

Item 2

18th November 2020



Glasgow City Council

Operational Performance and Delivery Scrutiny Committee

Report by: The Chief Executive

Date: 18 November 2020

Contact: Afton Hill

Council Strategic Plan Progress Report 2019/20

Purpose of Report:

To report progress on the delivery of the Council Strategic Plan commitments and actions for 2019/20.

Recommendations:

The Committee is asked to:

- 1) Consider and comment on the attached Council Strategic Plan Progress Report for 2019/20;
- 2) Note that a Public Performance Report will be compiled from this report and published.

Ward No(s):

Citywide:

Local member(s) advised: Yes No

consulted: Yes No

1. Introduction

- 1.1 [The Council Strategic Plan 2017 to 2022](#) was approved by Full Council on 2 November 2017. There are 105 priorities grouped under 7 themes. We report progress on the plan annually.
- 1.2 A detailed Progress Report is set out at the appendix and this is complemented by a shorter, more accessible summary performance report.
- 1.3 Alongside these reports, the City Administration Committee approved a set of [Council Strategic Plan Outcome Indicators](#) on 13th December. This suite of measures provides a balance of information to allow effective measurement of service impact and change over time. Some measures provide insight and context, others track performance. A [baseline date report](#) for the Outcome Indicators was compiled and presented to Operational Delivery Scrutiny Committee on 29 January 2020.
- 1.4 The national lockdown in response to Covid 19 did not begin until late in Quarter 4 of 2019-2020 and should not have impacted on the progress made; however, it has impacted on the staff resources to collate and analyse performance information and on information retrieval systems. The report attached presents the information that is readily available to demonstrate progress. Our current response to Covid 19 and the processes we have put in place to manage Renewal mean that services are limited in what they can say about planned actions for 2020-2021. These actions will be developed as part of Renewal, financial planning and a revised Council Plan in spring 2021.

2. Council Plan Theme, Leads and Outcomes

- 2.1 The seven thematic Leads for the Council Strategic Plan are responsible for co-ordinating the delivery of the commitments and reporting performance to the Operational Performance and Delivery Scrutiny Committee (OPDSC). This is included in the Committee's workplan. The thematic leads are:
 - **A Thriving Economy** – Interim lead, Director of Economic Growth
 - **A Vibrant City** - Chief Executive of Glasgow Life
 - **Excellent and Inclusive Education** - Executive Director of Education
 - **A Healthier City - Chief Officer, Glasgow City Health and Social Care Partnership**
 - **A Sustainable and Low Carbon City** - Executive Director of Neighbourhoods and Sustainability
 - **Resilient and Empowered Neighbourhoods** - Director of Community Empowerment and Equalities
 - **A Well Governed City that Listens and Responds** - Executive Director of Financial Services

2.2 The outcomes that underpin the themes are:





Strategic Theme	Outcome
<p>A Thriving Economy</p>	<ul style="list-style-type: none"> • A Resilient, Growing and Diverse City Economy Where Businesses Thrive • The City and Its Citizens Benefit From Inclusive Economic Growth And Are Involved In Economic Decision Making Through Participatory Budgeting • More Glaswegians Are in Work or Training • Glasgow is Highly Rated for its Business Innovation and Digital Skills
<p>A Vibrant City</p>	<ul style="list-style-type: none"> • Glasgow is a World Class Destination for Tourism, Culture, Sport, Events and Heritage • Glaswegians are Active and Healthier • All Citizens Have Access to the City's Cultural Life and its Heritage. Glasgow Acknowledges and Promotes its History, Heritage and Culture
<p>Excellent and Inclusive Education</p>	<ul style="list-style-type: none"> • Our Attainment Levels Improve Across All of Our Schools So That All of Our Young People Can Fulfil Their Potential • Children and Young People Benefit from Early Intervention and Prevention Approaches • Equality and Diversity is Recognised and Supported and Human Rights Supported
<p>A Healthier City</p>	<ul style="list-style-type: none"> • Glasgow is Healthier • Our Services are Focused on Prevention and Early Intervention • Citizens and Communities are More Self Reliant for Their Health and Wellbeing • We Have Integrated Services with Health that Support Glaswegians When They Need It
<p>A Sustainable and Low Carbon City</p>	<ul style="list-style-type: none"> • The City is Clean and Public Spaces are Well Maintained • We Have a Low Carbon Footprint as a Council and as a City • We Have More Sustainable, Integrated Transport Networks Across the City and Less Traffic Congestion • Citizens Use Active Travel, Including Walking and Cycling
<p>Resilient and Empowered Neighbourhoods</p>	<ul style="list-style-type: none"> • Citizens and Neighbourhoods Can Influence How Services are Developed and Budgets are Spent • Citizens Can Access Good Facilities, Jobs and Services Locally • Citizens' Satisfaction With Services is Maintained or Improved
<p>A Well Governed City that Listens and Responds</p>	<ul style="list-style-type: none"> • The Council Has Open And Transparent Decision Making • Citizens Are More Involved In Local, And City Wide Decision Making • We Listen To Citizens And Respond • We Take Account Of Equality Issues And The Impact Of Poverty In Our Decision Making

3. Council Strategic Plan Progress Report

3.1 There are 105 priorities under the 7 themes and 238 commitments supporting these priorities.




3.2 For each commitment the following detail is provided:

- Supporting actions for each commitment with Year 3 milestones
- A progress update for each action
- A RAG rating for each commitment

	Progress is as expected. It is estimated that the agreed commitment will be achieved by 2022 or earlier.
	There are some areas of slippage in targets and/or timescales.
	Progress does not appear to be as originally agreed in the action or there are circumstances that have prevented delivery of the action.
	Unavailable at the time of reporting

3.3 The Council is on track to deliver its Strategic Plan, with the majority of its commitments assessed as green (60%) a further 15% are complete.

3.4 Summary of progress is presented below.

Strategic Plan Theme	Complete				Total	
A Thriving Economy	5	14	4	0	23	
A Vibrant City	3	7	16	0	26	
Excellent and Inclusive Education	9	24	3	0	36	
A Healthier City	2	25	5	0	32	
Sustainable and Low Carbon City.	0	29	17	0	46	
Resilient and Empowered Neighbourhoods	5	27	7	0	39	
A Well Governed City that Listens and Responds.	12	19	3	1	35	
	Total =	36 (15%)	144 (61%)	55 (23%)	1 (1%)	237

3.5 The report attached gives Members the opportunity to scrutinise in detail performance against the Council Strategic Plan priorities. In addition, members are asked to consider the adequacy and clarity of reporting.

4 Policy and Resource Implications:

Resource Implications:

Financial: No direct financial impacts as a result of the report.

Legal: No new legal issues.

<i>Personnel:</i>	<i>No direct personnel impacts.</i>
<i>Procurement:</i>	<i>No relevant procurement issues.</i>
Council Strategic Plan:	The APR reports progress against all CSP priorities.
Equality Impacts:	
<i>EQIA carried out:</i>	<i>Not required as not a new/updated strategy, policy or service and has no significant budget impact.</i>
<i>Outcome:</i>	<i>Not applicable.</i>
Sustainability Impacts:	
<i>Environmental:</i>	<i>No relevant environmental issues as a result of this report.</i>
<i>Social:</i>	<i>See above.</i>
<i>Economic:</i>	<i>See above.</i>

5 Recommendations

5.1 The Committee is asked to:

- Consider and comment on the attached Council Strategic Plan Progress Report for 2019/20;
- Note that a Public Performance Report will be compiled from this report and published.