

Public Performance Report 2023/24



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Introduction



Welcome to the 2023/24 Performance Report summary which lists some of the key highlights and achievements we have made over the last year in delivering the [current Council Strategic Plan](#).

The plan, which covers the period up until the next council elections, sets out four key challenges, twelve missions and more than 230 commitments.

The plan also provides details on how all council services will help address, support and deliver for the city.

The four grand challenges in the plan are:

- **Reduce poverty and inequality in our communities**
- **Increase opportunity and prosperity for all our citizens**
- **Fight the climate emergency in a just transition to a net zero Glasgow**
- **Enable staff to deliver essential services in a sustainable, innovative, and efficient way for our communities.**

It is the intention of Glasgow City Council to revisit the plan annually. This will ensure it remains fit for purpose and that commitments remain up to date and in line with changing circumstances.

Scrutiny on how we are progressing with the Council Plan is undertaken by the [Operational Performance and Delivery Scrutiny Committee](#).

Grand Challenge 1

REDUCE POVERTY AND INEQUALITY IN OUR COMMUNITIES



Missions

- End Child Poverty In Our City Using Early Intervention To Support Families
- Meet The Learning And Care Needs Of Children And Their Families Before And Through School
- Improve The Health And Wellbeing Of Our Local Communities
- Support Glasgow To Be A City That Is Active And Culturally Vibrant

Provided over £371,000 to improve sports facilities in Castlemilk and Govan

Concluded twinning arrangements with the Ukrainian city of Mykolaiv

Allocated over £475,000 to support local food projects across Glasgow

Burrell Collection received the world's most prestigious museum prize when it was named Art Fund Museum of the Year 2023

Launched 'Think Equal Programme' to improve life chances for our youngest residents

In partnership with the NHS and the University of Glasgow, were awarded £5million to assist research and development into tackling health inequalities and improving the lives of people across the city

Street Play Days to double in 2024 from the previous year

Provan Hall in Easterhouse reopened after a £3.5 m restoration

Underused greenspace in Cardonald was transformed into a vibrant community park

Held the title of European City of Sport for the second time and created a legacy fund to enable grassroots clubs to promote greater access and reduce barriers to physical activity

As part of an international peace initiative the Botanic Gardens are growing seeds from a tree which survived the atomic bomb

Successfully hosted the inaugural UCI Cycling World Championships

Added new murals to our already impressive street art collection. These

recognised the contribution of cycling and the pioneering female aviator Winnie Drinkwater

The new Bellarmine Extension at St Paul's High School was officially opened

Removed remaining school meal debt to assist Glasgow families

Developed an Early Years Mental Health Improvement Framework to assist mental health improvement activities for under 5s

Made Being There for Someone at Risk of Suicide available to assist those supporting someone considering suicide

Produced What's at Stake; Glasgow's Stories of Harms and Recovery, based on real life experiences of gambling harms

Progressed Maximising Independence which delivers health and social care services to enable living at home safely and independently for longer

Progressed plans for the opening of the new Parkhead Hub

Prepared for the Safer Drug Consumption Facility Pilot, the first of its kind in the UK.

Developed Care in Partnership with Glasgow Clyde College, to provide opportunities to gain a Social Care qualification and a guaranteed interview for employment

Project Search, a work experience programme for young people with learning disabilities and/or autistic spectrum conditions, celebrated its 10th anniversary. Over this time 184 young people have completed it

Grand Challenge 2

INCREASE OPPORTUNITY AND PROSPERITY FOR ALL OUR CITIZENS



Missions

- **Support Glasgow Residents Into Sustainable And Fair Work**
- **Support The Growth Of An Innovative, Resilient And Net Zero Carbon Economy**
- **Raise Attainment Amongst Glasgow's Children And Young People**

Launched our [City Centre Strategy](#) which will deliver significant regeneration in Glasgow between 2024 and 2030

Glasgow ranked [top city in Europe](#) for strategy in attracting overseas investment

[Community, tech and green business and cultural projects](#) in Glasgow to receive Shared Prosperity Funding

Launched a [partnership between the UK Government, Glasgow City Council, and the Smart Things Accelerator Centre \(STAC\)](#) aiming to transform Glasgow into Europe's largest smart things and IoT innovation hub

When adjusted to recognise deprivation, [Glasgow's senior phase attainment levels occupy a top half position](#) amongst Scottish Local Authorities

Shared Prosperity Fund projects to [support innovation, retrofit and local businesses](#) in Glasgow

Glasgow launched a [new Investment Strategy](#).

Continued to ensure period dignity by making products available and free in over [400 venues](#) including 200 education establishments

Glasgow City Council is now [accredited as a Living Wage employer](#)

Space in [Glasgow's Meatmarket](#) given to charity supporting regeneration

Used the 2023 UCI Cycling World Championships to [launch the Learning Through Cycling initiative](#)

Business Growth Framework [promotes support to Small and Medium size Enterprises \(SMEs\) and social enterprises](#) in Glasgow

Glasgow's young people are leaving school for increased positive destinations as statistics report a record high of 97.7%.

Glasgow topped [Keep Scotland Beautiful](#) chart for Community Litter Picks

Grand Challenge 3

FIGHT THE CLIMATE EMERGENCY IN A JUST TRANSITION TO A NET ZERO GLASGOW



Missions

- **Deliver Sustainable Transport And Travel Aligned With The City Region**
- **Become A Net Zero Carbon City By 2030**

Agreed to create a [Green Investment Team to Unlock Funding for Net-Zero](#)

[Glasgow City Region announced as an Investment Zone to support a just transition and climate-resilient economic development](#)

[Received City Deal funding to advance Clyde Metro development while we also worked with UK Infrastructure Bank to further accelerate this development](#)

[59 new insect and plant species recorded in Glasgow](#)

[Approved final phase of Glasgow Transport Strategy](#)

[Twelve active travel projects to be started or completed by 2024](#)

[Glasgow Bike Hire scheme hits 2.5million hires](#)

[Public involved in identifying tree planting sites](#)

[Continue progress on Avenues Programme included development of a vision and delivery plan for Glasgow's 'Golden Z' - Argyle, Buchanan and Sauchiehall Streets](#)

[Shawlands Bike Bus traffic light technology wins top prize](#)

[Green Connectors project developed to help nature recover](#)

[UCI-branded secure cycle parking hubs made available in city centre](#)

[Glasgow's car share club set to double in size](#)

[Begun work on Sauchiehall Precinct and Cambridge Street Avenue](#)

[GB track cycling star endorsed new East End cycle route](#)

[New Cycling and Urban Sports Strategy aims to boost participation in all forms of urban wheeled sports in Glasgow](#)

[Active travel plans received £8.6m funding boost](#)

[Landmark Glasgow buildings included in new Solar Panel Installation Scheme](#)

[Rare Orchids grown in the city featured at Chelsea Flower Show](#)

[Over £2m secured to encourage sustainable travel](#)

[SEPA's new interactive tool demonstrates busiest bus corridors in Glasgow lowering pollution](#)

[Low Emission Zone launched](#)

[Funding Boost for Glasgow City Region's Clyde Climate Forest](#)

[Active travel City Network route map unveiled](#)

[First Travel launched Behaviour Change Strategy](#)

[Funding of £3.6m was received to boost active travel in Glasgow](#)

[Awarded funding to protect Glasgow's built heritage.](#)

[Funding of around £7 million to make Glasgow homes more energy-efficient](#)

[Set the vision and framework for future development in Glasgow South Central through publication the Local Development Framework](#)

Grand Challenge 4

ENABLE STAFF TO DELIVER ESSENTIAL SERVICES IN A SUSTAINABLE, INNOVATIVE AND EFFICIENT WAY FOR OUR COMMUNITIES



Missions

- Create Safe, Clean And Thriving Neighbourhoods
- Run An Open, Well Governed Council In Partnership With All Our Communities
- Enable Staff To Deliver A Sustainable And Innovative Council Structure That Delivers Value For Money

Promoting greenspace improvements in north-east of Glasgow through developer funding

Invested £14.98million to transform Drumchapel Town Centre.

Designated an extra 82 Hectare expansion of Local Nature Reserves in the city

Glasgow was awarded £2.242million for community projects as part of the Scottish Government's Place Fund

Used the People Make Glasgow Communities to support delivery of local services.

Increased public realm and city greenspace by transferring the Rottenrow site to the University of Strathclyde

Approved building of a Community Hub and Nursery in North Glasgow

Announced a £527million housing investment programme to build 7,500 affordable homes in Glasgow by 2030

Engaged local people and community groups in Pollok and Calton when spending £1million in local improvements

Encouraged street artists by identifying trial areas for legal graffiti

Glasgow was selected by the Carter Centre to participate in the third year of its 'Inform Women, Transform Lives' campaign

Worked with partners to ensure Greyfriars Garden, located on High Street and a growing space for locals, was opened

Saw the tennis courts in Newlands Park reopen after renovation

Developed a regeneration programme for four city centre districts

Leased the Old Queen's Park Changing Rooms to a community group

Glasgow Club Drumoyne was leased to a local football group to increase participation

Agreement was reached to allow delivery of 125 homes as part of the Athletes' Village Phase Two

Environmental Health took significant enforcement action to tackle the blight of businesses fly tipping in the city

More about Glasgow City Council



Glasgow City Council – Who we are

Glasgow City Council is one of Scotland's largest employers with over 20,000 staff in a wide range of jobs and careers.

Information about [careers with the Council](#) is available on the Glasgow City Council website. [Employee diversity information](#) is available on the Glasgow City Council website.

How we pay for services

Each year we [provide information on our revenue and capital budgets](#). We also provide other information on other financial responsibilities which we have.

How we compare with other Councils

Councils across Scotland have agreed a set of indicators to help compare their costs and how well they deliver services. Comparative data is available [from the Improvement Service website](#).

What our Citizens think

We periodically ask a representative quota of around 1,000 Glasgow residents what they think about Council Services. We use this to inform service and strategy development.

Copies of the [full Glasgow Household Survey](#) reports are available on the Glasgow City Council website.