

Internal audits noted – Instruction to Head of Audit and Inspection etc.

3 There were submitted reports by the Head of Audit and Inspection advising of the findings of the following audits carried out:-

- (1) Corporate Review – Back up Processes;
- (2) Financial Services:-
 - (a) Equal Pay Settlement Process; and
 - (b) Insurance Claims Handling; and
- (3) Neighbourhoods and Sustainability:-
 - (a) Alarm Receiving Centre: 2019/20 Review – Part 1; and
 - (b) Review of Fuel Management.

After consideration, the committee

- (i) noted the contents of the reports; and
- (ii) instructed the Head of Audit and Inspection
 - (A) to submit follow up reports showing progress towards achievement of the action plans arising from the audits undertaken; and
 - (B) that in relation to (3)(b) above a detailed follow up report be submitted for consideration in February 2020, with the Executive Director of Neighbourhoods and Sustainability in attendance.