



Welcome to the 7 July 2023 edition of the Neighbourhoods, Regeneration and Sustainability Loop Newsletter. This fortnightly email will provide you with a range of updates all in one place! With a range of actions, responses required as well as workplace, service and corporate updates.

## Scan the QR Code to download the PDF version of the Loop



### For Action Important Messages that require Action



#### #Safe Glasgow : take action to update your council login password

Our [Information Security Staff Guidelines](#) outline how we all need to make sure that the information we use every day should be protected, held securely and handled with care. It is important that we all know how to protect our paper and electronic information – at home, in the workplace and anywhere else you find yourself on work related business.

A key part of keeping our information safe is to make sure that we all use a strong password for our council accounts and to get into the regular habit of locking your screen, when away from your device, by holding down CTRL, ALT and DELETE and selecting Lock.

#### Your password: take action

At the start of the pandemic the council turned off the password expiry function – where you were required to regularly change your login password to keep your device secure.

This password expiry function is now due to be turned back on and all staff are being advised to change their password as soon as possible. This is to avoid the need to call the CGI Service Desk to get it reset if you get locked out - once the rule is reintroduced.

#### Remember

- Your password should always be difficult to guess
- It must be kept secret and not shared with anyone – even a colleague
- You must not use the same password you use to log in to the council network on any other service or website
- You should not write your password down anywhere

#### How to change your password

- Log in to your device in the usual way
- Once you are logged into your device you can press CTRL, ALT, DELETE at the same time and select 'Change a Password' – you will be asked to enter your current password once and then your new password twice to change it
- Staff Guidance on how to set a strong password [is available on Connect](#)

#### Self Service Password Reset

This is another tool that you can use in the future to help you reset your own password – after you have completed this initial password change. To register for Self Service password reset follow the guidance on how to do this [is available on Connect](#)

#### Support

- Your password should meet our system criteria shown in our [strong password guide](#) – please follow this when changing yours if you are uncertain what is required
- For more staff support guides visit [#Safe Glasgow](#)



## NRS Procedural Guidance

The NRS Governance and Compliance Team has a new page on Connect, NRS Procedural Guidance, where you can find information and guidance on topics such as:



- Committees
- Making an Awards submission
- Consultation Process
- Equality Impact Assessments
- The Complaints Handling Procedure

The page will be updated on an ongoing basis. If there is anything you would like to see included in this area, please feel free to contact the [NRS Governance and Compliance Team](#)

Please use the button below to view NRS Procedural Guidance Connect page.

[Click to view NRS Procedural Guidance on the Intranet](#)

## Managers' Briefings

The undernoted Managers' Briefing have been issued in July for managers to cascade the information to Non PC facing staff within their area of responsibility.



- Driving Awareness - July 2023
- Vehicle Dashboard Stickers

Please use the button below to view previous managers briefings.

[Click to view the briefings on the intranet](#)

**For Information**  
**Service News and Corporate**  
**Updates that might affect you**



## Get Ready Glasgow: UCI World Championships Resident and Business Communication

Approximately 30,000 letters have now been sent out to businesses and residents in and around the race routes who will be impacted during the 2023 UCI Cycling World Championships.

The race route has been split into five zones and these letters reflect this, with individuals receiving a tailored letter specific to the zone they live in. These letters provide businesses and residents with in-depth information to help them prepare for event time, such as dates of competition, parking restrictions and road closures, guidance on our access and egress plans alongside information on travel and public transport. These letters also talk about potential changes to council services, pedestrian access during event time, business information and dates and locations of our drop-in sessions.

Get Ready Glasgow have sent these letters out to alert businesses and residents on or near the race route to prepare for event-time. This should help businesses plan to capitalise on the tens of thousands of spectators expected in the city and minimise the impact on their operations. It also encourages them and residents to plan any journeys, during event-time, in advance. We are asking people to read and absorb the content of their letters to help them plan ahead and be prepared for any disruption. We are asking people to visit the Get Ready Glasgow website for information and to contact us if they have any questions.

Get Ready Glasgow will also be hosting four drop-in sessions which you can find the details to below:

- 13 July - Glasgow Chambers of Commerce, 30 George Square, Glasgow, G2 1EQ, 17:00 – 19:00
- 15 July - Kelvin Hall, 1445 Argyle Street, Glasgow, G1 4BW, 10:00 – 12:00
- 18 July - People's Palace, Glasgow Green, Templeton Street, Glasgow, G40 1AT, 18:00 – 20:00
- 19 July - Kelvin Hall, 1445 Argyle Street, Glasgow, G1 4BW, 18:00 – 20:00

An access and egress strategy is in place to support businesses and residents who are impacted by the road event circuit in the city between the 4 to the 13 August 2023.

The access and egress strategy will be operational overnight between 2000hrs to 0600hrs on Friday 4, Saturday 5, Sunday 6, Monday 7, and Saturday 12 August. Access and egress on Tuesday 8 and Sunday 13 August will be permitted following the re-opening of the entire road circuit after 2359hrs. Meanwhile, business as usual servicing will be achievable between Wednesday 9 and Friday 11 August.

While the plan highlights key routes, it should be noted that it does not provide a doorstep solution for all businesses and there will be a requirement for businesses to adapt servicing plans across the city. You can access the full strategy on the [Get Ready Glasgow website](#).

If residents or businesses have any questions, they can get in touch by emailing [Get Ready Glasgow](#) or by calling Get Ready Glasgow at 0141 276 2014 or by filling out the contact form on the [Get Ready Glasgow website](#).

### Climate Ready Modern Apprenticeship

Glasgow is rightly proud of our parks and openspaces. The number and variety of our parks and their uses reflects not only the great history of our city but how it has evolved over the decades.

With 90 Parks including Country Parks, City and District Parks in addition to designated Pollinator Parks and Local Nature Reserves our parks provide an invaluable resource for our residents and visitors as well as making a huge contribution to our ecosystems and biodiversity.

As we look to the present day and the long-term sustainable future of our parks and the vital contribution these will play in the Climate Emergency, we are seeking our young people to be the driving force behind this and manage and lead on this exciting change.



The Climate Ready Modern Apprenticeship is a **3-year programme** where our young people will learn all aspects of horticulture and shape our parks of the future.

This will include practical training which is linked directly to our Climate Plan and our aspirations to be Net Zero by 2030 – we view our young people as the key component to make this become a reality.

With a focus on planting and maintenance of our newly established 'green connectors' - wildflower/bulb areas, creating rain gardens and arboretums while also learning new skills at fantastic locations such as Glasgow Botanic Gardens, Glasgow Green, and Pollok Country Park. The opportunity exists to also become involved in huge projects such as the redevelopment of our iconic George Square and the City Centre Avenues project and to have a long-term career, with opportunities to progress within the service, the Climate Ready Modern Apprenticeship is a fantastic prospect for any young person interested in contributing to improving and sustaining their City and environment.

[Click for more information on the Glasgow Guarantee website](#)



### Glasgow's Low Emission Zone (LEZ) is now in force

The scheme, which effectively excludes the most polluting vehicles from the city centre, protects public health by tackling unacceptably high levels of harmful air pollution that have stubbornly persisted in areas of the zone.

From 1 June 2023 all vehicles entering Glasgow's LEZ must meet the less-polluting emission standards or face a penalty charge.

Glasgow's LEZ is the first to come into force in Scotland. It follows the initial, bus-only phase of the scheme which, since 2018 has seen a year-on-year improvement in the proportion of low or zero emission buses servicing the city centre.

Glasgow's Low Emission Zone will operate continuously - 24 hours a day, all year round.

The zone covers an area of the city centre bounded by the M8 motorway to the north and west, the River Clyde to the south and Saltmarket/High Street to the east. The motorway itself however is not included.

A vehicle can only drive within a LEZ if it meets the specified emission standards, which are Euro 4 for petrol cars and vans, Euro 6 for diesel cars and vans, and Euro VI for buses, coaches and HGVs.

A [national online vehicle checker](#) by Transport Scotland is available to check for compliance with LEZ emission standards.

Motorcycles and mopeds are not included in the current LEZ schemes and no restrictions will apply.

There are some exemptions, such as for blue badge holders, and zone residents have an extra year to prepare.

Transport Scotland has developed an [online portal](#) where Blue Badge holders can register vehicles they are travelling in to obtain the required exemptions.

Automatic Number Plate Recognition cameras linked to a national vehicle licencing database will be used to enforce Glasgow's LEZ. When a non-compliant vehicle is detected in the zone, a Penalty Charge Notice will be issued to the registered keeper.

A scheme surcharge will see the initial penalty charge of £60 double for each subsequent breach detected - subject to a cap of £480 for cars and LGVs, and £960 for buses and HGVs.

In addition to reducing levels of harmful vehicle emissions, Glasgow's LEZ is also expected to accelerate the uptake of more sustainable forms of transport - helping to tackle the climate emergency, and increase the safety, attractiveness, and amenity of our city centre.

The cities of Aberdeen, Dundee and Edinburgh will enforce their own LEZ schemes in 2024.

For further details about the operation of the LEZ scheme in Glasgow, please see our [LEZ webpage](#).

## NRS People

Supporting your health and wellbeing and wellness  
at work as well as learning and personal development



### Meet Your Colleagues

**Ebi Idundun, Assistant Group Manager, Waste Management (Disposal)**

#### How long have you worked for the council?

10 months.

#### What do you do in your role?

Responsible for the management of Waste Disposal Transfer Station and Recycling Centres across Glasgow City Council which primarily involves but not limited to ensuring these sites and facilities operate within the conditions stipulated by their Waste Management Licences (WML) as issued by the Scottish Environment Protection Agency (SEPA).

#### What is your favourite part of your role?

My favourite part of the role is engaging with staff particularly within the waste disposal structure, and across other services, as this provides me the opportunity learn about the service and the council whilst at the same time imparting knowledge and clarifying service delivery expectations to waste disposal staff as appropriate.

#### What are the biggest challenges within your role?

The biggest challenge in my role is being able to keep up to speed with the pace of waste industry changes for example resulting from best practice guidance and legislation relating not only to waste management but

to other associated aspects like Health and Safety and Transportation; more so delivering an effective and efficient disposal service against this backdrop.

## **NRS People - New Workshops for July 2023**

### **NRS People Manager Equality, Diversity and Inclusion Workshops delivered by Enable Scotland**

Glasgow City Council is committed to disability equality. All NRS Managers and Supervisors are invited to attend a range of training sessions to expand their understanding of disabilities and how we support people with disabilities in the workplace. These sessions will be delivered by Enable Scotland. All workshops will be held on MS Teams.

#### **Rethinking Recruitment** **Thursday 13 July** **10am until 12pm**

A digitalised world expands ways of connecting with talent but brings with it the challenge of attracting a more diverse audience to your organisation. Attending this training will help you consider your approach to recruitment from attracting diverse applicants through to the onboarding of successful candidates. This training will build your confidence in creating an inclusive recruitment process for disabled candidates with practical examples and advice to ensure equality.

#### **Supporting and Developing Employees** **Wednesday 19 July** **10am until 12pm**

Taking part in this training will build upon your understanding of how best to support disabled employees in the workplace and develop your awareness around equality, equity and discrimination. Conversations around physical workspaces, reasonable adjustments and workplace practices will allow you to reflect on how your organisation can ensure disabled employees are supported long term to allow them to develop and progress in their career.

[Click here to sign up to a workshop or scan the QR Code below](#)



### **Vacancies within NRS**

The following job vacancies within NRS have been added to myjobscotland. If you are interested use the button below to go through to the job adverts.

**myjobscotland**

- GLA10577 - Technician (Parking Services)
- GLA10578 - Technical Officer
- GLA10579 - Environmental Health Officer
- GLA10584 - Supervisor
- GLA10586 - Assistant Supervisor

[\*\*Click here to view all the vacancies on myjobscotland.gov.uk\*\*](https://myjobscotland.gov.uk)



## Fundraising

If you are currently fundraising for any charity or would like to report back on fundraising activities please get in touch with the NRS Promotions and Engagement team using the button below.

[Click here to get in touch](#)

# General Interest

## What other teams do and events and activities that you can join



### National Youth Work Awards - Lorraine Gardiner

Working within Glasgow City Council's Neighbourhood, Regeneration and Sustainability Community Justice Team, Lorraine has played a vital role in healing community wounds through a restorative justice programme.



When young people have been causing harm in the community, Lorraine is able to bring them together with off-duty local policing teams to break down the barriers between police and young people. The group then takes part in restorative group work sessions to develop empathy, take responsibility and promote positive citizenship. Through this process, young people come face to face with community members to hear each other's perspectives, and can begin to develop and repair relationships, promoting sustainable positive community engagement.

One of Lorraine's key strengths is engaging young people on the programme and her retention rates for the programme are almost 100%. Some of the young people on the programme are not engaging in education and some not engaging in any community supports and are some of the most marginalised young people in their community. The aim by the end of the programme is to engage the young people back into education, youth work and community-based supports.

Dylan McNeil said: "I really enjoyed the programme which Lorraine had put together. It showed me the consequences of my actions, and I found it worthwhile going forward, and helped me understand on how to get onto the right path in life."

### Scottish Transport Awards

Well done to NRS Traffic and Road Safety Section for receiving an award at this year's Scottish Transport Awards for their 'Ultra Smart Cycle System' (USCS).



The team were delighted to receive the award for the most effective project in road safety, traffic management and enforcement.

The USCS has been described as a 'game changer' in the active travel community and was developed following a request from parents managing the Shawlands Bike Bus who said they felt unsafe whilst negotiating a major junction on their way to school.

NRS Road Safety provided a number of resources, including cameras and route signage, however the biggest challenge was how to get 30 plus adults and children through the junction safely and all at once. Engineers developed the military grade encrypted USCS which allows the lead rider to change the lights at the press of a button and hold them on green until the entire 'bus' had made it safely through the junction.

Jenny O'Hagan, NRS Divisional Director of Operations said, "this is fantastic news and demonstrates great team work and innovation to help support safe active travel projects within our schools and communities.

### Get in Touch

If you have any information you would like to share through this fortnightly email, please get in touch with the NRS Promotions and Engagement Team.

[Click here to Send us an Email](#)

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