

For Action

Important Messages that require Action



Managers' Briefings



The undernoted Managers' Briefings have been issued in October for managers to cascade the information contained to staff within their area of responsibility.

- Important Information on Objective Connect and Sharepoint
- Late Reporting of Incidents

Please use the button below to view previous managers briefings.

[Click to view the briefings on the intranet](#)

For Information

Service News and Corporate Updates that might affect you



MCR Pathways Mentorship Programme

We are making a plea to our colleagues in NRS to become a mentor to a Glasgow young person. There are no special requirements to become a mentor. If you care, you are qualified.

We loved meeting lots of you over the last few days at the Marketplace event, and want to say thank you to NRS for hosting us.

If you weren't there or didn't get a chance to stop by and chat, MCR Pathways is a mentoring charity that provides support through pairing care-experienced or otherwise in-need young people with mentors.

There is currently a great need for more volunteers in the Glasgow area to fully support the young people of the city.

Some of our young people would really benefit from a male mentor. Of course that doesn't mean we don't value any other potential mentors, because the work they do is equally incredible.

So if anyone feels that they can share just an hour each week to help a young person in need within a school local to them, do register [using this link](#).

It really does only take an hour a week to change a life. Our mentors always talk about the value of the experiences they get along the way, too.

Paul McGaulley, Strategic HR Manager, had this to say about the programme; *"The MCR Pathways Mentorship Programme is an excellent opportunity for you to support a young person on their journey and have a positive impact on their life. The training provided by MCR is incredible and I would encourage you to sign up."*

If you'd prefer to learn more in person, we have short 30 minute sessions where we can tell you everything you need to know before you sign up, some noted below but more on our website

- 14 November, 12:15-12:45, Mitchell Library (Berkeley St entrance)

All you need to do is email admin@mcrpathways.org specifying the date you wish to attend, no obligation.

Health and Wellbeing Support Sessions

Support Session	Date and Time
Home Energy Scotland - helping you save energy at home	10 December 10 until 11 12 December 10 until 11
Supporting and managing staff with Long Covid	15 November 10 until 12
Returning to the workplace - supporting staff mental health	14 December 10 until 11
How to boost resilience at work	1 December 10 until 12:15
Keeping active at work	6 December 10 until 11
Good sleep supports good health	8 December 10 until 11
Stand Up Against Harassment Online Training	Click here
Supporting Mental Health: Breathing Space	15 December 10 until 11
Menopause in the Workplace - Close the Gap Webinar	22 November 10 until 11
Supporting Smoke Free Workplaces	24 November 10 until 11:30
Men's Health – Starting a Conversation in the Workplace	29 November 10 until 11:30

To sign up for the Health and Wellbeing sessions click the button below and complete the form ensuring that you provide the following information:

- MS Teams session you want to attend
- Your Name
- Job Role
- Organisation: Glasgow City Council
- Manager's Name
- Email Address
- HSCP Area: Greater Glasgow and Clyde

[Click here to register for a course](#)

NRS People

**Supporting your health and wellbeing and wellness
at work as well as learning and personal development**



Better Health Network

NRS Depots were given the rare opportunity this week to listen to Andy Milne of The Better Health Network.

Andy was invited along by Kirsty Jordan and William Holms to provide briefing sessions around the Able Futures Programme.



Able Futures Centres around Help, Support and Guidance for Better Mental Health.

Andy engaged with a large number of staff from Anderston, Shieldhall, Gartcraig, Queenslie and St Rollox Depots. Staff were readily informed of what the programme entails, the many benefits and how each member of staff can receive support and guidance with respect to their Mental Health.

Andy informed all NRS Employees that the Able Futures programme is completely Free, Confidential and is the Department of Works and Pensions best kept secret.

All staff were advised that if they require assistance they can make contact to sign up and receive either online, face to face or telephone consultations. NRS staff around each location found the sessions worthwhile and more importantly will continue to help spread the message of this valuable support.

If you require assistance or further information please use the button below or Call 0800 321 3137

Lines are open 8am -10:30pm Monday To Friday

[Click here to view the Able Futures website](#)

Vacancies within NRS

The following job vacancies within NRS have been added to myjobscotland. If you are interested use the button below to go through to the job adverts.

- Team Leader (Public Health) (Re-ad) – GLA09568

[Click here to view all the vacancies on myjobscotland.gov.uk](#)

Call for content - Meet Your Colleagues

As part of our ongoing efforts to improve internal communication within NRS, we introduced a “Meet our Colleagues” section in this fortnightly NRS Eloop. To assist with this, we are looking for some members of staff who would be happy to feature within the fortnightly publication. This will allow colleagues from across NRS to understand the diverse roles within the service and highlight the work they carry out for the citizens of Glasgow.

If you would like your role to be included please complete the information as below and return with a headshot or photo using the button below. This will then be shared within future issues of the Eloop. The final draft of the input will be shared with you before published.

[Click here to submit your profile or speak to the team](#)

Meet Your Colleagues

Chris Hodgon, Case Management Worker NRS Choiceworks Team.

How long have you worked for the council?

18 years.

What do you do in your role?

I provide direct support and signposting advice to Choiceworks service users who have been through the criminal justice system to overcome significant barriers (homelessness, addictions, material deprivation, criminal activity etc.) that are holding them back from leading positive and fulfilling lives. I work as part of a team including intervention and employability workers to provide holistic support with the goal of helping service users overcome difficulties, address negative patterns of behaviour, and achieve positive outcomes in education, training, or employment. My role involves developing the Choiceworks service, case management, monitoring client progress, and creating links with stakeholders and partners.

myjobscotland



What is your favourite part of your role?

I enjoy working within a service that supports those often marginalised by society to feel valued and accepted and to help them regain control over their lives. I enjoy supporting and empowering service users to navigate and overcome barriers, develop their confidence and self-belief, realise their potential, and achieve positive outcomes.

What are the biggest challenges within your role?

One of the biggest challenges within my role is helping service users to successfully address complex issues that are preventing them from living their lives to their fullest potential. This can be extremely difficult as these issues can be long standing and have a significant and detrimental impact on their quality of life and ability to thrive. Although challenging, it is immensely rewarding to be able to assist service users to overcome these issues and barriers and achieve outcomes that enable them to lead happy and fulfilling lives.

General Interest

What other teams do and events and activities that you can join



IRTEC Workshop Accreditation

In 2019 GCC became the first local authority in Scotland to IRTEC accredit its vehicle technicians and also complete all of its workshops to the IRTEC standard, which was a great feat. Following a recent audit at the Jessie Street Workshop, the workshop and ATF (Authorised Testing Facility) were successful in renewing their accreditation for excellence. Congratulations to all involved.

Alex Colquhoun, Group Manager, Fleet Maintenance and Repair said "This accreditation renewal is such a fantastic achievement for Glasgow. As the only authority in Scotland to achieve this and by obtaining the renewal makes it worthwhile. I would like to thank John Hutton and also Colin McAdam for his diligence in assisting me getting the audit over the line. The next step for Transport is obtaining earned recognition. This is a standard of excellence too"



APSE Awards 2022

This year Elspeth Watson Training Instructor at NRS Daldowie Training Centre was invited along as a guest speaker at the APSE annual awards. Elspeth was asked to give an expert opinion on Modern Apprentices going forward. She gave an overview on how NRS deliver high quality Apprenticeship Qualifications in Horticulture and Front Line Environmental Services. This year's award ceremony took place in Grantham on 20 October. Elspeth was accompanied by 2 NRS Modern Apprentices, Rosie Watt and Alex Ruthenbergs who were nominated finalists for the Modern Apprenticeship Awards in Horticulture. Both are in their second year of their Apprenticeship at Daldowie Training Centre and they both received National Awards for their contribution.

Congratulations to them all for representing NRS at such a prestigious event.



Environmental Health new Dog Control service

Following a successful engagement with users of Dawsholm Park, Dog Control Officer Bobby Cranie attended Elder Park along with officers from Safer Communities and the Community policing team.

There had been one dog attack in this park previously but our Dog Control Officer along with the Police investigated that incident and an owner received a dog control notice from Glasgow City Council.

The day of action was planned by PC Howwat to engage with dog owners using the park and the team were pleased to find no concerns relating to dog control or safety.

The officers also discussed issues of dog fouling and the location and number of bins in the park. The officers from Safer Communities patrolled the park to deal with this issue and returned again to carry out

further patrols.



The Loop Newsletter

Previous issues of the Loop are available through the link below. Find out what has been happening within NRS.

[Click here to view the Loop](#)



Fundraising

If you are currently fundraising for any charity or would like to report back on fundraising activities please get in touch with the NRS Promotions and Engagement team using the button below.

[Click here to get in touch](#)

Get in Touch

If you have any information you would like to share through this fortnightly email, please get in touch with the NRS Promotions and Engagement Team.

[Click here to Send us an Email](#)

Neighbourhoods, Regeneration and Sustainability
Glasgow City Council
Eastgate
727 London Road
Glasgow
G40 3AQ