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Glasgow Community and Safety Services

City Centre Response Team 0141 287 2761



City Centre Response Team

We have formed a dedicated team of Glasgow Community and Safety Services (GCSS) Community Enforcement Officers, working in close partnership with Glasgow City Council, Strathclyde Police, Glasgow Chamber of Commerce and City Centre retail and leisure businesses. The officers will patrol the Style Mile and surrounding area on a daily basis from 9.00am until 7.00pm.

This initiative is part of the Safer City Centre approach, which aims to make Glasgow's City Centre a safe, clean and vibrant place to live, work and visit.

The City Centre Response Team will provide a high visibility presence, engaging with the business community on a daily basis. The officers will respond to issues as they emerge, communicating with other GCSS services such as Public Space CCTV and Graffiti Removal as well as other key partners including Strathclyde Police, Glasgow City Council and voluntary organisations such as the Big Issue.

If your business is affected by antisocial behaviour or environmental incivility and you need assistance, our City Centre Response Team (CCRT) can help you

- Each officer will be equipped to respond to issues reported in person or via the dedicated number shown below. If you have an issue and require assistance, call the number and one of our CCRT officers will call you back to arrange a suitable response.
- Each officer has statutory powers to issue fixed penalty notices for litter, including cigarette litter, fly tipping and dog fouling.
- Officers will report graffiti for rapid removal and photographs will be taken as evidence.
- Each officer will act as City Centre Ambassador, liaising with visitors and tourists in the City Centre.

For assistance please call

0141 287 2761