bus does not operate between 12:30 and 13:30.

10:00

10:30

11:00

11:30

12:00

12:30 – 13:30 – driver lunch

13:30

14:00

14:30

15:00

15:30

16:00

16:30

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17:15 (from Burrell Bus Stop)

18:15 (from Burrell Bus Stop)



I intend to visit the Burrell Collection on my motorbike, where should I park and do I have to pay?

There are motorbike specific bays in The Burrell Collection car park. Any vehicle parking within the park must pay for parking (excluding blue badge holders). For convenience, please download the Ringo app to pay for parking, however there will be some Pay and Display machines located within the car park.

I will be visiting the Burrell Collection in a bus to drop passengers off, is there a drop off point?

There is a drop off point located within the entrance to The Burrell Collection and there is also a bus stop adjacent to The Burrell Collection that is specifically for Pollok Country Park's Shuttle Bus. All other buses should park in the coach parking area.

I plan on visiting the Burrell Collection on my bike, is there somewhere I can leave it securely?

Visitors are welcome to make use of covered cycling racks in front of the Burrell Collection and at Pollok House (in Spring 2022). Bikes and e-bikes will also be available to hire within Pollok Country Park as part of the NextBike Cycle Hire Scheme. The NextBike stations will be located in front of the Burrell Collection, with the normal NextBike racks due to be installed in Spring 2022 and e-bike station in early Summer 2022. Hire costs are displayed on the docking stations and can also be found online.

I plan on visiting Pollok Country Park soon, but I am unsure how to get there. Where can I find this information?

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Please see <https://www.glasgow.gov.uk/pollokcountrypark> for detailed travel instructions. The postcode for the museum is G43 1AT.

What will the parking charges be within the park and how do we pay for parking?

Parking charges are in operation in Pollok Country Park, the tariff will be updated from **2nd April 2023** Monday - Sunday between 10am – 6pm, at a tariff of £5 for 4 hours and £10 for all day. You can pay using Ringgo (see signage for instructions) or via Pay and Display machines. Here is a link to the Ringgo website: <https://myringgo.co.uk/>

Will there be somewhere I can charge my car within the park?

There will be publicly accessible Electric Vehicle (EV) chargers located at three destinations within the park:

- The Burrell Collection car park
- The Riverside car park at Pollok House
- Nether Pollok Pavilion

The EV chargers will be operational from Summer 2023.

How will Pollok Country Park contribute to the city's net zero climate ambitions?

Improvements to Pollok Country Park in recent months seek to prioritise visitors travelling by active travel or public transport. Parking charges have been introduced in an attempt to discourage visitors travelling by private car, where possible.

Renewable energy is also being prioritised where possible across the park. All of these interventions seek to reduce the city's carbon output and contribute to the net-zero ambition by 2030.

There will also be a battery energy storage system, which will be situated within The Burrell Collection Car Park, that will store renewable energy and reduces reliance on the grid.

Coach Operators – Planning Your Visit

There is a limited number of coach parking spaces at the Burrell Collection car park and there is a drop off in front of the museum.

For vehicles with a height above 12 feet 6 inches (3.8m) please enter the park via Lochinch Road (70 Dumbreck Road, G41 4SN).

You will need to gain access via a barrier when entering Pollok Avenue in the centre of the park from Lochinch Road.