



Welcome to the 26 May 2022 edition of the Neighbourhoods, Regeneration and Sustainability E-News.

This fortnightly email will provide you with a range of updates all in one place! With a range of actions, responses required as well as workplace, service and corporate updates.

For Action

Important Messages that require Action



Generic Mailboxes



Generic Mailboxes will soon be changing – Do you look after a generic mailbox as part of your role? If the mailbox still has legacy prefix attached to it such as LESCommunications@glasgow.gov.uk, DRSCommunication@glasgow.gov.uk, over the next few months, these will be updated to reflect the service name.

This project was paused during COVID-19, however, will be completed in the coming months. If you have any questions regarding a generic mailbox, please get in touch using the button below.

[Click Here to contact the Promotions and Engagement Team](#)



Tell Us What You Think

In NRS we are adopting a new approach to our workforce engagement that we're calling 'NRS People'. We want NRS to be a great place to work and NRS People aims to achieve this with an initial focus on communication and employee engagement, supporting your health and wellbeing and learning and career development with opportunities for those who want them. You will hear more about NRS People soon, but first we want to hear from you.

To help understand what you think of working at NRS, please take part in the NRS People Survey. This confidential survey will help us understand what we need to include in NRS People, to make NRS a great place to work. The NRS People team will coordinate the responses and share the results in the Loop. Use the button below to find out more and to complete the survey.

[Click Here to find out more about NRS People](#)

[Click Here to Complete the survey](#)



Issues with Printers

To ensure continuity of service and that all printers are in full working order, should you come across one with a fault please report it to CGI via MyIT using the button below or call 0141 287 4000. Please ensure that you take a note of the printer asset number and location.

[Contact CGI through MyIT](#)

Staff Briefings

The undernoted Managers' Briefs have been issued in May for managers to cascade the information contained to staff within their area of responsibility.



- NRS People - May 2022
- Launching our new Leaver's Form and Process - May 2022
- Business Continuity Key Training - May 2022

[Click to view the briefings on the intranet](#)

For Information

Service News and Corporate Updates that might affect you



Gambling and Addiction Workshop

Following the launch of the NRS People Project, Shieldhall Depot saw the delivery of a Gambling and Addiction Workshop take place on Tuesday 17 May. This workshop was delivered by former professional footballer John Hartson and his project partner and psychotherapist Tony Marini. This was the first workshop of its kind ran by John and Tony and Glasgow City Council is currently one of 4 local authorities in Scotland that they are engaged with. John and Tony shared their joint experiences of addiction, from gambling to alcohol and substance abuse and talked candidly of the impact it has had on their lives and the supports they have accessed to enable their recovery. The session was well attended by over 50 staff, with lots of questions asked and pictures taken on the day.



This is one of the many types of initiative that the NRS People project will be aiming to deliver and all aspects of physical, mental and financial wellbeing can be considered. To help the project team provide the right supports in the right places, please complete the NRS People staff survey and check out the webpage using the links above for more information.

A big thank you to all at Shieldhall for making this event a success at relative short notice.

NRS 2022 Calendar

A 2022 Calendar has been produced which details all the public holidays and pay dates within 2022. This can be downloaded using the button below



[Click here to view the calendar](#)

Comms Champions Call to Action

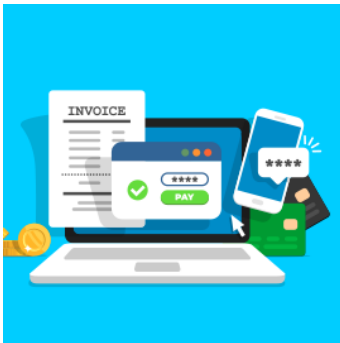
This is your chance to become involved as we review our strategy and discuss what works and what doesn't in how we as a service share messages out across the different areas in NRS. The Promotions and Engagement team are looking for volunteers from within each division. This forum will meet quarterly over MS Teams to review the NRS Internal Communications Strategy. A copy of the strategy can be found by clicking the following link.



[View the Strategy document](#)

Please register your interest by clicking the button below by Wednesday 1 June 2022. If you have previously registered your interest you will be contacted after this date.

[Register your interest](#)



New PECOS Account Details

On 16 May, NRS updated our PECOS System which has led to changes to cost codes and login details. All staff should now have updated "NR" login details issued. Any staff experiencing issues should contact Bridie Martin or Gillian Tough for support.

[Click here to get in touch](#)



Data Makes a Difference

Fly tipping is the illegal dumping of waste onto land that has no licence to accept it - it can be as little as one bin bag of household rubbish up to larger quantities such as piles of tyres or even bulky construction waste.

I use data and images from our Public Space CCTV network to cross reference with data and images of fly tipping submitted by members of the public - which are logged into our Remedy system. The images I use

provide visual verification of the data in the system and provide an exact location of where the fly tipping has taken place - this creates a more joined-up approach to tackling this issue.

Having access to these data sources enables me to verify the information quickly and efficiently which helps to make sure our council resources are then targeted at the right locations - so we can deal with issues in a timely and effective manner.

The data I use daily is essential to identifying areas of concern and helps our Service teams assess the appropriate course of action that is required. I work in partnership with colleagues in Cleansing, Enforcement and Graffiti Removal to achieve the best outcomes for the city. By working together we help to keep Glasgow clean and a safe place for all our citizens.

For more info on the data campaign, click the button below.

[Click here to find out more about the data campaign](#)

General Interest

What other teams do and events and activities that you can join



The Loop Newsletter

Previous issues of the Loop are available through the link below. Find out what has been happening within NRS.

[Click Here to View the Loop](#)

Fundraising

Rachel Smith, Landscape Design and Development Manager is running, as part of a team of 14 in the



Edinburgh Marathon Relay on Sunday 29 May to raise funds for a very special charity close to her heart - Brain Tumour Research. Rachel will be running a relay leg of 8 miles out along the coast in East Lothian wearing the team running kit adorned with the logo on the left, and our #teamross Just Giving page can be viewed via the button below if you would like to donate

If you are able to donate no matter how small an amount please do so as every penny helps and research is vital!.

[Click here to Donate](#)

Retiral

Our colleague Tommy McGarry has decided to retire after many years working in Glasgow City Council and finishes up on Friday 10 June. Many of us have worked with Tommy for a long time and will be sorry to see him go. Tommy has asked that we pass on his thanks to everyone he has had the pleasure to work with and for all the help and assistance provided over the years.

Happy Retirement

A joint leaving night with other colleagues in the Events Team who have recently retired will be arranged with the date and time to be confirmed.

If you would like to contribute to a retirement gift for Tommy, please get in touch using the button below.

[Click here to make a contribution](#)

Get in Touch

If you have any information you would like to share through this fortnightly email, please get in touch with the NRS Promotions and Engagement Team.

[Click Here to Send us an Email](#)

Neighbourhoods, Regeneration and Sustainability
Glasgow City Council
Eastgate
727 London Road
Glasgow
G40 3AQ