

Item 2

18th August 2021



Glasgow City Council

Operational Performance and Delivery Scrutiny Committee

Report by Chief Executive

**Contact: Duncan Black : Head of Audit and Inspection
Michelle McGinty : Head of Corporate Policy and
Governance**

Work Plan update

Purpose of Report:

The report provides a workplan for 2021/2022.

Recommendations:

The Committee is asked to consider and note the workplan update

Ward No(s):

Citywide:

Local member(s) advised: Yes No consulted: Yes No

1.0 Background

- 1.1 Following the easing of lockdown restrictions, Operational Performance and Delivery Scrutiny Committee was stood up in June 2020 to begin to undertake the scrutiny function while the council was in the response phase and some adjustments were made to acknowledge that a different way of working was required.
- 1.2 It was agreed that, in line with the Centre for Public Scrutiny's guidance, OPDSC's work plan would focus initially on service areas under most pressure in response and recovery. The Committee has continued to operate on this basis during the remainder of 2020/2021, focussing on scrutiny of services rather than themes .
- 1.3 The format of reporting has been reviewed over summer 2021, to take account of the current pace of recovery, service reconfigurations and available resources. Revised guidance is provided at 2.3 to reflect this.

2.0 Work Plan

- 2.1 The table below confirms reports agreed to date for 2021/2022.

Committee Date	Report	Lead
18 th August	A Thriving Economy	Kevin Rush
15 th September	Council Strategic Plan Progress Report	Michelle McGinty
15 th September	Glasgow Household Survey 2021	Michelle McGinty
15 th September	HR update	Robert Anderson
20 th October	Vibrant City	Bridget McConnell
20 th October	Social Work Complaints Annual Report 2020/2021	Jim Charlton
20 th October	Corporate Complaints Annual Report 2020/2021	Colin Edgar/Gary Hurr
17 th November	Excellent and Inclusive Education	Maureen McKenna
17 th November	Independent Review of Committee	Duncan Black

- 2.2 The remaining Council Strategic Plan thematic updates and associated service Performance reporting will be scheduled for 2022.
- 2.3 It is proposed to resume thematic updates as well as continued operational Performance reporting The proposed format of reporting **from October 2021** is therefore as follows :

- A short written report supported by verbal presentation

- Update to be provided on relevant Council Strategic Plan priorities for 2021/2022.
- Priorities and service performance since the previous OPDSC update (this should be aligned to and measured against the priorities set out in the 2021/2022 Service ASPIR)
- Key achievements,
- Key challenges/issues experienced during response (e.g. staff absence; ICT; PPE etc.). This will not include financial implications as this is covered by the Finance and Audit Scrutiny Committee; and
- Recovery activity and when suspended services or activity may be partially or fully reinstated. In line with the agreed [Renewal and Recovery Strategy and Governance Framework](#), updates to OPDSC should include progress updates on renewal plans within Services and ALEOs
- Benchmarking where relevant

3. Policy and Resource Implications

Resource Implications:

Financial: none

Legal: none

Personnel: none

Procurement: none

Council Strategic Plan: Supports the governance arrangements to scrutinise performance in the response phase to the pandemic

Equality and Socio-Economic Impacts:

Does the proposal support the Council's Equality Outcomes 2017-21 yes

What are the potential equality impacts as a result of this report? Equality will be scrutinised as part of these arrangements

Please highlight if the policy/proposal will help address n/a

*socio economic
disadvantage.*

Sustainability Impacts:

Environmental: Sustainability will be considered as part of the work plan

Social, including opportunities under Article 20 of the European Public Procurement Directive: As above

Economic: As above

Privacy and Data Protection impacts: None

4 Recommendations

4.1 The Committee is asked to consider and note the work plan update.