

Operational Performance and Delivery Scrutiny Committee

22nd May 2019

Questions from Elected Members

Item 1 – A Vibrant City Theme	
Question 1	Councillor McKenzie – Further information regarding swimming uptake during the school holidays.
Answer	REPORT ATTACHED ‘Free Swim Data for OPDSC Enquiry’ – Appendix 1
Question 2 (Page 21)	Councillor Rhodes – Capital Investment – Further information regarding hotel room supply pipeline. Information supplying the highlights.
Answer	REPORT ATTACHED ‘Hotel Room Data for OPDSC Enquiry’ – Appendix 2
Question 3 (Para 13.4 and 13.7)	Councillor Ahmed – Information regarding measuring performance with people with disabilities.
Answer	REPORT ATTACHED ‘Disability Sport for OPDSC Enquiry’ – Appendix 3
Question 4	Bailie Ballantyne – What do libraries do with old books.
Answer	REPORT ATTACHED ‘Libraries Response for OPDSC Enquiry’ – Appendix 4
Question 5	Councillor Ferns – SIMD areas and how it affects libraries usage. Details regarding the functionality of libraries in different parts of the city.
Answer	REPORT ATTACHED ‘Libraries Response for OPDSC Enquiry’ – Appendix 4
Item 2 – Equality Outcomes 2017-21	
Question 1 (Page 154)	Bailie Ballantyne – ASSIST, Routes-Out, TARA – How these groups work collaboratively with the HSCP.

<p>Answer</p>	<p>The GVAWP brings together all the key organisations who are concerned with tackling all forms of violence against women and girls. This includes domestic abuse; rape and sexual violence; stalking and harassment; child sexual abuse; harmful cultural practices; commercial sexual exploitation.</p> <p>The GVAWP is Chaired by Cllr Jen Layden and Cllr Jim Coleman and members come from GCC Education Services; GCC Neighbourhoods and Sustainability; Glasgow Health and Social Care Partnership; GCC Empowerment Services; Community Justice; COPFS; Police Scotland; Wheatley Group; Equally Safe in Higher Education; Archway; Standing Group on VAW – these are members from front line women’s organisations (Glasgow Womens Aid; Wise Women; Daisy Project.</p> <p>The partnership meets 4 times per annum. Over and above the GVAWP meetings there are working groups to take forward work on preventing and eradicating all forms of violence against women. Some working groups are longer term and others are short term. Current working groups are MARAC Steering Group; Commercial Sexual Exploitation Working Group; Strategic Plan Working Group; Safe & Together Working Group. Representatives on each of these working groups come from across our membership and include HSCP representatives, including Children and Families, Criminal Justice, Addictions, Health Visiting Services.</p> <p>There are 3 locality based violence against women implementation groups, these groups are Chaired by Glasgow HSCP Planning Managers. They bring local organisations together to tackle violence against women at a local level. Membership reflects the GVAWP membership however 3rd sector representation varies in each of the localities.</p> <p>Violence Against Women services within Neighbourhoods and Sustainability are grouped together and leads from each service meet on a regular basis to discuss cross cutting issues.</p>
<p>Question 2 (Page 114, 2.3)</p>	<p>Bailie Dr Bartos – Clarification of City Building figures in relation to numbers of female craft apprentices, clarifying if the numbers have gone up or down.</p>
<p>Answer</p>	<p>The number of women in the craft apprenticeship scheme is 16 representing 7% of the total, the number recruited</p>

	<p>each year is increasing slowly but steadily. City Building send ambassadors to the schools to encourage applications from young women, and attend all careers fairs.</p> <p>Of note is the retention of 9/10 time-out apprentices resulting in an increase of the number of women craftpersons.</p> <p>In addition we have 6 women who have been promoted to Contract/Operations Managers and a further 4 women who are trainee managers.</p> <p>The City Building share of overall female craft apprentices in Scotland has reduced due to other companies recruiting young women into the industry.</p>
<p>Question 3 (Page 135, Outcome 9)</p>	<p>Bailie Ballantyne – Kiosk Services – How are we assisting people where English is not their first language through information in different languages and interpreting services in libraries regarding support to access Universal Credit.</p>
<p>Answer</p>	<p>As part of the Council's Invest to Improve Budget, the project to provide Financial and Digital Inclusion services to assist customers to make their claim for Universal Credit (UC) included:</p> <ul style="list-style-type: none"> • Updating the Glasgow Advice and Information Network (GAIN) website with an option to have the content converted into other languages to provide general information on UC, and where to go for support. • When a referral is made to the library for a customer who requires an interpreter when receiving assistance to claim UC, and who doesn't have a family member or 3rd party who can do this on their behalf, the Universal Support Officer (USO) within the library will contact Glasgow City and Social Care Partnership (GCSCP) Linguistics service in the first instance to establish availability of an interpreter with the required language. This process covers the majority of requirements, however if not available contact is made with Global Language Services Ltd to fulfil the request. The interpreter attends a pre-arranged appointment within the library to assist the customer with their claim.